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#### IN THE UNITED STATES DISTRICT COURT

### FOR THE DISTRICT OF UTAH, CENTRAL DIVISION

MOLLY FARRAND, an individual,

Plaintiff,

vs.

AMERICAN GENERAL LIFE INSURANCE CO., a Texas corporation,

Defendant.

APPENDIX PURSUANT TO DUCIVR 56-1(c)(6) to PLAINTIFF'S OPPOSITION TO DEFENDANT'S MOTION FOR SUMMARY JUDGMENT

Case No. 1:16-cv-00134-DB-PMW

Judge Dee Benson

Magistrate Paul Warner

## Molly Farrand. v. American General Life Insurance Co.

### Case No. 1:16-cv-00134-DB-PMW Judge Dee Benson Magistrate Paul Warner

### Plaintiff's Appendix to Opposition to Defendant's Motion for Summary Judgment

Ex.	Description	Source
1	Defendant's Initial Disclosures dated February 1, 2017	N/A
2	Deposition of Phillip L. Evans	N/A
3	Deposition of Alan Curry	N/A
4	Ex. 5 from Deposition of Officer Read	N/A
5	Davis County Sheriff's Office Forensic Services Unit Notes	Bates Stamp Farrand_000397 to 411
6	Officer Cannon Heslop Body Cam	Manually Lodged with the Court
7	Letter from Mark Geragos of Geragos & Geragos to Philip L. Evans, Jr. dated November 23, 2014	AGLIC-FARRAND 000236 to 237
8	Davis County Critical Incident Investigation, Investigative Summary	Farrand_000108 to 109
9	Declaration of Troy Rawlings	N/A

## **EXHIBIT 1**

Jason A. Richardson (Utah SBN #14543) Email: jason.richardson@emhllp.com

David T. McDowell\* (TX SBN #00791222)

Email: <u>david.mcdowell@emhllp.com</u> Kendall J. Burr\* (TX SBN #24067533)

Email: kendall.burr@emhllp.com

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### ATTORNEYS FOR DEFENDANT AMERICAN GENERAL LIFE INSURANCE COMPANY

# IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF UTAH

Molly Farrand,	§ .
Plaintiff,	<ul><li>\$ Case Number: 1:16-cv-00134-DB</li></ul>
v.	<b>§</b>
American General Life Insurance Company,	S AMERICAN GENERAL'S RULE 26(A)(1) INITIAL DISCLOSURES
Defendant.	§ §

Defendant American General Life Insurance Company makes the following disclosures in accordance with Rule 26(a)(1) of the Federal Rules of Civil Procedure. American General reserves the right to amend or supplement the information below and to rely on documents, witnesses, and information that are later discovered, later come to light as being material, or as otherwise allowed under applicable law. Nothing in these disclosures waives any objection to

production or introduction of any document or evidence, including any objection on the basis of any privilege, the work product doctrine, relevance or burden.

- A. Name and, if known, the address and telephone number of each individual likely to have discoverable information—along with the subjects of that information—that the disclosing party may use to support its claims or defenses, unless the use would be solely for impeachment.
  - Representatives and Employees of American General Life Insurance Company c/o David McDowell EDISON, McDowell & HETHERINGTON LLP First City Tower 1001 Fannin Street, Suite 2700 Houston, Texas 77002 T: (713) 337-5580

American General Life Insurance Company is a Defendant in this case. Corporate representatives and employees of American General may have discoverable information related to the insurance policy at issue in this matter issued by American General, the claim submitted for the policy benefit, and American General's investigation and denial of the claim.

Molly Farrand
 c/o Robert B. Cummings
 10 Exchange Place, Ste. 622
 Salt Lake City, Utah 84111

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E: Robert@thesaltlakelawyers.com

Molly Farrand is a Plaintiff in this case and may have discoverable information related to the claims and defenses at issue in this matter and the allegations contained in Plaintiff's Complaint.

3. Representatives and Employees of Curry & Associates

5109 82nd St., Ste. 7237

Lubbock, TX 79424

T: (806) 698-0400

F: (806) 698-0430

Curry & Associates may have information related to American General's investigation of Molly Farrand's claim for benefits under the Accidental Death and Dismemberment Policy at issue in this matter and the allegations contained in Plaintiff's Complaint.

- 4. American General further identifies any and all other individuals named and referred to within documents that have been produced or will be produced within this litigation.
- 5. American General further identifies any and all other persons identified by Plaintiff in her Initial Disclosures or the documents described therein.

American General reserves the right to supplement or amend these disclosures based upon the results of further investigation and discovery, and directs Plaintiffs to the individuals named in the documents identified below who may have knowledge of relevant, discoverable information.

B. A copy—or a description by category and location—of all documents, electronically stored information, and tangible things that the disclosing party has in its possession, custody, or control and may use to support its claims or defenses, unless the use would be solely for impeachment.

American General has in in its possession the following categories of documents, electronically stored information, or tangible things that it may use to support its claims and defenses:

5. American General's file on Accidental Death Policy No. YMC0171575, insuring the life of Vincent Farrand, correspondence relating to such policies, and non-privileged or protected internal notes or records regarding such policies;

Relevant, non-privileged documents are in the possession of counsel for American General at the offices of EDISON, McDowell & Hetherington LLP, First City Tower, 1001 Fannin Street, Suite 2700, Houston, Texas 77002. American General will produce copies of such documents subject to the protective order entered in this matter.

American General reserves the right to supplement or amend this disclosure as necessary in accordance with the Federal Rules of Civil Procedure based upon the results of further investigation and discovery.

C. A computation of each category of damages claimed by the disclosing party—who must also make available for inspection and copying as under Rule 34 the documents or other evidentiary material, unless privileged or protected from disclosure, on which each computation is based, including materials bearing on the nature and extent of injuries suffered.

American General is not seeking damages in this matter at this time. It does, however, reserve the right to supplement or amend this disclosure as necessary based upon the results of further investigation and discovery.

D. For inspection and copying under Rule 34, any insurance agreement under which an insurance business may be liable to satisfy all or part of a possible judgment in the action or to indemnify or reimburse for payments made to satisfy the judgment.

None.

DATED: February 1, 2017. Respectfully submitted,

By: <u>/s/ Kendall J. Burr</u>\_

Jason A. Richardson Utah Bar No. 14543 David T. McDowell\* Kendall J. Burr\* Nicholas R. Lawson\*

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\*admitted pro hac vice

ATTORNEYS FOR DEFENDANT AMERICAN GENERAL LIFE INSURANCE COMPANY.

#### **CERTIFICATE OF SERVICE**

I hereby certify that a true and correct copy of the foregoing has been served on February 1, 2017, on the following counsel of record by e-mail:

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/s/ Nicholas R. Lawson Nicholas R. Lawson

## **EXHIBIT 2**

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1	IN THE UNITED STATES DISTRICT COURT	1	INDEX
2 3	FOR THE DISTRICT OF UTAH MOLLY FARRAND, an )	2	PAGE
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4	)	4	Preliminary Proceedings 4
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5	)	6	Changes and Signature 135
6	VS. ) CIVIL ACTION NO. 1:16-CV-00134-DB	7	Reporter's Certificate 136
"	AMERICAN GENERAL LIFE )	8	* * * * * *
7	INSURANCE CO., a Texas )	9	EXHIBIT INDEX
	corporation )	10	
8	)	11	NUMBER DESCRIPTION PAGE MARKED
9	Defendant. )	12	Exhibit 1 Letter from Phillip L. Evans to 70
10	/		Molly Ferrand, dated August 18, 2014
11	**********	13	Morry Terrana, dated hagabe 10, 2011
	ORAL AND VIDEOTAPED DEPOSITION OF	14	
12	PHILLIP L. EVANS		
13	FEBRUARY 13, 2018	15	
14		16	
15	ORAL AND VIDEOTAPED DEPOSITION OF	17	
16	PHILLIP L. EVANS, produced as a witness at the instance	18	
17	of the PLAINTIFF, and duly sworn, was taken in the above-styled and numbered cause on the 13th day of	19	
19	February, 2018 from 10:09 a.m. to 1:03 p.m., before	20	
20	Taye J. Krusleski, CSR in and for the State of Texas,	21	
21	reported at the offices of Edison, McDowell &	22	
22	Hetherington, LLP, 1001 Fannin Street, Suite 2700,	23	
23	Houston, Texas, pursuant to the Federal Rules of Civil Procedure and the provisions stated on the record or	24	
25	attached hereto.	25	
	Page 2		Page 4
1	A P P E A R A N C E S	1	PRELIMINARY PROCEEDINGS
2		2	THE VIDEOGRAPHER: Tuesday, February
3	FOR THE PLAINTIFF:	3	· · · · · · · · · · · · · · · · · · ·
	Mr. David Gammill	1	13th, 2018. Time is approximately 10:09 a.m.
4	GERAGOS & GERAGOS, P.C.	4	Will Counsel please identify themself
_	644 South Figueroa Street	5	for the record?
5	Los Angeles, California 90017 Phone: 213.625.3900	6	MR. GAMMILL: David Gammill for the
6	Fax: 213.625.1600	7	plaintiff.
_	david@geragos.com	8	MR. BURR: Kendall Burr for the
7 8	FOR THE DEFENDANT:	9	defendant for the witness.
9	Mr. Kendall J. Burr	10	PHILLIP L. EVANS,
	EDISON, McDOWELL & HETHERINGTON, LLP	11	having been first duly sworn, testified as follows:
10	1001 Fannin Street, Suite 2700 Houston, Texas 77002	12	EXAMINATION
11	Phone: 713.337.8875	13	QUESTIONS BY MR. DAVID GAMMILL:
	Fax: 713.337.8851	14	Q Good morning, sir.
12	kendall.burr@emhllp.com	15	A Morning.
13	ALSO PRESENT:		
14		16	Q Have you ever been deposed before?
	Mr. James Rodgers, Video Technician	17	A Yes, I have.
15 16		18	Q Approximately how many times?
17		19	A Ten or eleven times.
18	* * * * * *	20	Q How recently was the last time?
19		21	A Almost two years ago.
20		22	Q Would you like me to go over the general ground
22		23	rules, or do you feel like after ten or eleven
23		24	depos, you've got it down?
24 25		25	A Why don't you go ahead and go over the ground
1 "			J J 52 50 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0

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background. How old are you?  Just took is the exact same oath you would take in a court of law and it has the same power and protections?  A Okay, Uh-huh.  You'll have an opportunity at the end of this to read your deposition and make any changes you'd like to make.  A Okay.  But do keep in mind that any drastic changes for Q But do keep in mind that any drastic changes can be commented on by either side and can be used to impede your credibility; do you understand that?  A Sure.  Just ask that you break - you changes while ke a break while a question.  Just ask that you break - you chort take a break while a question.  Just ask that you break - you chort take a break while a question.  Just ask that you break - you and think we'll be here all day. But if you need a break, just say so.  Just ask that you break - you chort take a break while a question is pending, rather after you answer a question.  Just ask that you break - you and think we'll be here all day. But if you need a break, just say so.  Just ask that you break - you chort take a break while a question is pending, rather after you answer a question.  Just ask that you break - you and think we'll be here all day. But if you need a break, just say so.  Just ask that you break - you chort take a break while a question is pending, rather after you answer a question.  Just ask that you break - you and traines, your counsel may object. Once be's objected and stated his grounds, you can go ahead and answer the question unless he orders you not to answer. Okay?  A Okay.  A Okay.  A Okay.  Just ask that you break - you chamiliar with the Ferrand matter that we're here for the deposition for?  A Yes.  Just ask that you break - you where do you we can stain 2014 and work our way back, or we can kind of start with college and work our way forward.  Which would you like to do?  Where did you go?  A Yes.  Just ask that you break - you chamiliar with the Ferrand matter that we're here for the deposition for?  Q Okay. Lawstant a Doll a due to work our way froward.	1		rules?	1	A	No.
background. How old are you?  1	2	Q	Certainly.	2	Q	I'd like to start by getting a bit of your
4 just took is the exact same oath you would take in a court of law and it has the same power and for protections?  7 A Okay, Uh-huh.  8 Q I'm entitled to your best estimate. We don't want you to guess, but if you can give an estimate, I'm entitled to it. I'm entitled to your general understandings of things.  12 You'll have an opportunity at the end of this to read your deposition and make any changes you'd like to make.  15 A Okay.  16 Q But do keep in mind that any drastic changes can be commented on by either side and can be used to impede your credibility; do you understand that?  19 understand that?  20 A Sure, Uh-huh.  21 Q We can take as many breaks and as often as you like; it's entirely up to you. It's – you don't take a break while a question is pending, rather after you answer a question.  4 A Sure.  1 Just ask that you break – you don't take a break while a question is pending, rather after you understand all that?  4 Q You understand all that?  5 Q You understand all that?  6 D But do keep in mind that any drastic changes can be commented on by either side and can be used to impede your credibility; do you understand that?  10 Q We can take as many breaks and as often as you like; it's entirely up to you. It's – you don't take a break while a question is pending, rather after you answer a question.  1 Just ask that you break – you don't take a break while a question is pending, rather after you answer a question.  1 Q Okay. There's obviously no judge here to rule, but at times, your counsel may object. Once he's objected and stated his grounds, you can give and your doing a good job so far – but for the court reporter's sake, we have to say "Yes" or "No" and not head shakes or "Uh-huh."  10 Q Nay and not head shakes or "Uh-huh."  11 Q And how long did you work while you were in college?  12 A No.  13 Q And just remember that you have to make – and your doing a good job so far – but for the court reporter's sake, we have to say "Yes" or "No" and not head shakes or "Uh-huh."  11 Q And how long did y		`	•		`	
5   in a court of law and it has the same power and of protections?  7   A Okay. Uh-huh.  8   Q Imentitled to your best estimate. We don't want you to guess, but if you can give an estimate, I'mentitled to it. I'm entitled to 1 your general understandings of things.  10   estimate, I'mentitled to it. I'mentitled to 1 your general understandings of things.  11   your general understandings of things.  12   You'll have an opportunity at the end of this to read your deposition and make any changes you'd like to make.  15   A Okay.					A	•
6 be a insurance adjuster? 7 A Okay. Uh-huh. 8 Q I'm entitled to your best estimate. We don't want you to guess, but if you can give an estimate, I'm entitled to it. I'm entitled to it. I'm entitled to gour best estimate. We don't estimate, I'm entitled to it. I'm entitled to gour best estimate. We don't want you to guess, but if you can give an estimate, I'm entitled to it. I'm entitled to gour best estimate. We don't estimate, I'm entitled to it. I'm entitled to gour best estimate. We don't want your general understandings of things. 13 O want to a changes you'd like to make. 14 A Suc. 15 A Okay. 16 Q But do keep in mind that any drastic changes can be used to impede your credibility; do you understand that? 17 A Suc. Uh-huh. 18 Q We can take as many breaks and as often as you like; the entirely up toyou. It's - you work our way forward. 19 understand that? 10 We can take as many breaks and as often as you like; the entirely up toyou. It's - you work our way forward. 19 work our way forward. 19 Which would you like to do? 20 A Sure. 21 Q Okay. And before that, had you worked? 22 A Yes. 23 A Yes. 24 Q Where did you go? 25 A University of Wisconsin Madison. 26 Page 6 27 You understand all that? 28 A Yesh. I worked at a nursing home in my local town, yeah. 29 A Okay. There's obviously no judge here to rule, but at times, your counsel may object. Once he's objected and stated his grounds, you can go ahead and answer the question unless he order by only the doing a good job so far - but for the court reporter's sake, we have to say "Yes" or "No" and not head shakes or "Uh-huh," 29 Q Is - are you on any medications that would prevent you from giving your full and honest testimony bere today? 20 Q Is there any reason you can think of why you couldn't give your full and honest testimony bere toweful. 21 Q And what was your first role there? 22 A No. 23 Q Is there any reason you can think of why you couldn't give your full and honest testimony			· ·		0	And how long you're current title, would it
7 A Okay, Uh-huh. 8 Q I'm entitled to your best estimate. We don't want you to guess, but if you can give an estimate, I'm entitled to it. I'm entitled to your general understandings of things.  10 estimate, I'm entitled to it. I'm entitled to your general understandings of things.  11 your general understandings of things.  12 You'll have an opportunity at the end of this to read your deposition and make any changes you'd like to make.  13 of this to read your deposition and make any changes you'd like to make.  14 A Okay.  15 A Okay.  16 Q But do keep in mind that any drastic changes can be commented on by either side and can be used to impede your credibility; do you understand that?  18 used to impede your credibility; do you understand that?  19 A Sure. Uh-huh.  20 A Sure. Uh-huh.  21 Q We can take as many breaks and as often as you like; it's entirely up to you. It's - you whow, it's a marathon not a sprint. I don't think we'll be here all day. But if you need a break, just say so.  1			-			• •
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9 want you to guess, but if you can give an 10 estimate, I'm entitled to it. I'm entit						•
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11 your general understandings of things. 12 You'll have an opportunity at the end 13 of this to read your deposition and make any 14 changes you'd like to make. 15 A Okay. 16 Q But do keep in mind that any drastic changes 17 can be commented on by either side and can be 18 used to impede your credibility; do you 19 understand that? 19 A Sure. Uh-huh. 19 Learn take as many breaks and as often as you 19 like; it's entirely up to you. It's you 20 know, it's a marathon not a sprint. I don't 21 think we'll be here all day. But if you need a 22 break, just say so.  10 I just ask that you break you 23 don't take a break while a question is pending, 24 a Vie. 25 A Uh-huh. Yes. 26 A Uh-huh. Yes. 27 Q Okay. There's obviously no judge here to rule, 28 but at times, your counsel may object. Once 29 he's objected and stated his grounds, you can 29 a gahaad and answer the question unless he 21 orders you not to answer. Okay? 21 A Okay. 22 A Okay. 23 A Okay. 34 A Sure. 45 Q Okay. And so, let's whichever's easier for 36 Vokay. Etis start with college. Did you go to 37 college? 38 A Yes. 39 Q You understand all that? 40 Q Vou understand all that? 41 A Senior Claims Examiner. 42 Q Okay. And so, let's whichever's easier for 45 Q Okay. Etis start with college and 46 Work our way forward. 47 Which would you like to do? 48 Either/or. Doesn't matter. 49 Q Where did you go? 40 Where did you go? 40 Where did you go? 41 Q We where did you go? 42 A Ves. 40 Q Where did you go? 41 Q We have did you work while you were in college? 41 Q Weah. I worked at a nursing home in my local town, yeah. 42 Q Okay. And before that, had you worked? 42 Q You never worked at the creamery there? 41 Q Okay. Did you work while you were in college? 42 Q Okay. And before that, had you worked? 43 Q Okay. Did you work while you were in college? 44 Q Okay. Okay. 45 Uh-huh. Yes. 46 Q Okay. Did you work while you do? 47 A Sure. 48 Q Okay. 49 A Sure. 40 Q Okay. And before that, had you worked? 40 Q Okay. And before that, had you worked? 41 Q Wear college					V	
12 You'll have an opportunity at the end 3 of this to read your deposition and make any 4 changes you'd like to make. 15 A Okay. 16 Q But do keep in mind that any drastic changes 17 can be commented on by either side and can be 18 used to impede your credibility; do you 18 understand that? 20 A Sure. Uh-huh. 21 Q We can take as many breaks and as often as you 22 like; it's entirely up to you. It's – you 23 know, it's a marathon not a sprint. I don't 24 think we'll be here all day. But if you need a 25 break, just say so.  Page 6 A Uh-huh. Yes. C Q Vox Ox. There's obviously no judge here to rule, 8 but at times, your counsel may object. Once 9 he's objected and stated his grounds, you can 17 g Okay. There's obviously no judge here to rule, 8 but at times, your counsel may object. Once 18 orders you not to answer. Okay? 19 Q And just remember that you have to make — and 19 you're doing a good job so far — but for the 10 court reporter's sake, we have to say "Yes" or 18 used keep in mind that any drastic changes 19 Q Is — ar eyou on any medications that would 20 prevent you from giving your full and honest 21 testimony here today? 22 A No. 23 Q Is there any reason you can think of why you 24 couldn't give your full and honest testimony 24 couldn't give your full and honest testimony 25 A No. 26 Denote that, had you worked? 27 A Soure. 28 A No. 29 A No. 29 A No. 20 A Sure. 30 A Sure. 40 Cokay. And so, let's — whichever's easier for 40 Okay. And so, let's — whichever's easier for 40 Okay. And so, let's — whichever's easier for 40 Okay. And so, let's — whichever's easier for 40 Okay. And so, let's — whichever's easier for 40 Okay. And so, let's — whichever's easier for 40 Okay. And so, let's — whichever's easier for 40 Okay. And so, let's — whichever's easier for 40 Okay. And so, let's — whichever's easier for 40 Okay. And so, let's — whichever's easier for 41 Okay. There's out on a syminate and can be 41 Okay. There's out on a syminate and can be 41 Okay. There's out on the task in troolege and work our way forward.						
of this to read your deposition and make any changes you'd like to make.  A Okay.  But do keep in mind that any drastic changes can be commented on by either side and can be used to impede your credibility; do you understand that?  We can take as many breaks and as often as you like; it's entirely up to you. It's you think we'll be here all day. But if you need a break, just say so.  I just ask that you break you don't take a break while a question is pending, rather after you answer a question.  A Sure.  I just ask that you break you don't take a break while a question is pending, rather after you answer a question.  A Sure.  Okay.  I just ask that you break you don't take a break while a question is pending, rather after you answer a question.  A Sure.  Okay.  I just ask that you break you don't take a break while a question is pending, rather after you answer a question.  A Sure.  Okay.  Okay. And so, let's whichever's easier for you. We can start in 2014 and work our way forward.  Which would you like to do?  Either/or. Doesn't matter.  Okay. Let's start with college. Did you go to college?  Yes.  Yes.  Vay.  Vay			• •		Α	_
the changes you'd like to make.  A Okay.  A Okay.  But do keep in mind that any drastic changes can be commented on by either side and can be used to impede your credibility; do you understand that?  Discrete think we'll be here all day. But if you need a break, just say so.  I just ask that you break – you don't take a break while a question.  A Sure.  Uh-huh. Yes.  D Q Okay. There's obviously no judge here to rule, be's objected and stated his grounds, you can go ahead and answer the question unders you not to answer. Okay?  A Okay.  A						
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16 Q But do keep in mind that any drastic changes can be commented on by either side and can be understand to impede your credibility; do you understand that?   19		Δ	<del>-</del> •			
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18 used to impede your credibility; do you understand that?  20 A Sure. Uh-huh. 21 Q We can take as many breaks and as often as you like; it's entirely up to you. It's you 22 know, it's a marathon not a sprint. I don't 24 think we'll be here all day. But if you need a 25 break, just say so.  1		Q				•
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24 couldn't give your full and honest testimony 24 Å It's like customer service.						
	23	Q	· · · · · · · · · · · · · · · · · · ·		_	
25 here today? 25 Q Okay. And about how old are you then?			· ·			
	25		here today'?	25	Q	Okay. And about how old are you then'?

Page 11 Page 9 1 A 27. 1 or would you hire investigators outside of the 2 2 Q Okay. How long are you with them? firm? How would that work? 3 3 Α Almost eight years. Α For our home health care business, we had 4 0 Okay. And through those eight years, did you 4 about -- I think we had three vendors that we used to assist us with the investigations. advance up, or did you have the same position? 5 5 Α I was a supervisor for a while and -- before I 6 0 And what would those vendors do? What sort of 6 left, and -- you know, so. 7 work do they do? 7 Was it all sort of customer service focused and 8 Α They would do -- they would check into hospital 8 Q 9 management focused --9 billing, they would check and make sure that 10 Α And when I left, I was supervising Claims 10 the vendors were actually completing the home 11 Department. 11 health care that they said they were, they 12 would do some financial analysis and audits and 12 Okay. Does that include -- well, in your time 13 there, did you have to review claims and decide 13 things of that nature for us. 14 whether they should be paid or denied? 14 O And how long were you with that company? 15 A Yes. 15 A About two years and eight months. Okay. And how many years were you doing that Always in that same role? 16 O 16 Q type of work for them? Yes. 17 17 A I'd say four or five years. 18 O Okay. Then where did you go? 18 Α 19 O Okay. And during that four or five years, at 19 Α Hewitt & Associates -some point, worked your way up to being the --20 20 Q Okay. 21 21 A what did you call it, the man- ---- in Atlanta. 22 Α Supervisor. 22 O And what took you to Atlanta? 23 0 Supervisor. 23 Α Got relatives here -- well, I'm sorry, I got 24 From there, where did you go? 24 relatives in Houston. But better opportunity BlueCross BlueShield. 25 25 with Hewitt & Associates, yeah. Page 10 Page 12 0 Okay. What was your first role there? 0 And what was your role there? 1 Supervising the Enrollment Department. 2 Α Benefits consultant. 2 Α Q 3 0 And what does that job include? 3 And how many years were you with BlueCross? Basically we had a -- a number of Fortune 500 Α About eight months. 4 Α 4 5 0 And where geographically was that position? 5 clients, and a lot of big clients were Milwaukee, Wisconsin. 6 A 6 self-insured. 7 0 Okay. And after eight months, where did you 7 And so, if they're self-insured, they 8 8 have other insurance companies administering 9 9 Α Went back down to Illinois to work for an their product, so we would go out to the 10 insurance company called Guarantee Trust Life. 10 administrate -- the administrative site for. And why did you only stay with BlueCross four like, Aetna, BlueCross, Cigna and make sure 11 0 11 12 eight months? 12 that they were paying the claims the way the 13 Α Got laid off. 13 client wanted them paid. 14 O What does that mean, "the way the client wanted 14 O Okay. So back to Illinois. What's your 15 position there? 15 them paid"? 16 Α Supervisor of the SIU Unit. 16 A My understanding is that if you're What is an SIU Unit? self-insured, you pretty much make your own 17 0 17 rules about what's payable, what's not payable; 18 Α Special Investigations Unit. 18 19 O Okay. And what do they do? 19 and so, they -- they need somebody to go into 20 Α Basically what I did at Trust Mark; 20 the different insurance companies to make sure 21 investigate, analyze, review claims. 21 that their claims are being payable according 22 What would those investigations look like? 22 Q to their contract with them. 23 Α Death claims, long-term care claims, home 23 Q Is -- is part of that a company's position on 24 health care aide claims, things of that nature. 24 how sort of aggressive or how lenient to 25 Did you have a team of investigators in house, 25 interpret or how stringent they are? Is that O

		Page 13			Page 15
1		part of what you're doing?	1	Q	Okay. And then where did you go?
2 .	A	No, no. Actually, we're going in on behalf of	2	A	Went to a place called Synergy HR Technologies.
3		the client. Let's say, for example, Bank of	3	Q	And what did you do for Synergy?
4		America, self-insured, they need somebody to go	4	A	Supervised a call center, healthy and welfare
5		into Cigna to make sure Cigna's paying the	5		call center.
6		claims as instructed by Bank of America.	6	Q	And did that have anything to do with
7	Q	But are there times where, say, take that	7		insurance?
8		example just as an example of names, that you'd	8	A	Group insurance.
9		have a Bank of America who's saying, "You know,	9	Q	Okay?
10		we've got Cigna, pays out too easily, too	10	A	You know, mainly you have clients again,
11		often, too much" as opposed to Company B might	11		company you have companies, and you take
12		be saying, You know, our" "our people aren't	12		care of changing the beneficiary for them; you
13		being taken care of often enough. They're	13		know, open enrollments. You take care of the
14		getting too many denials" so you're adjusting	14		open enrollments for them, things of that
15		sort of that needle?	15		nature.
16	A	Well, no, I I don't think it's I don't	16	Q	How long were you doing that?
17		think it gets down to that. My understanding	17	A	Think I did that for about a year-and-a-half.
18		of self-insured is that for in this example,	18	Q	And then where did you go?
19		Bank of America basically is, you know, paying	19	A	Came to AIG.
20		the claims.	20	Q	And what year was that?
21		They need to make sure that, you	21	A	Came to AIG in 2003.
22		know, all of the things that are within the	22	Q	Okay. And what was your first position with
23		policy itself are being administered correctly.	23		AIG?
24	Q	Okay. How long were you in that position?	24	A	Senior Claims Examiner.
25	A	One year.	25	Q	Okay. And that was the to circle all the
		Page 14			Page 16
1 (	Q	And stay with that how long were you with	1		way back, that's the same position you held in
2		that company?	2		2014
3	A	One year.	3	A	Right.
	Q	And then where did you go?	4	Q	during this event?
5	A	Came to Houston. I've got family here, and	5	A	Yeah.
6		came to Houston.	6	Q	Make sure I have it. Senior Claims Examiner,
	Q	And did you take a job to come to Houston, or	7		right?
8		did you just		A	Yes, sir.
	A	I just came.		Q	So let's talk about Senior Claims Examiner at
	Q	Okay. What happened at was it Hughlett?	10		AIG, sort of what that role encompasses. If
	A	Hewitt.	11		you could walk me through what sort of the job
	Q	Hewitt.	12		description or explanation is.
	A	Yeah, yeah.	13	A	• • •
	Q	What happened there?	14		analyze, investigate contestable life insurance
	A	I've got a brother here who's got who had	15		claims, any accidental death claims, any waiver
16		some problems, and I came to he's got four	16		of premium claims. And at the time, that was
17	_	kids. I came to help him out.	17	_	about it.
	Q		18	Q	· · ·
	A	1 0	19		transition from Senior Claims Examiner to your
20		the name of the company. It was a temporary	20		current position?
0.1		gig. We worked with the automobile industries,	21	A	About a year-and-a-half ago.
21		the automobile dealerships here. Commercials	22	Q	*
22		1.1. 6.1	~~		
22 23	<u> </u>	and things of that nature.	23	A	
22 23 24	Q A	•	23 24 25	A Q A	No, it was just a transfer. Okay. Just a

	Page 17			Page 19
1 Q	Lateral move?	1		if you have a contestable claim for
2 A	Yeah, I would consider it a lateral move	2		example, contestable life insurance claim
3	lateral move, yes. I had to apply for the	3		you might order medical records to review the
4	position.	4		medical records, you might order employment
5 Q	Okay. Same pay?	5		history to check out their employment history.
6 A	Yeah. Didn't have a change of pay.	6		Basically you're making sure that
7 Q	What made you apply for the position?	7		whatever's on the application is is what
8 A	Just a better career move at the time. Trying	8		they've actually happens in real life.
9	to to do better for myself.	9	Q	If you order, say, medical records, do you have
10 Q		10		access to a medical professional to consult
11 Å		11		with?
12	seen as a little bit more profession in the	12	Α	Yes.
13	insurance industry than a than a claims	13	Q	And would those be nurses, doctors? What
14	person.	14	_	would
15 Q	•	15	A	
16	you receive when you came on at AIG as a Senior	16		
17	Claims Examiner?	17		by AIG, or they're outside?
18 A		18	A	· · · · · · · · · · · · · · · · · · ·
19	trained with other coworkers.	19	Q	
20 Q		20		as you?
21	approached a claim when you were examining it,	21		Can you walk down the hall and talk
22	did that change at any time in your tenure as a	22		to them, or is
23	Senior Claims Examiner?	23		•
24 A		24		home, but, yeah, I mean, they're they you
25 Q		25		know, they basically have been in Houston.
	Page 18			•
1	generically what you're taught to to do as	1	Q	Page 20 Okay. The the location you work at, how
2	far as a Senior Claims Examiner at AIG.	2	~	many employees does AIG have, roughly?
3 A	Okay.	3	A	Right now?
4 Q	So I'm assuming file comes to your desk; is	4	Q	Yes.
5	that how it starts?	5	Ā	Kind of hard to say because they have been
6 A	Yeah, uh-huh.	6	••	going through some some layoffs. I I
7 Q	Okay. So then just kind of walk me through it.	7		have no idea.
8 A	File comes to your desk, you review everything	8	Q	Are we talking about I'm not from here. Is
9	in the file. You review all of the	9	~	it does it employ dozens, hundreds,
10	underwriting information that's in there also	10		thousands? What would be your
11	'cause you you know, you want to know	11	A	·
12	what's what's in there prior to the claim.	12		
13	And basically then you write the	13	_	professionals.
14	beneficiary saying, "We've got your claim" and	14		Do you have access to other types
15	if you don't have all the necessary paperwork	15		of tell me about the other resources you
16	yet, you write you know, you include in	16		have access to that may not you may not use
17	there that, "We need this, we need that" and	17		in every case but come up and you think, I need
18	you just give them a status of where we're at	18		to dig in a little deeper there and I need more
19	and you wait for the additional documents to	19		expertise so you go get somebody.
20	come in.	20		
$\begin{vmatrix} 20 \\ 21 \end{vmatrix}$ Q		21	. 1	Underwriting Department, Legal Department,
22	you do?	22		Customer Service, Marketing. Those would
23 A	•	23		probably basically be all the sources that we
24 Q	· ·	24		could reach out to.
25 A		25		
	, J <u>J</u>			,

1		Page 21 AIG?	1	Q	Okay. And you could reach out to them, and
2	A	I I you know, at this at this	2	Ų	they could go do whatever it is you asked them
3	А	particular time, I have no idea if we have	3		to do; is that fair?
4		them.	4	A	Yes.
5	$\cap$		5	Q	
l	Q	We and, I guess, going back to that 2014,		Ų	Was it your understanding that within these
6	٨	did you have them? AIG did have a unit that it did	6		investigative vendors how many are we
7	A		7		talking; do you recall? Did you have half a dozen?
8		investigations, but we weren't I don't think	8	٨	
9	0	we were using them at the time.	9	A	Well, it varied throughout the years, but I'd
10	Q	Okay. What was that unit called?	10		say when I left the department, we had three or
11	A		11	0	four that we used consistently.
12	Q		12	Q	And would that have been similar to the 2014
13	A		13		time frame?
14	Q		14	A	
15		that unit consisted of? They were just	15	Q	*
16		investigators? Were they former cops? What	16		habit, let's say, or what was your sort of
17		I mean, what did you understand?	17		personal policy about when you would engage
18	A		18		those outside resources, those investigative
19		former law enforcement background, maybe some	19		vendors?
20		military background. That's about it. That's	20	A	I don't quite understand the question. Could
21	_	all I know.	21	_	you repeat that?
22	Q		22	Q	
23		when you say, "We weren't using them at the	23		And I probably forgot I think I
24		time," what do you mean by "We weren't using	24		forgot to mention, if you don't understand a
25		them at the time"?	25		question, just let me know, or if you don't
		Page 22			Page 24
	A	My unit, yeah.	1		hear a question, let me know
2	Q	My unit, yeah. Okay. And what was your unit called?	2	A	hear a question, let me know Okay.
2 3	Q A	My unit, yeah. Okay. And what was your unit called? Claims Investigative Team.	2 3	A Q	hear a question, let me know Okay and we'll get to a place that you and
2 3 4	Q	My unit, yeah. Okay. And what was your unit called? Claims Investigative Team. Okay. Did you have an understanding why the	2 3 4		hear a question, let me know Okay and we'll get to a place that you and it's important that you don't answer questions
2 3 4 5	Q A	My unit, yeah. Okay. And what was your unit called? Claims Investigative Team. Okay. Did you have an understanding why the Claims Investigative Team wasn't using the	2 3 4 5		hear a question, let me know Okay and we'll get to a place that you and it's important that you don't answer questions that you don't understand.
2 3 4 5 6	Q A Q	My unit, yeah. Okay. And what was your unit called? Claims Investigative Team. Okay. Did you have an understanding why the Claims Investigative Team wasn't using the investigators out in New York?	2 3 4 5 6		hear a question, let me know Okay and we'll get to a place that you and it's important that you don't answer questions that you don't understand. I guess what I'm trying to get at is:
2 3 4 5 6 7	Q A	My unit, yeah. Okay. And what was your unit called? Claims Investigative Team. Okay. Did you have an understanding why the Claims Investigative Team wasn't using the investigators out in New York? We we previously had not used them before.	2 3 4 5 6 7		hear a question, let me know Okay and we'll get to a place that you and it's important that you don't answer questions that you don't understand. I guess what I'm trying to get at is: You've got a resource which is outside vendors
2 3 4 5 6 7 8	Q A Q	My unit, yeah. Okay. And what was your unit called? Claims Investigative Team. Okay. Did you have an understanding why the Claims Investigative Team wasn't using the investigators out in New York? We we previously had not used them before. They were doing other things, I guess. So I	2 3 4 5 6 7 8	Q	hear a question, let me know Okay and we'll get to a place that you and it's important that you don't answer questions that you don't understand.  I guess what I'm trying to get at is: You've got a resource which is outside vendors for investigations; is that fair?
2 3 4 5 6 7 8 9	Q A Q A	My unit, yeah. Okay. And what was your unit called? Claims Investigative Team. Okay. Did you have an understanding why the Claims Investigative Team wasn't using the investigators out in New York? We we previously had not used them before. They were doing other things, I guess. So I just think it never really got organized.	2 3 4 5 6 7 8 9	Q A	hear a question, let me know Okay and we'll get to a place that you and it's important that you don't answer questions that you don't understand.  I guess what I'm trying to get at is: You've got a resource which is outside vendors for investigations; is that fair? Yes.
2 3 4 5 6 7 8 9 10	Q A Q A	My unit, yeah. Okay. And what was your unit called? Claims Investigative Team. Okay. Did you have an understanding why the Claims Investigative Team wasn't using the investigators out in New York? We we previously had not used them before. They were doing other things, I guess. So I just think it never really got organized. Okay.	2 3 4 5 6 7 8 9 10	Q A Q	hear a question, let me know Okay and we'll get to a place that you and it's important that you don't answer questions that you don't understand.  I guess what I'm trying to get at is: You've got a resource which is outside vendors for investigations; is that fair? Yes. Okay. Using them costs money, correct?
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	Q A Q A Q A Q	My unit, yeah. Okay. And what was your unit called? Claims Investigative Team. Okay. Did you have an understanding why the Claims Investigative Team wasn't using the investigators out in New York? We we previously had not used them before. They were doing other things, I guess. So I just think it never really got organized. Okay. Yes. If you wanted someone to, say, go interview somebody, who who would you reach out to, to do that? We had vendors that we used to do the interviewing. Okay. So you had a was it more than one or just one vendor? We had more than one. Okay. So and when you say "vendors," you is it fair to say that these are these are other businesses that invest that their their primary business is investigating	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	Q A Q A Q A Q	hear a question, let me know Okay and we'll get to a place that you and it's important that you don't answer questions that you don't understand.  I guess what I'm trying to get at is: You've got a resource which is outside vendors for investigations; is that fair? Yes. Okay. Using them costs money, correct? Yes. Okay. So surely it's just not willy-nilly sort of every single time, we're using investigators; is that fair? Yes. Okay. You're trying to do as much as you need to do without doing too much; is that fair? Just try and get the job done. Okay. So when when in your mind do you make the decision to sort of include an outside vendor as an investigator?  When does that happen, if you don't I'm assuming you don't use it on every

		Dogo 25			Down 27
1	Q	Page 25 So when kind of your own thought process,	1		Page 27 personally worked, have you ever recommended
2		when would you when would you include them,	2		that AIG pay a policy that involved a police
3		when would you not?	3		shooting?
4	A	When we would need additional information that	4	A	I don't remember. Don't recall.
5		the beneficiary maybe could not provide,	5	Q	In your time at well, let me ask you this:
6		whether it be medical records, police report,	6	`	What how is a Senior Claims Examiner
7		autopsy report, an interview or anything.	7		judged which is a poor word. But how are
8		So anything outside of what the	8		they I'm assuming at a AIG's size, you've
9		beneficiary could provide, we would reach out	9		got yearly review for probably every employee;
10		to our vendor.	10		is that fair?
11	Q	In your time as the Senior Claims Examiner,	11	A	Yes.
12		when you're looking at these files, do you ever	12	Q	And you get some sort of probably written and
13		call and speak to involved involved	13	-	oral feedback on how AIG and your management
14		individuals in the claim?	14		thinks you're doing, what you can do better, et
15	A	Like?	15		cetera?
16	Q	Well, would you ever talk to, say, a witness?	16	A	Yes.
17	Ā	Usually, no, we would not usually talk to	17	Q	And then you probably even have some type of
18		witnesses. Usually that would be our	18		career path discussion about what your future
19		investigator.	19		might hold and other things you need to
20	Q	Okay. If there was a separate investigation	20		accomplish to kind of make your way up; is that
21		done by a different agency or company, would	21		fair?
22		you ever talk to those investigators?	22	A	Not so much.
23	A	On occasion, we have. Usually in those types	23	Q	Okay.
24		of situations, we like to kind of piggyback	24	A	Just basically on your performance.
25		with the other insurance company and have a	25	Q	Okay. So what is it what are the metrics,
		Page 26			Page 28
1		combined investigation.	1		or what is what is used to to judge or to
2	Q	Okay. Prior to the the review of the	2		measure the the Senior Claims Examiner?
3		Ferrand file, how many, I'll call it "similar	3	A	It's kind of hard to say because it's changed.
4		cases," would that involve well let's	4		It's changed throughout the years. It's
5		break it down even more.	5		changed a few times. And it's really a
6		Had you ever been involved in	6		company-wide system, so whatever the company
7		reviewing a claim that involved a police	7		what whatever system the company has to
8		shooting?	8		evaluate you is what the Claims Department was
9	A	Yes.	9		using.
10	Q	Approximately how many times?	10	Q	Okay. Well, is the percentage of claims
11	A	I mean, I really don't remember how many.	11		approved versus denied, is that included in
12		Wasn't a lot. But I can tell you there have	12		your year-end review?
13		been I've had them before.	13	A	No.
14	Q		14	Q	Okay. Do you at the end of each year, do
15		than five, less than ten, less than a hundred?	15		you know what percentage of claims you've
16		Is there any way to quantify it fairly?	16		denied?
17	Α	I mean, I I'd say five.	17	A	No.
		Okay. And that's an estimate?	18	Q	Is there a way to find that out?
18	Q	Okay. And that's all estimate:	10		
	Q A	•	19	A	Like, right now?
18 19 20	_	·		A Q	Like, right now? Well, anytime you want, can you look and
18 19 20 21	A	Uh-huh, absolutely. Okay. And in what is that five in your time at AIG or over your entire career?	19 20 21		
18 19 20	A	Uh-huh, absolutely. Okay. And in what is that five in your time	19 20	Q	Well, anytime you want, can you look and
18 19 20 21	A Q	Uh-huh, absolutely. Okay. And in what is that five in your time at AIG or over your entire career?	19 20 21	Q A	Well, anytime you want, can you look and Oh, no, I can't. No, no.
18 19 20 21 22 23 24	A Q	Uh-huh, absolutely. Okay. And in what is that five in your time at AIG or over your entire career? I don't recall you know, I really don't recall police shootings prior to AIG. I I'm just remembering what I can from AIG.	19 20 21 22 23 24	Q A	Well, anytime you want, can you look and Oh, no, I can't. No, no. In your own personal experience, how often do you feel like you deny a claim? I really couldn't give you that information. I
18 19 20 21 22 23	A Q	Uh-huh, absolutely. Okay. And in what is that five in your time at AIG or over your entire career? I don't recall you know, I really don't recall police shootings prior to AIG. I I'm	19 20 21 22 23	Q A Q	Well, anytime you want, can you look and Oh, no, I can't. No, no. In your own personal experience, how often do you feel like you deny a claim?

		B 00			5 01
1		Page 29 varies from year to year depending on how many	1		Page 31 discussions with anyone at AIG above, below,
2		claims we get, so I it's very hard for me to	2		same level as you about denial rates?
3		•	3	A	No.
4	Q	say. Is it unusual for you to deny a claim?	4	Q	Never discussed it?
	A			Q A	No.
5	A	Well, yeah. I mean, we we have claims that	5		
6	$\circ$	are denied, yes.	6	Q	Are you given a or have you ever been given
7	Q	Would you say it's I mean, you deny half the	7		in your time at AIG a a written policy or a
8		claims that come in, 10 percent, one in a	8		written manual that explains to you how to go
9		hundred, once a week, every couple months?	9		about a a file review and determining
10	A	1 ,	10	٨	whether to deny or approve coverage?
11		count, so it's very difficult for me to say	11	A	
12		what percentage of claims I have denied in	12	Q	Okay. So there is no written procedure that
13	0	in the past.	13		you should do these ten steps or anything like
14	Q		14		that?
15	A	•	15	A	- 1-1
16	Q		16	Q	
17		let's not do that. Let's let's take 20	17		of take take let's take the Ferrand
18		what was the last let's take the last	18		file
19		year	19	A	
20		•	20	Q	and kind of narrow in on that issue. The
21	Q		21		file comes to your desk, you don't know
22		months, as you and that was just a couple	22		anything about it. What is the what's the
23		years ago; is that fair?	23		question you're trying to answer?
24	A	• •	24	A	
25	Q	When you kind of reflect back on that 12-month	25		question at that point. I think what I'm
		Page 30			Page 32
1		period, would you would you estimate that	1		trying to do is get all the necessary
2		period, would you would you estimate that you were rejecting one claim a month, a claim a	2		trying to do is get all the necessary information in to start the process of trying
2 3		period, would you would you estimate that you were rejecting one claim a month, a claim a week, a claim a day?	2 3		trying to do is get all the necessary information in to start the process of trying to make a decision.
2 3 4		period, would you would you estimate that you were rejecting one claim a month, a claim a week, a claim a day?  I mean, what is it what is your	2 3 4	Q	trying to do is get all the necessary information in to start the process of trying to make a decision.  Okay. Once you have all of the information you
2 3 4 5		period, would you would you estimate that you were rejecting one claim a month, a claim a week, a claim a day?  I mean, what is it what is your recollection?	2 3 4 5	Q	trying to do is get all the necessary information in to start the process of trying to make a decision.  Okay. Once you have all of the information you think you need, what what's the questions
2 3 4 5 6	A	period, would you would you estimate that you were rejecting one claim a month, a claim a week, a claim a day?  I mean, what is it what is your recollection? I don't recall. I mean, I don't keep count. I	2 3 4 5 6		trying to do is get all the necessary information in to start the process of trying to make a decision.  Okay. Once you have all of the information you think you need, what what's the questions you're trying to answer?
2 3 4 5 6 7	A	period, would you would you estimate that you were rejecting one claim a month, a claim a week, a claim a day?  I mean, what is it what is your recollection? I don't recall. I mean, I don't keep count. I don't remember. I don't keep track. I	2 3 4 5 6 7	A	trying to do is get all the necessary information in to start the process of trying to make a decision.  Okay. Once you have all of the information you think you need, what what's the questions you're trying to answer?  Can we pay the claim?
2 3 4 5 6 7 8		period, would you would you estimate that you were rejecting one claim a month, a claim a week, a claim a day?  I mean, what is it what is your recollection? I don't recall. I mean, I don't keep count. I don't remember. I don't keep track. I couldn't tell you right now.	2 3 4 5 6 7 8		trying to do is get all the necessary information in to start the process of trying to make a decision.  Okay. Once you have all of the information you think you need, what what's the questions you're trying to answer?  Can we pay the claim?  Okay. Are you looking for reasons to deny the
2 3 4 5 6 7 8 9	A Q	period, would you would you estimate that you were rejecting one claim a month, a claim a week, a claim a day?  I mean, what is it what is your recollection?  I don't recall. I mean, I don't keep count. I don't remember. I don't keep track. I couldn't tell you right now. Okay. Is there a way to for you to find	2 3 4 5 6 7 8 9	A Q	trying to do is get all the necessary information in to start the process of trying to make a decision.  Okay. Once you have all of the information you think you need, what what's the questions you're trying to answer?  Can we pay the claim?  Okay. Are you looking for reasons to deny the claim?
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	Q A Q A Q	period, would you would you estimate that you were rejecting one claim a month, a claim a week, a claim a day?  I mean, what is it what is your recollection?  I don't recall. I mean, I don't keep count. I don't remember. I don't keep track. I couldn't tell you right now. Okay. Is there a way to for you to find out?  For me personally? Yeah. No, not that I'm aware of. Okay. In any of your reviews, has anybody ever commented on your denial rate, good or bad? No. So what type of subject matters do you get reviewed on? How how fast you respond to mail that comes	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	A Q A Q	trying to do is get all the necessary information in to start the process of trying to make a decision.  Okay. Once you have all of the information you think you need, what what's the questions you're trying to answer?  Can we pay the claim?  Okay. Are you looking for reasons to deny the claim?  No, we're actually looking for reasons to pay the claim.  Okay. So walk me through well, I mean, before we dive into the Ferrand file too deep, what did you do to in preparation for today?  I met with our outside counsel yesterday, and we went over some of the documents and some of the case, basically.  Okay. And I'm not entitled to the discussions you had with your counsel, but did you review
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	Q A Q A Q	period, would you would you estimate that you were rejecting one claim a month, a claim a week, a claim a day?  I mean, what is it what is your recollection? I don't recall. I mean, I don't keep count. I don't remember. I don't keep track. I couldn't tell you right now. Okay. Is there a way to for you to find out? For me personally? Yeah. No, not that I'm aware of. Okay. In any of your reviews, has anybody ever commented on your denial rate, good or bad? No. So what type of subject matters do you get reviewed on? How how fast you respond to mail that comes in; your customer service skills; your	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	A Q A Q Q	trying to do is get all the necessary information in to start the process of trying to make a decision.  Okay. Once you have all of the information you think you need, what what's the questions you're trying to answer?  Can we pay the claim?  Okay. Are you looking for reasons to deny the claim?  No, we're actually looking for reasons to pay the claim.  Okay. So walk me through well, I mean, before we dive into the Ferrand file too deep, what did you do to in preparation for today?  I met with our outside counsel yesterday, and we went over some of the documents and some of the case, basically.  Okay. And I'm not entitled to the discussions you had with your counsel, but did you review your case file?
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	Q A Q A Q	period, would you would you estimate that you were rejecting one claim a month, a claim a week, a claim a day?  I mean, what is it what is your recollection? I don't recall. I mean, I don't keep count. I don't remember. I don't keep track. I couldn't tell you right now. Okay. Is there a way to for you to find out? For me personally? Yeah. No, not that I'm aware of. Okay. In any of your reviews, has anybody ever commented on your denial rate, good or bad? No. So what type of subject matters do you get reviewed on? How how fast you respond to mail that comes in; your customer service skills; your additional training you seek out, additional	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	A Q A Q A	trying to do is get all the necessary information in to start the process of trying to make a decision.  Okay. Once you have all of the information you think you need, what what's the questions you're trying to answer?  Can we pay the claim?  Okay. Are you looking for reasons to deny the claim?  No, we're actually looking for reasons to pay the claim.  Okay. So walk me through well, I mean, before we dive into the Ferrand file too deep, what did you do to in preparation for today?  I met with our outside counsel yesterday, and we went over some of the documents and some of the case, basically.  Okay. And I'm not entitled to the discussions you had with your counsel, but did you review your case file?  When?
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24	Q A Q A Q A Q	period, would you would you estimate that you were rejecting one claim a month, a claim a week, a claim a day?  I mean, what is it what is your recollection?  I don't recall. I mean, I don't keep count. I don't remember. I don't keep track. I couldn't tell you right now. Okay. Is there a way to for you to find out?  For me personally? Yeah. No, not that I'm aware of. Okay. In any of your reviews, has anybody ever commented on your denial rate, good or bad? No. So what type of subject matters do you get reviewed on? How how fast you respond to mail that comes in; your customer service skills; your additional training you seek out, additional classes, maybe; your ability to follow directions or, you know, follow procedures or whatever. That's about it.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24	A Q A Q A Q	trying to do is get all the necessary information in to start the process of trying to make a decision.  Okay. Once you have all of the information you think you need, what what's the questions you're trying to answer?  Can we pay the claim?  Okay. Are you looking for reasons to deny the claim?  No, we're actually looking for reasons to pay the claim.  Okay. So walk me through well, I mean, before we dive into the Ferrand file too deep, what did you do to in preparation for today?  I met with our outside counsel yesterday, and we went over some of the documents and some of the case, basically.  Okay. And I'm not entitled to the discussions you had with your counsel, but did you review your case file?  When?  In preparation in the last  I reviewed some of the documents from the case.  Okay. When you say "documents from the case,"
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	Q A Q A Q A Q	period, would you would you estimate that you were rejecting one claim a month, a claim a week, a claim a day?  I mean, what is it what is your recollection? I don't recall. I mean, I don't keep count. I don't remember. I don't keep track. I couldn't tell you right now. Okay. Is there a way to for you to find out? For me personally? Yeah. No, not that I'm aware of. Okay. In any of your reviews, has anybody ever commented on your denial rate, good or bad? No. So what type of subject matters do you get reviewed on? How how fast you respond to mail that comes in; your customer service skills; your additional training you seek out, additional classes, maybe; your ability to follow directions or, you know, follow procedures or	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	A Q A Q A Q A	trying to do is get all the necessary information in to start the process of trying to make a decision.  Okay. Once you have all of the information you think you need, what what's the questions you're trying to answer?  Can we pay the claim?  Okay. Are you looking for reasons to deny the claim?  No, we're actually looking for reasons to pay the claim.  Okay. So walk me through well, I mean, before we dive into the Ferrand file too deep, what did you do to in preparation for today?  I met with our outside counsel yesterday, and we went over some of the documents and some of the case, basically.  Okay. And I'm not entitled to the discussions you had with your counsel, but did you review your case file?  When?  In preparation in the last  I reviewed some of the documents from the case.

		Page 33			Page 35
1		seen before?	1		MR. BURR: Objection to the form.
2	A	Yeah, I'd seen them before, right.	2		Object to the form.
3	Q	Okay. They came they were in your case	3	Q	(By Mr. Gammill) Okay. So what is it you
4		file; is that	4		remember?
1	A	I don't have a case file.	5	A	Well, you know, based on what I saw yesterday,
6	Q	Okay. What do you call what do you call	6		we I recall having Mr. Alan Curry
7		the when the the file comes to your desk	7		contacting him and having him get some
8		says "Ferrand on it," or however it works, what	8		information for us.
9	٨	do you guys call that?	9		I recall having contact with the
10 11	A	A "file." A "file."	10 11		beneficiary, you know, through written
12	Q	Okay. "Client file"?	12		correspondence. And just some, you know, facts of the case, as as I had discussed
13	A	Sure, yeah.	13		previously.
14	Q	Okay. And	14	Q	•
15	A	It doesn't belong to me.	15	_	He's an investigator we used we used to use.
16	Q	Sure. Sure, sure.	16	Q	
17	A	Okay.	17	×	used Alan Curry before, you personally?
18	Q	For for a time, you're sort of the custodian	18	Α	Yes.
19		or the keeper of that file; is that fair?	19	Q	
20	A	Can be, yeah.	20	À	
21	Q	Okay. And then you make your decision, and	21		staple of our investigative core, so we used
22		then you pass it along?	22		him when we needed him.
23	A	Right.	23	Q	Dozens, hundreds, thousands of times? Any way
24	Q	Okay. So understanding it's it's AIG's	24		to give me a ballpark?
25		file, were these documents that you had caused	25	A	Me personally?
		Page 34			Page 36
1		to be put in the file through your initial	1	Q	Yeah.
2		examination?	2	A	It's hard to say. I mean, I used him quite a
3	A	That I had caused to be put in the file?  Let me ask it a cleaner way: The documents you	3		bit, but I again, a number, I just can't
5	Q	reviewed in preparation for today	4 5	Q	give you. Okay. How would you describe his use in this
1	A	Uh-huh.	6	Ų	case?
7	Q	were they the same documents you were	7		MR. BURR: Object to the form; vague.
8	Q	reviewing when you were making your decision?	8	A	Can you maybe reask that question?
1	A	Yeah. The documents I saw were familiar, and I	9	Q	(By Mr. Gammill) Sure.
10		had seen them before.	10	•	You said Alan Curry is an
11	Q	Okay. Sometimes I ask questions in the way it	11		investigator, correct?
12	_	feels like a trap, but it's not.	12	A	Yeah.
13	A	Okay.	13	Q	Would you describe what he did as
14	Q	Okay. So when you got the file, what was in	14		investigation?
15		it?	15	A	,
16	A	I can't tell you. I mean, I don't know. I	16		the police report and autopsy report.
17		don't remember.	17	Q	Okay. He he recovered files for you?
18	Q	Okay. Do you remember what you did after	18	A	Information.
19		getting the file?	19	Q	•
20		No. No, I don't recall.	20		And the information he recovered,
21	Q	Did reviewing any of the documents you reviewed	21		though, was all written reports or written
22		yesterday, did that jog your memory on well,	22	٨	documents?
23 24		do you have any memory of denying Ms. Ferrand's claim?	23 24	A	He may have gotten some other things in this case, I'm not sure. But, you know, in a case
1	A	Yes.	25		like this, we would have had him go out and try
1.2.7					in and the state of the state o

		Daga 27			Daga 20
1		Page 37 to get the police report or autopsy report	1		Page 39 a private eye. I mean a guy that goes out and
2		unless it was already given to us by the	2		does the things that we need him to do. And in
3		beneficiary.	3		this particular case, Alan Curry did those
4	Q	Sure.	4		things that we asked him to do.
5		Is there why does why does	5	Q	(By Mr. Gammill) But do you understand did
6		AI or why did you decide to employ an out	6	•	you have an understanding that Alan Curry is an
7		outside investigator to retrieve documents as	7		investigator, that he is he will operate as
8		opposed to just having, say, I don't know, your	8		a PI if asked to do so?
9		secretary or someone else attempt to collect	9	A	I
10		those files?	10		MR. BURR: Object to form and vague.
11	A		11	Α	I don't know. I I don't I don't know.
12	Q		12	Q	(By Mr. Gammill) In your interactions with Mr.
13	V	But someone in-house. Surely there's	13	~	Curry, did you ever ask him to actively
14		some sort of administrative staff at a company	14		investigate, something that you would that
15		AIG's	15		would fall within the realm of of a of a
16	A	No.	16		private investigator?
17	Q	size?	17		MR. BURR: Objection; vague.
18	A	No.	18	A	That's hard for me to answer because I'm not
19	Q	There's nobody in-house that can collect those	19	А	real familiar with what a private investigator
20	Ų	documents?	20		does or if any of the actions he took for us
21	A		21		would fall under being a private investigator.
22	Α	I could try to get them, but we find it more efficient to have an investigator to it.	22		So I it's hard for me to answer that.
23	Q	What makes it more efficient, in your	23	$\circ$	(By Mr. Gammill) Did you ever ask Mr. Curry to
24	Ų		24	Q	· · · · · · · · · · · · · · · · · · ·
25	٨	experience?	25	A	interview anyone related to any claim? Yes.
23	A	They know the ropes. They know what to say.	23	А	ies.
		Page 38			Page 40
			١.	_	
1		They know they have contacts here and there	1	Q	Okay. Did you ever ask Mr. Curry to go to any
2		They know they have contacts here and there to to try to get things.	2	Q	Okay. Did you ever ask Mr. Curry to go to any location that was somehow involved in a claim,
2 3		They know they have contacts here and there to to try to get things.  A lot of a lot police departments	2 3	Q	Okay. Did you ever ask Mr. Curry to go to any location that was somehow involved in a claim, meaning it was the scene of where something
2 3 4		They know they have contacts here and there to to try to get things.  A lot of a lot police departments or a lot of agencies can be difficult to work	2 3 4	Q	Okay. Did you ever ask Mr. Curry to go to any location that was somehow involved in a claim, meaning it was the scene of where something happened or it was where something allegedly
2 3 4 5		They know they have contacts here and there to to try to get things.  A lot of a lot police departments or a lot of agencies can be difficult to work with, time consuming, so in order to expedite	2 3 4 5	Q	Okay. Did you ever ask Mr. Curry to go to any location that was somehow involved in a claim, meaning it was the scene of where something happened or it was where something allegedly took place or where something was supposed to
2 3 4 5 6		They know they have contacts here and there to to try to get things.  A lot of a lot police departments or a lot of agencies can be difficult to work with, time consuming, so in order to expedite the matter, we have an investigator do it.	2 3 4 5 6		Okay. Did you ever ask Mr. Curry to go to any location that was somehow involved in a claim, meaning it was the scene of where something happened or it was where something allegedly took place or where something was supposed to be happening, something to that effect?
2 3 4 5 6 7	Q	They know they have contacts here and there to to try to get things.  A lot of a lot police departments or a lot of agencies can be difficult to work with, time consuming, so in order to expedite the matter, we have an investigator do it.  Okay. Why not ask Mr. Curry well, would you	2 3 4 5 6 7	A	Okay. Did you ever ask Mr. Curry to go to any location that was somehow involved in a claim, meaning it was the scene of where something happened or it was where something allegedly took place or where something was supposed to be happening, something to that effect? Yes.
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	A Q A	They know they have contacts here and there to to try to get things.  A lot of a lot police departments or a lot of agencies can be difficult to work with, time consuming, so in order to expedite the matter, we have an investigator do it.  Okay. Why not ask Mr. Curry well, would you agree with the idea you didn't ask Mr. Curry to do any actual active investigation?  I'm going to have you define "actual investigation."  Well, interviewing witnesses. I mean, let me let me put it to you this way: I'll represent to you that Mr. Curry says all he did was request documents and give those documents to you.  Uh-huh.  He never read them, he never reviewed them, he never spoke to anyone, that he merely retrieved what was asked for and provided it to you.  Now, does that, would you agree, does not fall within what we would commonly think of as, quote, an investigation?	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	A Q A	Okay. Did you ever ask Mr. Curry to go to any location that was somehow involved in a claim, meaning it was the scene of where something happened or it was where something allegedly took place or where something was supposed to be happening, something to that effect?  Yes.  Okay. Did you ever ask Mr. Curry his opinion on anything in your interactions with him regarding a case?  I mean, I don't specifically recall, but during I'm sure during the conversations and during claims, I probably did ask him his opinion.  Okay. Did you ever ask Mr. Curry in other claims to review the documents you've asked him to retrieve?  I mean, I can't specifically say that I recall having that conversation with him. You know, we have him retrieve the documents, and he gets them for us. What you know, what he actually does with them is hard for me to say.  Well, would you ever have a conversation that

1		Page 41			Page 43
1		"I got A, B and C. Well, does that seem like	1		The events that happened that day did not fall
2		that's everything? Can you think of anything	2		within that specific language.
3		else we ought to get, Mr. Curry," and he says,	3	Q	Okay. So what you said there what was
4		"Well, you know, you might want to take a look	4	~	the illegal activity?
5		at D" and you're like, "Oh, yeah, that sounds	5	A	I would say brandishing a gun in front of the
6		like a good idea. Would you go get me D,"	6		police, not dropping the gun or not doing what
7		Conversations like that? Would you ever have a	7		the police tell you to do with a gun in your
8		that type of conversation with Mr. Curry?	8		hand.
	4	It's hard to say. I mean, I don't recall those	9		And from what from what the report
10	7	types of conversation. I don't recall all the	10		says, it says he pointed a gun at the
11		conversation I had with him. It's possible.	11		policeman. That would I would consider that
	Q	Would you ever use Mr. Curry would you ever	12		to be an illegal activity.
13	Ų	ask Mr. Curry's opinion on what he thought	13	Q	· ·
14		happened in a claim that he was looking into	14	Ų	understanding of what "brandishing a firearm in
15		for you?	15		Utah" means?
16		MR. BURR: Objection; vague.	16		
1	A		17		MR. BURR: Objection to the extent it
18	A	I would say probably no because, you know, the	18	٨	calls for legal conclusions. I'm not an attorney, I don't live in Utah, but
19		documents that we were going after should tell		A	• • • • • • • • • • • • • • • • • • • •
1		us what happened, and that's you know,	19		I my opinion would be if you brandish a
20	_	that's what we got him for.	20		firearm in front of any law enforcement
	Q	(By Mr. Gammill) So what were the what were	21		official, it's probably going to be illegal
22		the reasons you denied the Ferrand claim?	22	_	in in mostly all the states.
23		MR. BURR: Objection; assumes facts	23	Q	
24		not in evidence.	24		But what do you do you have an
25		THE REPORTER: Say it one more time.	25		understanding of what you're using the word
١.		Page 42	_		Page 44
1		MR. BURR: Objection; assumes facts	1		"brandishing," fair enough, not a lawyer, don't
2		MR. BURR: Objection; assumes facts not in evidence.	2		"brandishing," fair enough, not a lawyer, don't live in Utah. What what do you define the
$\begin{vmatrix} 2 \\ 3 \end{vmatrix}$	Ą	MR. BURR: Objection; assumes facts not in evidence.  The events that happened on that particular day	2 3		"brandishing," fair enough, not a lawyer, don't live in Utah. What what do you define the word "brandishing" as you use it as?
2 3 A 4		MR. BURR: Objection; assumes facts not in evidence.  The events that happened on that particular day did not fall within the policy language.	2 3 4	A	"brandishing," fair enough, not a lawyer, don't live in Utah. What what do you define the word "brandishing" as you use it as?  When I say that, in reading the report, the
2 3 A 4 5 (	A Q	MR. BURR: Objection; assumes facts not in evidence.  The events that happened on that particular day did not fall within the policy language.  (By Mr. Gammill) Okay. And what about them	2 3 4 5	A	"brandishing," fair enough, not a lawyer, don't live in Utah. What what do you define the word "brandishing" as you use it as?  When I say that, in reading the report, the report says that insured pointed the gun at
2 3 A 4 5 (6	Q	MR. BURR: Objection; assumes facts not in evidence.  The events that happened on that particular day did not fall within the policy language.  (By Mr. Gammill) Okay. And what about them didn't fall within the policy language?	2 3 4 5 6		"brandishing," fair enough, not a lawyer, don't live in Utah. What what do you define the word "brandishing" as you use it as?  When I say that, in reading the report, the report says that insured pointed the gun at the one of the officers.
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		Page 45			Page 47
1		property?	1		she said during that call is in the report.
2	A	I believe I did, yes.	2		The last part you said about not coming, I
3	Q	Okay. You didn't have any of the well, let	3		don't I don't recall that.
4	~	me ask: Would you agree that you didn't have	4	Q	Do you remember there being a second call to
5		any of the recordings audio recordings or	5	•	9-1-1?
6		video from any of the please agencies involved	6	A	No, I don't.
7		in this?	7	Q	Assuming assuming I'm not crazy, and that
8	A	No.	8		I'm right on this, that there's a second
9	Q	Okay. Why not?	9		call
10	À		10	A	
11		something we would probably order. I may not	11	Q	is that not you wouldn't want to hear
12		have known they even existed, so.	12		what was actually said in those 9-1-1 calls?
13	Q	You say you've handled police shootings before,	13	A	No.
14	_	correct?	14		MR. BURR: Object to the form.
15	A	Yes.	15	Q	(By Mr. Gammill) Why not?
16	Q	Do you not have a general understanding that	16	À	My responsibility is to resolve the claim.
17		police officers, especially in this day and	17		We and how we do that is, we get documents
18		age, that there are usually recordings that	18		from the authorities who handle the the
19		come along with any with really any police	19		investigation.
20		case?	20		That would be the autopsy report and
21		MR. BURR: Object to the form.	21		the police report. That's part of the
22	A	•	22		investigation. That's my job is to base my
23		jurisdiction, I guess.	23		conclusions based upon the investigation by the
24	Q	(By Mr. Gammill) Well, in your review of the	24		authorities.
25		Ferrand file, wouldn't you have expected a	25	Q	In a in a case where a police officer
		Page 46			Page 48
1		9-1-1 call?	1		Page 48 shoots somebody well, let me let me back
1 2	A		1 2		9
l	A	9-1-1 call? I don't know. I mean, I don't know the I don't I I wasn't there, don't know			shoots somebody well, let me let me back
2	A	9-1-1 call? I don't know. I mean, I don't know the I don't I I wasn't there, don't know facts. I don't know how the police got there,	2 3 4		shoots somebody well, let me let me back up.  You said you you you get the documents that the authorities gather, correct?
2 3	A	9-1-1 call? I don't know. I mean, I don't know the I don't I I wasn't there, don't know facts. I don't know how the police got there, so and at least, I don't recall.	2 3	A	shoots somebody well, let me let me back up.  You said you you you get the documents that the authorities gather, correct? Okay. Yes.
2 3 4 5 6	A	9-1-1 call? I don't know. I mean, I don't know the I don't I I wasn't there, don't know facts. I don't know how the police got there, so and at least, I don't recall. So, I mean, if a man comes out	2 3 4	A Q	shoots somebody well, let me let me back up.  You said you you you get the documents that the authorities gather, correct?  Okay. Yes.  And you would I guess you would you take
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2 3 4 5 6 7 8 9 10 11	Q	9-1-1 call? I don't know. I mean, I don't know the I don't I I wasn't there, don't know facts. I don't know how the police got there, so and at least, I don't recall. So, I mean, if a man comes out brandishing a gun, well, somehow the police are there, I'm not quite sure. Well, I'll I'll represent to you that the police report indicates that Molly called 9-1-1.	2 3 4 5 6 7 8 9 10 11	Q A	shoots somebody well, let me let me back up.  You said you you you get the documents that the authorities gather, correct? Okay. Yes.  And you would I guess you would you take the position that you would expect the authorities to be doing their job properly and to do an investigation and and to to be honest in their investigation; is that fair? That's fair.
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	Q A Q A	9-1-1 call? I don't know. I mean, I don't know the I don't I I wasn't there, don't know facts. I don't know how the police got there, so and at least, I don't recall. So, I mean, if a man comes out brandishing a gun, well, somehow the police are there, I'm not quite sure. Well, I'll I'll represent to you that the police report indicates that Molly called 9-1-1. Okay. Reported that her husband was leaving the house armed. Okay. Yes, that's in the report. She then calls 9-1-1 again to report that he has returned and that there is no longer an emergency. MR. BURR: Object to the form.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	Q A	shoots somebody well, let me let me back up.  You said you you you get the documents that the authorities gather, correct? Okay. Yes.  And you would I guess you would you take the position that you would expect the authorities to be doing their job properly and to do an investigation and and to to be honest in their investigation; is that fair?  That's fair. Okay. Is it also fair that when you have what's a police shooting incident, that perhaps the deference given to the statements of the shooter and his partners should be given a higher level of scrutiny because now they have a motive to perhaps not be completely forthright with what happened?  MR. BURR: Object to the form,
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					D 54
1	Q	Page 49 (By Mr. Gammill) Okay. I'm just asking	1		Page 51 Legal Department for further review.
1	Ų	you whether there's a car accident, right?	2	$\circ$	Okay. Was this file ever sent to the Legal
2	٨	· ·	l	Q	•
3	A	Right.	3	٨	Department?
4	Q	Police officer shows up. Yes.	4	A	Our Legal did review it, yes.
5	A		5	Q	At what point?
6	Q	Interviews Person A, interviews Person B, takes	6	A	As far as I know right now, it was the Claims
7		down whatever physical evidence, done, right?	7	0	Committee.
8	A	(Witness nods head up and down.)	8	Q	Okay. Can you explain that answer?
9	Q	You'd expect that that officer was being honest	9	A	As far as far as I know, it was during our
10		about his report, right?	10	0	Claims Committee.
11	A	·	11	Q	,
12	Q		12		that what you're telling me?
13	A		13	A	J 1 ,
14	Q		14	_	they were at least on the phone, so.
15	A		15	Q	
16	Q		16		recommendation to the committee
17		appear to have any sort of motive as to why he	17	A	
18		wouldn't be honest, correct?	18	Q	
19	A	•	19		to Legal?
20		that much thought. I mean, we take what we get	20	A	
21		from the authorities in terms of what the	21	Q	•
22		report says.	22	A	•
23	Q		23	Q	
24	A		24		when you send a file to Legal, what
25		and stuff, I I couldn't respond to that.	25	Α	Uh-huh.
		Page 50			Page 52
1	Q	Okay. Well, let's let's back up kind of a	1	Q	because you can't I mean, let me put it
2	Q	Okay. Well, let's let's back up kind of a step and say: Was was this a complicated	2	Q	because you can't I mean, let me put it like give you an example.
2 3	Q	Okay. Well, let's let's back up kind of a step and say: Was was this a complicated claim? For a Senior Claims Examiner, is this a	2 3	Q	because you can't I mean, let me put it like give you an example.  Person A says the sky is blue or
2 3 4	Q	Okay. Well, let's let's back up kind of a step and say: Was was this a complicated claim? For a Senior Claims Examiner, is this a complicated case, or is this a simple case?	2 3 4		because you can't I mean, let me put it like give you an example.  Person A says the sky is blue or cloudy.
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	A Q A Q A Q A Q	Okay. Well, let's let's back up kind of a step and say: Was was this a complicated claim? For a Senior Claims Examiner, is this a complicated case, or is this a simple case?  MR. BURR: Objection; vague.  I don't think I would classify it as either.  Each case is different. I mean, I really couldn't classify it as as a complicated case or an easy case.  (By Mr. Gammill) Was it a hard case?  MR. BURR: Objection; vague.  I don't know if I would classify it as that.  (By Mr. Gammill) The the issue of the the you said the police report said Mr.  Ferrand pointed a gun at the police and that that would fall under the illegal activity.  And that you took that from the police report; is that fair?  Yes.  Okay. And you you took it as true?  Yes.  Okay. What do you do when you get conflicting information in the reports that you receive?	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	A Q A Q A	because you can't I mean, let me put it like give you an example.  Person A says the sky is blue or cloudy.  Uh-huh.  Person A says it it was a cloudy day,  Person B says it was clearest day you could ever imagine. So now you got one person saying the sky's totally clear and another person saying the sky is totally cloudy.  And somehow that matters. Okay?  It's going to influence your thought process or your decision-making. Legal is not going to be able to tell you who's right and who's wrong; is that fair?  No, I don't think that's fair.  Okay. Well well  I don't know what Legal's going to be able to tell me. I mean, in a situation like that, I have no idea  Okay.  what Legal's going to be able to tell me.  What are you hoping that what are you hoping

Page 53 Page 55 1 can't rect- -- you can't -decision based on him running away. 1 2 Q To your analysis, would you agree with me that Α You look for things like guidance, suggestions, 2 3 the fact that Mr. Ferrand was armed and pointed 3 things of that nature. 4 0 Okay. At any point since you've denied this 4 that weapon at a police officer was the most claim, have you ever listened to any of the 5 significant fact to you? 5 audio or watched any of the video? 6 MR. BURR: Objection; vague. 6 No. 7 7 Α Α No. (By Mr. Gammill) You're telling me that in the 8 Q Okay. If there had been a -- a video of one of 8 0 9 the police officers on scene stating that Mr. 9 denial of this claim, Mr. Ferrand pointing the 10 Ferrand had put the gun down and ran, would 10 gun at the officer who then shot him was not 11 that have influenced your opinion? 11 the critical fact? 12 I'm sorry, can you repeat the question? 12 Α MR. BURR: Objection; form. 13 I think it's all important. I think, you know, O Absolutely. 13 A 14 You've said that -- that the report 14 the fact that he came out with a gun in his 15 said that Mr. Ferrand pointed the gun at the 15 hand is the start of things right there. police officer and he shot him, right, that's Q (By Mr. Gammill) Okay. Well, let's -- let's 16 16 17 the --17 stop there. 18 The police officer shot him. 18 Utah, his property, nothing unlawful Α 19 0 Yes, the police officer shot Mr. Ferrand. 19 about coming out of your house with a gun in If there was a video where one of the 20 20 your hand, fair? MR. BURR: Objection; calls for 21 witness officers who's watching what happens 21 22 said that Mr. Ferrand put it down and ran and 22 speculation, assumes facts not in the evidence, then got shot, would you agree that that would 23 23 states a legal conclusion. 24 contradict, at least would -- to your mind, 24 Α I -- you know, I'm not familiar with the Utah does that contradict what you read in the 25 25 law, so. Page 54 Page 56 (By Mr. Gammill) Fair enough. 1 police report? 1 2 MR. BURR: Object to the form; 2 So did you take any steps to become 3 assumes facts not in evidence and incomplete 3 familiar with the Utah law during your --4 hypothetical. Α No. 4 5 Α Well, I mean, that's not in the police report. 5 0 -- examination of this file? No. But -- but we got Legal Department who 6 Okay? 6 Α 7 Q (By Mr. Gammill) I agree with you there. does that. 7 8 Okay. It does contradict what's in the police 8 Q Absolutely. Α 9 9 Did you check with Legal about Utah report. 10 0 Okay. Would that contradiction have influenced 10 law? you, you think? No. I did not. 11 11 Α 12 It's hard to say. I mean, you know, it -- it 12 Okay. So comes out of his house, gun in his 13 might have presented a different set of facts, 13 hand. What's the next thing that stands out in 14 possibly. Well, obviously, it would have. 14 your mind as important about your analysis? But, you know, there are other facts that go 15 15 A He was asked to drop the weapon. Okay. And your understanding is he didn't? 16 along with the case, so it's hard for me to say 16 Q whether I still would not have come up with the 17 17 Α That's correct. 18 same conclusion or not. 18 O But you didn't have any of the audio or video 19 I mean, the fact is he came out of 19 recordings that go along with this incident? 20 the house with a weapon. My understanding is 20 A No. 21 the police asked him to drop it, he did not. 21 Q Did you ever ask for them? 22 So there -- I mean, there's a long 22 A No, not that I recall. 23 list of details that go along with this case, 23 O Okav. Have you ever asked for any audio or 24 not just that or something else, so I can't 24 video recordings of any case involving the 25 really tell you that I would have made another 25 police?

		Page 57			Page 59
1	A	No.	1		That I mean, the alcohol exclusion
2	Q	Have you ever asked for any audio or video on	2		is, and you can correct me if I'm wrong
3		any case, whether it's surveillances or some	3		well, what is your understanding of the alcohol
4		cell phone footage that you know is out there,	4		exclusion that's that's in these contracts?
5		anything like that?	5	A	Well, I I think I would have to read I
6	A	The only thing I can recall is maybe asking for	6		don't have the exact language, but I would have
7		some audio on an insured signing up for	7		to see the policy language in order to explain
8		insurance, you know, calling in on the 1-800	8		that to you.
9		line, filling out some questions verbally on	9	Q	Okay. Would taking a look at the letter you
10		the on the 1-800 line. That would be about	10		sent denying the coverage, do you think that
11		it.	11		would help your
12	Q	Okay. So he's asked to drop it, and he	12	A	Sure.
13		doesn't, going back to Mr. Ferrand. What's the	13	Q	refresh your memory?
14		next significant factor for you?	14	_	MR. GAMMILL: Where did I put my
15	A	The state of the s	15		iPad?
16		blood alcohol level.	16	Q	(By Mr. Gammill) Yeah, this is your letter.
17	Q		17		MR. BURR: Can I see it real quick
18	•	blood alcohol level?	18		first?
19	Α		19		MR. GAMMILL: Yeah, absolutely.
20		alcohol level, from what I understand.	20		(Tendering to counsel.)
21	Q		21	Q	(By Mr. Gammill) That's the last disclosure you
22	•	think and I he's he's got a a very	22		guys sent.
23		elevated blood alcohol level.	23	A	(Witness reviewing document.)
24	A	Okay.	24		Okay.
25	Q	I think it's .2 something. Does that	25	Q	(By Mr. Gammill) Does that refresh your memory,
		Page 58			Page 60
1					
	A	Rings a bell.	1		or does that help guide you on what the alcohol
2	A Q	Okay. And I'm assuming you probably have an	2		factor is or how that plays into this?
2 3		Okay. And I'm assuming you probably have an under I believe Texas is also a08 is	2 3	A	factor is or how that plays into this? That's I'm I'm not you know, I'm not
2 3 4	Q	Okay. And I'm assuming you probably have an under I believe Texas is also a08 is the driving legal limit?	2 3 4		factor is or how that plays into this? That's I'm I'm not you know, I'm not understanding
2 3 4 5	Q A	Okay. And I'm assuming you probably have an under I believe Texas is also a08 is the driving legal limit? Yes.	2 3 4 5	Q	factor is or how that plays into this? That's I'm I'm not you know, I'm not understanding Your your
2 3 4 5 6	Q	Okay. And I'm assuming you probably have an under I believe Texas is also a08 is the driving legal limit?  Yes. Okay. Would you agree with me that if one of	2 3 4 5 6	Q A	factor is or how that plays into this?  That's I'm I'm not you know, I'm not understanding  Your your  what you're trying to get at.
2 3 4 5 6 7	Q A	Okay. And I'm assuming you probably have an under I believe Texas is also a08 is the driving legal limit?  Yes.  Okay. Would you agree with me that if one of your insureds is driving down the street, ends	2 3 4 5 6 7	Q	factor is or how that plays into this?  That's I'm I'm not you know, I'm not understanding  Your your  what you're trying to get at.  In your letter, you're citing the alcohol
2 3 4 5 6 7 8	Q A	Okay. And I'm assuming you probably have an under I believe Texas is also a08 is the driving legal limit?  Yes.  Okay. Would you agree with me that if one of your insureds is driving down the street, ends up in a single-vehicle accident off on the side	2 3 4 5 6 7 8	Q A Q	factor is or how that plays into this? That's I'm I'm not you know, I'm not understanding Your your what you're trying to get at. In your letter, you're citing the alcohol use
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2 3 4 5 6 7 8 9 10 11 12 13 14 15	Q A	Okay. And I'm assuming you probably have an under I believe Texas is also a08 is the driving legal limit?  Yes.  Okay. Would you agree with me that if one of your insureds is driving down the street, ends up in a single-vehicle accident off on the side of the road, rolled four times, dead and they take his blood and it's a .20, that's probably a fairly easy case of saying, "The alcohol exclusion applies. You were drunk driving, we're not paying out."  Is that a fairly easy case for an examiner to take a look at?	2 3 4 5 6 7 8 9 10 11 12 13 14 15	Q A Q A Q	factor is or how that plays into this?  That's I'm I'm not you know, I'm not understanding Your your what you're trying to get at. In your letter, you're citing the alcohol use Okay or the factor Yes that he's under the he has a high blood alcohol, however you want to phrase it. Right, right. Okay. So you've included it in your Letter of
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	Q A Q	Okay. And I'm assuming you probably have an under I believe Texas is also a08 is the driving legal limit?  Yes. Okay. Would you agree with me that if one of your insureds is driving down the street, ends up in a single-vehicle accident off on the side of the road, rolled four times, dead and they take his blood and it's a .20, that's probably a fairly easy case of saying, "The alcohol exclusion applies. You were drunk driving, we're not paying out."  Is that a fairly easy case for an examiner to take a look at?  MR. BURR: Objection; vague, incomplete hypothetical.  Not necessarily. It really depends on each case. Each case is different.  (By Mr. Gammill) Okay. Would you agree with me that there seems to be a very high cause effect	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	Q A Q A Q A Q A Q	factor is or how that plays into this?  That's I'm I'm not you know, I'm not understanding Your your what you're trying to get at. In your letter, you're citing the alcohol use Okay or the factor Yes that he's under the he has a high blood alcohol, however you want to phrase it. Right, right. Okay. So you've included it in your Letter of Denial. Yes. And so, it would stand to reason that you somehow believe that influences the decision to deny. The policy does have language that would relate
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	Q A Q	Okay. And I'm assuming you probably have an under I believe Texas is also a08 is the driving legal limit?  Yes. Okay. Would you agree with me that if one of your insureds is driving down the street, ends up in a single-vehicle accident off on the side of the road, rolled four times, dead and they take his blood and it's a .20, that's probably a fairly easy case of saying, "The alcohol exclusion applies. You were drunk driving, we're not paying out."  Is that a fairly easy case for an examiner to take a look at?  MR. BURR: Objection; vague, incomplete hypothetical.  Not necessarily. It really depends on each case. Each case is different.  (By Mr. Gammill) Okay. Would you agree with me that there seems to be a very high cause effect correlation in the example I just gave?	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	Q A Q A Q A Q A Q A Q	factor is or how that plays into this?  That's I'm I'm not you know, I'm not understanding Your your what you're trying to get at. In your letter, you're citing the alcohol use Okay or the factor Yes that he's under the he has a high blood alcohol, however you want to phrase it. Right, right. Okay. So you've included it in your Letter of Denial. Yes. And so, it would stand to reason that you somehow believe that influences the decision to deny. The policy does have language that would relate to alcohol, yes.
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	Q A Q	Okay. And I'm assuming you probably have an under I believe Texas is also a08 is the driving legal limit?  Yes. Okay. Would you agree with me that if one of your insureds is driving down the street, ends up in a single-vehicle accident off on the side of the road, rolled four times, dead and they take his blood and it's a .20, that's probably a fairly easy case of saying, "The alcohol exclusion applies. You were drunk driving, we're not paying out."  Is that a fairly easy case for an examiner to take a look at?  MR. BURR: Objection; vague, incomplete hypothetical.  Not necessarily. It really depends on each case. Each case is different.  (By Mr. Gammill) Okay. Would you agree with me that there seems to be a very high cause effect correlation in the example I just gave?	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	Q A Q A Q A Q A Q A Q	factor is or how that plays into this?  That's I'm I'm not you know, I'm not understanding Your your what you're trying to get at. In your letter, you're citing the alcohol use Okay or the factor Yes that he's under the he has a high blood alcohol, however you want to phrase it. Right, right. Okay. So you've included it in your Letter of Denial. Yes. And so, it would stand to reason that you somehow believe that influences the decision to deny. The policy does have language that would relate to alcohol, yes.

Page 61 Page 63 1 blood alcohol level that day, is reason enough 1 correct? 2 2 to deny coverage in and of itself? Α I guess if you -- if you want to define 3 Α You mean without the other factors? 3 recommendation as input, yes. Okay. It wasn't, "Me and Johnny recommend 4 0 Yeah. I mean, is it -- is it part but not 4 0 enough on its own, or would it have been enough 5 denial," it was, "I have reviewed the file for 5 on its own? 6 AIG. I recommend denial"? 6 Are you telling Ms. Ferrand, here are 7 7 Α Yes. 8 the three reasons we're denying you, and any 8 0 Okay. Went to a committee. You were part of 9 one of these is good enough and we got three, 9 the committee? 10 or are you saying these three things kind of 10 A That is correct. 11 all put together equals denial? 11 0 The committee made the decision for denial? Well, basically it's reflected in the letter. 12 A 12 That is correct. Whatever we put in the letter is the reason why 13 13 O You authored the Letter of Denial to 14 we denied the claim. 14 Ms. Ferrand? 15 And, now, you if you want me to go 15 A That is correct. and try to pick out each individual fact and I'm asking you: Why did you deny coverage to 16 16 O 17 say whether or not we would have made the same Ms. Ferrand? Is it three independent reasons, 17 18 decision, I can't answer that question, but I 18 or is it a totality of the three reasons you 19 can tell you what's based in the letter is the 19 put in your letter? reason why we denied the claim. MR. BURR: Objection; vague. 20 20 21 Understood. 21 A I'm going to answer it this way again: The Q 22 You wrote the letter, correct? 22 reason we denied the claim is listed in the letter right here, and that's all I can tell 23 A That is correct. 23 24 Okay. So as the author of the letter, what --24 0 what are you telling Ms. Ferrand? Are you 25 Q (By Mr. Gammill) Why -- why is that all you can 25 Page 64 Page 62 telling her that those -- those factors are 1 1 tell me? 2 independently enough, or are you telling her 2 Α Because it would require a reevaluation of --3 that as a whole, taking parts put together as a 3 of the facts and -- and -- and we -- I would 4 whole, that they create a denial? have to go back to the Claims Committee and 4 5 MR. BURR: Objection; vague. 5 say, "Okay, let's throw this out, let's throw The letter says what it says. There are -that out." I don't have that information. 6 A 6 there are things in the letter that says these 7 This is the reason why we denied the 7 8 are the reasons why we denied the claim. 8 claim right here (indicating). It's all in the 9 9 That's all I can tell you. letter. We've -- we've specifically listed the 10 I can't tell -- I can't break it down 10 reasons why we've denied the claim. for you. I can't say if something was If -- let me give you a hypothetical. 11 11 0 12 eliminated, we would still do the same thing or 12 A Sure. if something was added, we'd do the same thing. 13 13 O It includes alcohol. 14 The letter speaks for itself. 14 A Okav. Q (By Mr. Gammill) You -- you came to the decision 15 15 Q A individual is standing on his front lawn, 16 that this should be a denial independent before 16 okay, blood alcohol .20. Let's say he's been it went to a committee, correct? barbecuing all day or something, right? Just 17 17 hanging out getting drunk. 18 Α Not me alone, no. 18 19 0 You were the initial reviewer of this file, 19 He's standing on his property talking to somebody else. Suddenly a car comes flying 20 20 correct? 21 Α That is absolutely correct. 21 down the road, loses control, hits him, takes 22 You recommended denial? 22 him out, dead. He's just standing there. Q Standing there one second (indicating), gone 23 A I did. 23 24 O And that was at a point in the process where 24 the next. 25 you were the only one that had input into it, 25 Do you think the alcohol consumption,

Page 65 Page 67 1 his blood alcohol takes him outside of a 1 A The letter speaks for itself. I mean, what --2 2 policy? what kind of light do you want me to shed on the letter? It speaks for itself. 3 Α You know, I can't -- I can't give you an answer 3 to that. It's a hypothetical. There may be 4 0 Well, I think for one, the letter does not 4 more facts associated with it. I -- I mean, I 5 indicate whether you are specifically denying 5 can't give you an answer to that. I just 6 for three individual grounds or you're -- you 6 feel that each factor taken in its totality 7 can't. 7 with one another formulates a denial. 8 8 Because more goes into making a 9 claims decision than just, you know, you 9 Α They're -- they're all part of the denial. 10 throwing a hypothetical situation and me making 10 Q Okav. 11 a decision on the spot. I just -- I can't do 11 Α So that's what I can tell you. 12 12 Okay. So then what -- what is it about his that. 13 alcohol use? I mean, okay, would you agree 0 What else would you need to know about that 13 14 situation? 14 with this, that simply having alcohol in your 15 I don't know. I mean. I would have to sit down 15 system does not per se mean AIG won't cover and think about it. I don't know. Can't give your claim? 16 16 17 you -- can't give you an answer right here and Yeah, doesn't -- the policy doesn't say you 17 A 18 18 can't drink alcohol. now. 19 O Is -- I mean, can you think of any other factor 19 O Right. 20 you need to know? 20 A Okay. 21 21 O Α Maybe -- maybe what he was doing at the time he So you'd agree -- would you agree that there 22 got hit. I don't -- I don't know. I mean --22 has to be some sort of causation connection to -- let's take an accidental death. The 23 Q Nothing. 23 24 Okay. 24 reason you're dead in some way has to be Α There you go, he was doing nothing. connected to the fact that you had been 25 25 Page 66 Page 68 A I --1 drinking or using drugs and, therefore, that's 1 2 He's just standing there on his property 2 why we're denying your claim? Q enjoying the day, drunk, smiling and a car lost 3 Would you agree with that there has 3 control, veered off the road, clipped him and 4 to be some sort of causational component to it 4 5 killed him. 5 when you're doing your analysis? MR. BURR: Objection; vague, 6 A Yeah. You know, when you're reviewing claims, 6 7 you're -- you're reviewing a lot of facts, and 7 incomplete hypothetical. 8 I -- you know, I'm not going to sit here and 8 Α Again, not necessarily. I mean, I've seen a 9 9 hypothesize or try to give you a decision based

11 I -- I'm just not going to do that.

12 Q So as you sit here today, you can't tell me
 13 whether or not the alcohol exception was in and
 14 of itself enough for denial for Ms. Ferrand's
 15 claim; is that --

on something that you were just bringing up.

16 A I can't tell -- yeah, I can't -- can't give you an answer to that.

Okay. So as you -- as you sit here today, other than "Why we denied it is in the letter," you can't give any other individual or -- or independent input into the reasons for why you

denied the claim?

23 A It's in the letter.

10

24 Q That's all you can -- you can't shed any light on that letter?

8 A Again, not necessarily. I mean, I've seen a
9 lot of claims, I've seen a lot of different
10 scenarios, lot of different decisions. I
11 really couldn't -- couldn't "Yea" or "Nay" on
12 that one.

13 Q (By Mr. Gammill) Okay. You've seen a lot of claims, seen a lot of scenarios. When you're

doing your analysis, are -- are you looking forsome connection -- when you know there's -- you

get the -- you get the tox, you know there was

18 alcohol involved.

19 A Uh-huh.

20 Q Are you then asking yourself the question, Is 21 this alcohol -- is this -- is his alcohol --

blood alcohol level or whether he was drunk, is that somehow connected to what happened? Is

that a question you're asking yourself?

25 A Well, you want to get all the facts.

		Page 69			Page 71
1	Q	I understand that.	1	A	Yes.
2	A	You want to get all the facts.	2	Q	Okay. So is it fair to say, then, as we sit
3	Q	But isn't that is that part of your	3		here you don't know whether Mr. Ferrand's
4		analysis? Are you trying to ask yourself	4		alcohol blood content was in and of itself
5		if right if you're going to deny a claim	5		enough to deny coverage?
6		because the person was intoxicated, is it fair	6	A	No, I can't give you an answer to that.
7		that that intoxication would have had something	7	Q	Okay. So that would be you don't know?
8		to do with why they were dead and why the claim	8	A	Right.
9		was being denied?	9	Q	Okay. The other I want to direct your
10	A	It really I mean, if you're just	10		attention to kind of the first I guess it's
11		specifically talking about intoxication?	11		first four paragraphs of the letter.
12	Q	Yes.	12		Essentially the whole first page, it seems.
13	A	Just really depends on the claim. It really	13	A	(Witness complies.)
14		dependent on the facts behind the claim. Now,	14	Q	And you can review that if you need to.
15		yes, there are times when, you know, the	15		I I take that you sort of of
16		intoxication did have a role in the person's	16		put together that that's basically spelling out
17		death, and there are other times when maybe it	17		suicide by cop. Is that what you're getting at
18		doesn't it doesn't play as big of a as a	18		there?
19		role.	19		MR. BURR: Object to the form and
20		So I can't really give you a specific	20		vague.
21		"Yes" or "No" answer to that because it depends	21	A	Which paragraph are you referring to?
22		on the facts behind the claim.	22	Q	(By Mr. Gammill) Kind of the the combination
23	Q	Have you ever recommended a claim be paid where	23		of the first four, the first "We have now
24		the person was intoxicated?	24		concluded our review of this claim. Please be
25	A	I I mean, I don't recall any anything	25		advised" all the way down to the four later,
		Page 70			Page 72
1		like that. I mean, it it's possible, but I	1		it ends with "wanted suicide by cop."
2		don't recall a specific claim.	2		That those four paragraphs are kind
3	Q	Have you ever recommended a denial of a claim	3		of explaining what is in the policy. You point
4		solely because the individual was intoxicated?	4		out some things you reviewed that sort of
5	A	Again, I can't give you a specific example	5		support this idea that part of the denial is
6		because I don't remember.	6		based on his mental state.
7		MR. GAMMILL: Why don't we this	7		You feel that you've got a you
8		would be a good spot to take a break. We'll	8		know, a suicide by cop situation, and that
9		switch out the videotape. Is that okay?	9		would be an exception to the or suicide
10		THE VIDEOGRAPHER: 11:22; we're off	10		itself, I suppose, would be a an exception
11		the record.	11		to the policy.
12		(Short break.)	12		MR. BURR: Object to the form.
13		(Exhibit 1 marked.)	13	A	
14		THE VIDEOGRAPHER: It's 11:39; we're	14		is part of the claim, and it's part of what
15	_	back on the record, beginning Disc 2.	15		Mrs. Ferrand, I guess, told the police, based
16	Q		16		on the information that we have.
17		you're still under oath, correct, sir?	17		And, yes, we've included this in the
18	A	Yes.	18		letter as as part of that denial letter, and
19	Q		19		is part of it, yes. The fact again, the
20		Exhibit 1, and you'd agree with me that's your	20		fact that he's carrying a gun with him outside
21	٨	denial letter to Ms. Ferrand, correct?	21		with the police there is another aspect of the
22	A		22	0	Case.
23	Q		23	Q	
24	A		24		you've addressed that maybe further down in the
25	Q	before we took the break; is that fair?	25		letter.

Page 73 Page 75 1 A Okav. 1 suicide by cop. How do you believe he 2 2 You can -- you can disagree with me, but later committed it? on Page 2 after you talk about alcohol, you 3 3 Α Well, coming out, again, with a gun, asking --4 start talking about brandishing and pointing 4 the gun -- the police asking him to drop the 5 gun. Based on Mrs. Ferrand's statement, this 5 the weapon. 6 So it seems as though -- and again, 6 is what we put into -- into our denial letter. No, I -- I understand what's put in the denial 7 you can disagree with me, would you -- but 7 8 would you agree that you kind of -- this letter 8 letter. 9 breaks out -- it says we've reviewed the 9 Α Okay. 10 policy. Let me talk to you about suicide by 10 O I'm trying to get -- did you deny Ms. Ferrand's 11 cop; let me talk to you about alcohol; let me 11 policy because you believe -- well, let me ask 12 talk to you about -- talk to you about illegal it a cleaner way. 12 13 activity, pointing the gun. 13 Do you believe Mr. Ferrand committed 14 Α Uh-huh. 14 suicide by cop; is that your belief? I believe what Mrs. Ferrand said during the 15 Q Denied. 15 A Α 9-1-1 call. That's -- that's -- those were her 16 Yes. 16 17 Okay. And we've already talked about the 17 comments, that's what she said, that's what we O 18 middle one, the alcohol, correct, before we 18 put into our report, and that's part of the took a break? 19 19 denial. But that's not my question. 20 Α Yes. 20 Q 21 21 A O Okay. And you've told me you can't -- you 22 don't know whether or not in and of itself the 22 My question is: Do you believe Mr. Ferrand alcohol would have been grounds for denial. committed suicide by cop? 23 23 24 The suicide by cop, as you sit here, 24 Α I don't know what I believe, but I -- I -- I'm in and of itself, would the suicide have only taking it in regard what the facts are. 25 25 Page 74 Page 76 been -- by cop, would that have been enough for Those -- the facts are, this is what 1 1 2 you to recommend denial? 2 Mrs. Ferrand said. The facts are that he came 3 MR. BURR: Objection; vague and 3 out brandishing a gun. The police asked him to incomplete hypothetical. 4 drop the gun; he did not. He pointed the gun 4 5 A Again, I -- I can't really answer that question 5 at the policeman, and he was shot. for you. I mean, each claim has its own life, 6 6 Based on Mrs. Ferrand's statement, 7 and if you change the dynamics of the claim, 7 these -- you know, those were her words, and we 8 then you possibly change other things. 8 included that in our denial letter. 9 When you say, "I don't know what I believe," I can't sit here and make that 9 Q 10 conclusion for you without running the whole 10 would you deny somebody's -- would you thing through the process again. recommend denial for somebody's coverage if you 11 11 didn't believe it yourself? 12 Q (By Mr. Gammill) Was Ms. Ferrand's -- did 12 you deny -- did you recommend denial for Ms. MR. BURR: Objection; incomplete 13 13 14 Ferrand's claim because you believed Mr. 14 hypothetical. 15 Ferrand committed suicide by cop? 15 O (By Mr. Gammill) Do you understand that 16 A Based on Mrs. Ferrand's statement that, yes, 16 auestion? he -- he came out, and he -- she said that. I think I do --17 17 Α That is part of the denial, yes. 18 18 O Okay. 19 0 So you believed Mr. Ferrand committed suicide 19 A -- yeah. 20 by cop because of Ms. Ferrand's statement? 20 I mean, if there's something I'm not 21 Well, what we did was, we put 21 clear on, obviously, I would try to, you know, 22 Mrs. Ferrand's state -- we took Mrs. Ferrand's 22 get some answers. I mean, I would ask a question or two or what have you. If I was 23 statements and included that as part of our 23 24 denial letter, ves. 24 confused, for example, I would ask some

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questions.

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Okay. And it was -- you believe he committed

Page 77 Page 79

- 0 Well, let me -- if you didn't think something 1 was true but you thought you might be able to 2 say -- but that you -- that you -- let's --3 4 let's say you have a reason for denial. Okay? 5 A Okay.
- 6 0 You don't -- you don't believe that reason's true. You think you might be able to make it 7 8 out in some of the documents you've been given. 9 It's not what you believe.

Would you deny because you're not doing what you believe, you're doing what you think AIG can get by on, meaning that AIG can deny and we're going to be able -- we'll be okay with the denial, despite what you might believe, or does your belief coincide with what you do as far as when you recommend a denial?

Okay. When I'm reviewing a claim, when any of us are reviewing a claim, we -- we -- we go with the facts. You know, it really doesn't matter what we believe necessarily. We all have our biases or what have you, but the facts are hard to deny.

And that's basically what we go by when we make a claims decision is -- are the facts.

1 shooting and found it to be, I guess, I --2 and -- lack of a -- for lack of a better word,

3 justifiable.

4 0 Okay. And that was the -- Davis County 5 conducted this full-blown investigation, and 6 that was your reading those reports and the 7 reports that they collected, right?

8 Α Yes.

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9 Q Okay. What -- what was your understanding of 10 what Davis -- what the District Attorney in 11 Davis County was attempting to -- the question they were trying to answer? Does that make 12 13 sense?

MR. BURR: Objection; vague.

15 A Yeah, I -- I mean, I don't -- I don't know what kind of question they were trying to answer. I just know they investigated the shooting and they concluded -- you know, they made their conclusion. That's pretty much all I can tell

21 (By Mr. Gammill) Okay. So I guess that kind of O 22 answers my question.

So then from your point of view, Davis County does an investigation to decide whether it was a justifiable or non-justifiable

Page 78

Well -- and fair enough. Q

2 Α Okay.

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Q But at some point, you have to make the determination -- before you recommend denial or you recommend pay, you have to decide, is that what I think happened, right?

Because if the facts say he pointed the gun and then ten other facts say, no, he didn't, then you decide based on everything, I know that he pointed the gun, therefore it's not suicide by cop, therefore we're not denying the claim, or you could say I believe heh -the facts seem to indicate he pointed the gun, so I believe he pointed the gun, and we're going to deny it?

16 Α We have a -- we have a police report. That was -- as far as I -- as far as I understand 17 18 was investigated. The police activity was 19 investigated, final report came out detailing 20 what happened.

> That's what we have to go by in terms of, you know, making our decision.

23 Q What was your understanding as -- of what the 24 final report concluded?

25 Well, in short, that they investigated the Α

shooting? 1

> 2 Α I mean, to put it simply, yes.

3 Okay. Why did you believe that was the purpose 0 of Davis County's investigation? 4

5 Just -- again, this happened three years ago.

Maybe -- maybe we're going on four years now. 6

7 I don't recall the entire claim; I don't recall

8 the entire report. But based on what I saw

yesterday, that's what I remember.

10 O Okay. And an investigation of this, I guess, size and done by a district attorney that found 11

12 it justifiable, would that have been a

13 significant factor in you concluding that it

was suicide by cop?

15 A No. I -- I mean, I would not necessarily say

16 that, no. I mean, I -- you know, it -- it --

it means what means. It was a -- the policeman 17

shot, and he should have shot. I mean, 18

19 that's -- that's what it says to me.

Okay. Would it have changed your analysis if 20 O 21 that's not what Davis County was saying?

22 MR. BURR: Objection; incomplete

23 hypothetical.

24 A Depends on what they would have said. I mean,

25 we -- you know, if they say something Page 80

Page 81 Page 83 1 different, we're dealing with a different set 1 Ferrand was thinking when he left out the door, 2 2 of facts. but I can tell you this, that he came out with 3 a gun, police told him to drop the gun, he did 3 Q (By Mr. Gammill) Okay. Other than Davis not do that. He went over to another section 4 County -- other than your understanding that 4 5 Davis County's report had found it to be a 5 of the yard, pointed the gun at the policeman. Mrs. Ferrand has stated in her 6 justifiable police shooting, what else did you 6 rely upon to conclude that it was, in fact, a 7 7 statement that, you know, he wants to die 8 8 justifiable shooting? suicide by cop or what have you. Based on 9 MR. BURR: Objection; assumes facts 9 those facts -- based on those facts, we placed 10 10 that in the letter, and that became part of our not in evidence. 11 Α Okay. It's not my -- it's not my first duty 11 decision. to -- to understand whether it was a 12 12 O Suicide by cop? 13 justifiable shooting or not. That's what we put in the letter. 13 A 14 It's my -- it's my job to gather the 14 O And you put it in the letter because that was 15 facts, find out what happened, and then based 15 part of the reason -on the event and the facts in the case, make a 16 16 A Now -- right. 17 claims decision. Okay? 17 Now, what I -- what I believe, I --18 (By Mr. Gammill) Would you agree that the issue 18 you know, that -- to me, that has nothing to do 19 of justifiable shooting and suicide by cop go 19 with what the facts are. These are -- these 20 hand in hand --20 are the facts. 21 21 Q Well, if you didn't believe he committed MR. BURR: Objection --22 Q (By Mr. Gammill) -- given this set of facts? 22 suicide by cop, you wouldn't have included it MR. BURR: Objection; vague. in your letter, correct? 23 23 Well, when you say me, are you talking about me 24 I'm not -- I'm not sure I can -- I'm not sure 24 if I understand what you're saying, but I can't personally, or are you speaking in terms of 25 25 Page 82 Page 84 1 agree with that, no. 1 AIG? 2 (By Mr. Gammill) Okay. Well, if you guys have 2 Q Well, I guess in this situation, I'm talking cited suicide by copy here -- you've cited 3 about you personally. You wouldn't have 3 included it in that letter if you didn't suicide by cop in your letter on behalf of AIG, 4 4 5 correct? 5 believe that suicide by cop was a legitimate grounds for denial, correct? 6 A Yes. 6 7 And as the facts as you understand them, if it 7 Well, it's -- it's not -- you know, it's a 0 Α was suicide by cop, the suicide by cop was the 8 large -- it's part of a denial. I mean, 8 9 9 decision to point a weapon at a police officer there -- you know, there's several pieces to 10 who was pointing a weapon at you and knowing 10 you would cause him to shoot you with the hopes Right. But if you thought it was illegitimate, 11 11 0 12 that you would die because you wanted to end 12 an illegitimate reason, you would not have your life, correct? That's -included it in your letter? 13 13 14 A 14 A If the reason -- if the reason had no weight, I Okay. That's your theory on suicide by cop in this 15 15 would assume we would not put it in the letter. 16 matter; is that fair? That a fair --16 Q Okay. But my question is more to you wouldn't -- if -- if somebody said, "And 17 Α That makes sense. 17 O throw suicide by cop in there" and you thought, 18 Is that -- but is that a fair summary of what 18 19 your theory is by suicide by cop, that it's the 19 No, that -- that doesn't have anything to do pointing the weapon at a -- at a police officer with this or I don't think he was committing 20 20 and -- and purposefully creating -- purposely 21 21 suicide by cop, I don't think that the facts, 22 making him shoot you so that you can end your 22 as you've said, the evidence, doesn't support 23 own life? 23 that, you wouldn't have still included it in 24 A Again, that -- that came from Mrs. Ferrand. 24 the letter, right? 25 A 25 Now, I don't know -- I can't tell you what Mr. Again, that's a hypothetical question. With

all due respect, this is what Mrs. Ferrand told us. Okay? Vou saking me whether or not 1 2 tim. Kir's legitimate or not, I don't think, is 4 a = is a - is a - is a fair question. 5 Q Well, Ithia's Okay, you can not think is's 6 fair question. I'm still entitled to an honest 7 answer. 8 You've influenced this letter the 8 things you believe to be true that create 9 things you believe to be true that create 10 reasons for denial; is that a fair statement? 11 A Yes. 12 Q And the reason you believe them to be true is 13 the opinion you formed after reviewing all of 14 the facts as you gathered them? 15 A I wouldn't say "opinion," but it's - it's - 16 it's negathering the facts. I mean, my 17 opinion doesn't - I mean, these are - these 18 are facts. These are not my opinion, these are 19 facts. 20 Q You recommended denial, correct? 21 Q Is that an opinion? 22 Q Okay. Is it a recommendation 23 A It's a recommendation 24 Q Okay. Is it a recommendation based on an opinion? 25 Q Okay. And your ecommended denial because 35 suicide by cop, alcohol content and violating 46 the lacts of the alcohol - consumption, would that alone been enough for 47 the facts as you gathered them? 48 the lawis that or create 49 Q Stay and the lamin to a fitted the pointing of the gun at the olficer, in and 40 fitself been enough for grounds for a denial? 41 A Idon't know. 4 A Idon't know.  4 A Idon't know.  4 A Idon't know.  4 A Idon't know.  4 A Idon't know.  5 Q My. Gammill) And as far ast he illegal 4 activity which you point out in your letter, 4 the pointing of the gun at the olficer, in and 4 of itself which your opinion that 4 of itself which you opinion on that 4 fact that the pointed the gun, would be that in 4 of itself which your opinion for the alcohol 4 of the facts. 4 A Yes. 5 Q Okay. And your ecommended denial because 5 unclease of the alcohol 6 or wormill) And a understand that you worte 8 are facts. 8 The are are not my opinion. 8 A Yes. 9 Q			Page 85			Page 87
2 us. Okay? You asking me whether or not I think it's legitimate or not, I don't think, is a a - is a - is a - is a fair question.  4 A I don't know.  5 Q Well, that's okay, you can not think it's a fair question.  7 answer.  8 You've influenced this letter the things you believe to be true that create reasons for denial; is that a fair statement?  11 A Yes.  12 Q And the reason you believe them to be true is the opinion you formed after reviewing all of the facts as you gathered them?  13 A I wouldn't say "opinion," but it's - it's - it's me gathering the facts. I mean, my opinion doesn't - I mean, these are - these are facts. These are not my opinion, these are facts.  18 are facts. These are not my opinion, these are facts.  19 Q Vou recommended denial, correct?  20 Q You recommended denial, correct?  21 A That is correct.  22 Q Is that an opinion?  23 A It's a recommendation based on an opinion?  25 A Yes.  2 Q Okay. Is it a recommendation based on an opinion?  25 A Yes.  6 Q You had an opinion on all three of those factors, correct?  6 A Yes.  6 Q You had an opinion on all three of those factors, correct?  6 A Yes.  6 Q You had no pinion on all three of those factors, correct?  6 A Yes.  6 Q You had no pinion on all three of those factors, correct?  6 A Yes.  6 Q You had no pinion on all three of those factors, correct?  2 A Well, I think more specifically, this was not an accident. Okay? You know, this was not an accident. Data the pointed the gun at the officer?  2 A Well, I think more specifically, this was not an accident. That's where I was headed.  2 Q Os in and of itself would have, — would your belief — or would your opinion of suicide by cop been enough for a denial?  2 Q So in and of itself would have — would your belief — or would your opinion of suicide by cop been enough for a denial?  2 Q So in and of itself would have — would your belief — or would your opinion of suicide by cop been enough for a denial?  2 Q Okay. And you recommendation this was not an accident. That's where I was headed.	1			1		
think it's legitimate or not, I don't think, is a a is a - is a a is a question.  Vell, that's okay, you can not think it's a fair question. I'm still entitled to an honest answer.  You've influenced this letter the things you believe to be true that create reasons for denial; is that a fair statement?  A Yes.  A I wouldn't say "opinion," but it's - it's - the opinion you formed after reviewing all of the facts as you gathered them?  A I wouldn't say "opinion," but it's - it's - the it's me gathering the facts. I mean, my opinion doesn't - I mean, these are - these are facts. These are not my opinion, these are facts. These are not my opinion, these are gathering the facts. I mean, these are - these are facts. These are not my opinion, these are facts. These are not my opinion, these are gathering the facts. I mean, these are opinion?  A I wouldn't say "opinion"  Well, that's okay, you can not think it's a fact that pointed the gun, would that alone been enough for the grounds for a denial?  MR. BURR: Same objections.  I don't know.  Well, that's okay, you chileve to be true is the epointed the gun, would that alone been enough for the grounds for a denial?  MR. BURR: Same objections.  I don't know.  I don't know.  MR. BURR: Same objections.  I don't know.  MR. BURR: Same objections.  I don't know.  I don't kno			-		0	-
4 A constance of a fair question. 5 Q Well, that's okay, you can not think it's a fair question. I'm still entitled to an honest answer. 7 answer. 8 You've influenced this letter the things you believe to be true that create reasons for denial; is that a fair statement? 11 A Yes. 12 Q And the reason you believe them to be true is the opinion you formed after reviewing all of the facts as you gathered them? 14 A I hat is correct. 15 A I wouldn't say "opinion," but it's - it's - it's are gathering the facts. I mean, my opinion doesn't - I mean, these are - these are facts. These are not my opinion, these are facts. 19 Gates. 20 Q You recommended denial, correct? 21 A That is correct. 22 Q I st that an opinion? 23 A It's a recommendation. 24 Q Okay. Is it a recommendation based on an opinion? 25 Q O Xou, S at a recommendation based on an opinion? 26 Q You bad an opinion on all three of those factors, correct? 27 A Yes. 28 A Yes. 29 Q And your opinion was he was committing suicide by cop, his blood alcohol content and violating the he pointed the gun at the officer? 29 A More opinion? 29 A I was not a accident. Okay? You know, this was not an accident. Chay; You know, this was not an accident. Chay: You know, this was not an accident. Chay: You know, this was not an accident. Day or opinion of suicide by cop been enough for a denial? 29 G So in and of itself would have would your believe them? 30 A I was not a accident. That's the important part that I was not a accident. Day or opinion of suicide by cop been enough for a denial? 31 A Wes. Pege 86 C Q So in and of itself would have would your believe them? 32 A I was not a accident. That's the important part that I was not a accident. Oxay? You know, this was not an accident. Oxay? You know the policy describes an accident. That's the important part that I was not a accident. That's the important part that I was not a accident. That's			· ·		*	
5 Q Well, that's okay, you can not think it's a fair question. I'm still entitled to an honest answer.  You've influenced this letter the things you believe to be true that create reasons for denial; is that a fair statement?  A Yes.  Q And the reason you believe them to be true is the opinion you formed after reviewing all of the facts as you gathered them?  A I wouldn't say "opinion," but it's it's it's ear facts. These are not my opinion, these are affects. These are not my opinion, these are facts. These are not my opinion, these are facts. These are not my opinion, these are against a recommended denial, correct?  Q You recommended denial, correct?  Q Is that an opinion?  A Yes. Q Okay. Is it a recommendation.  A Yes. Q Okay. And you recommended denial because suicide by cop, alcohol content and violating the law; is that correct?  A Yes. Q Oyu had an opinion on all three of those factors, correct?  A Yes. Q Oyu had an opinion on all three of those factors, correct?  A Yes. Q Oyu had an opinion was he was committing suicide by cop, his blood alcohol content was high and he pointed the gun at the officer?  A Yes. Q Oyu had an opinion on all three of those factors, correct?  A A Yes. Q Oyu had an opinion was he was committing suicide by cop, his blood alcohol content was high and he pointed the gun at the officer?  A Yes. Q Oyu had an opinion was he was committing suicide by cop, his blood alcohol content was high and he pointed the gun at the officer?  A Well, I think more specifically, this was not an accident. Okay? You know, this was not an accident. Okay? You know, this was not an accident. Data's where I was headed.  Q Oyo in and of itself would have — would your belief — or would your opinion of suicide by cop been enough for a denial?  MR. BURR: Objections.  I den 'kself well and in the officer, in and of itself we not my opinion of itself when well actively with to grandle activity, with to grandle activity, units to a paraphrase.  I was not a accident based on how the policy describes an acci				l	Α	
fair question. I'm still entitled to an honest answer.  8 You've influenced this letter the 4 You've influenced this letter the 5 You've influenced this letter the 6 Hings you believe to be true that create 7 the grounds for a denial? Share objections.  8 You've influenced this letter the 9 things you believe the be true that create 10 reasons for denial; is that a fair statement? 11 A Yes. 15 A I wouldn't say "opinion." but it's - it's - it's - it's - it's me gathering the facts. I mean, my 16 opinion doesn't - I mean, these are - these 17 opinion doesn't - I mean, these are - these 18 are facts. These are not my opinion, these are 19 facts. 19 Is a recommended denial, correct? 10 A That is correct. 11 A That is correct. 11 A That is correct. 12 Q Okay. Is it a recommendation based on an 24 opinion? 12 A Yes. 12 Q Okay. And you recommended denial because suicide by cop, alcohol content and violating the the law, is that correct? 12 A Well, I think more specifically, this was not an accident. Okay? You know, this was not an accident. Okay? You know, this was not an accident. That's the important part that I want to get across to you, is that when I wrote the things the remaining were you aware of anyone on Ms. 14 Yes. 15 City? 17 A No. 14 No. not that I recall. 15 You point out in your letter, the pointing of the gun at the officer, in and of itself would have - would your 22 D A I the account of itself would have in word that the alone been enough for a denial? 24 Q Okay. Is it are commendation and of itself would have in word that the opiniting the police agency or the City? 10 City? 10 City of the pointing the gun, the policy and the law is the correct? 11 A Yes. 12 City of the product of the gun at the officer? 12 City of the product of the gun at the officer? 12 City of the product of the gun at the officer? 12 City of the produc		0		l		
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You've influenced this letter the strings you believe to be true that create to reasons for denial; is that a fair statement?   10			-			
things you believe to be true that create reasons for denial; is that a fair statement?  11 A Yes.  22 And the reason you believe them to be true is the facts as you gathered them?  33 the opinion you formed after reviewing all of the facts as you gathered them?  44 the facts as you gathered them?  45 A I wouldn't say, "opinion," but ir's - it's - it's me gathering the facts. I mean, my opinion doesn't - I mean, these are - these are facts. These are not my opinion, these are are facts. These are not my opinion, these are in facts. I mean, my opinion doesn't - I mean, these are - these are facts. That is correct.  20 Q You recommended denial, correct?  21 A That is correct.  22 Q Is that an opinion?  23 A It's a recommendation  24 Q Okay. Is it a recommendation based on an opinion?  25 Q Okay. And you recommended denial because suicide by cop, alcohol content and violating the law; is that correct?  4 Yes.  5 Q You had an opinion on all three of those factors, correct?  5 A Yes.  6 Q You had an opinion was he was committing suicide by cop, his blood alcohol content was high and he pointed the gun at the officer?  21 A Well, I think more specifically, this was not an accident. That's the important part that I want to get across to you, is that when I wrote this the terr, when I made my recommendation this was not a accident. That's where I was was not a accident. That's where I was was not a accident. That's where I was headed.  20 Q So in and of itself would have — would your believe in the pointing of the gun at lefticer, and of itself been enough for a denial?  4 MR. BURR: Same objections, activity, with you point out in your letter, than the pointed the gun, be dark the pointed the gun, be dark the pointed the gun, be given that he pointed the gun, be given with the point the gun and of itself would have — would your very earned of the point through the facts. I made my recommendation this is the pointing the gun, he gets shot and killed.  11 don't know.  12 A Well, I think and precommendation and incomplete				l		_
10 reasons for denial; is that a fair statement? 11 A Yes. 12 Q And the reason you believe them to be true is the opinion you formed after reviewing all of the facts as you gathered them? 14 the facts as you gathered them? 15 A I wouldn't say "opinion," but it's it's it's it's it's it's me gathering the facts. I mean, my opinion doesn't I mean, these are these are facts. These are not my opinion, these are facts. 18 are facts. These are not my opinion, these are facts. 19 Q V you recommended denial, correct? 21 A That is correct. 22 Q I stat an opinion? 23 A It's a recommendation. 24 Q Okay. Is it a recommendation based on an opinion? 25 opinion? 26 Q Okay. And you recommended denial because suicide by cop, alcohol content and violating the law; is that correct? 26 Q You had an opinion on all three of those factors, correct? 27 A Yes. 28 A Yes. 29 Q And your opinion was he was committing suicide by cop, his blood alcohol content twas high and a cacident. That's the important part that I want to get across to you, is that when I wrote this letter, when I made my recommendation this was not a accident. That's wher I was was not a accident. That's wher I was headed. 20 Q So in and of itself would have – would your ophere hypothetical. 21 A WB, BURR: Objection; rom, vague and incomplete hypothetical. 22 Yes. 23 A Pres. 24 Colokay. And you recommended denial because suicide by cop, his blood alcohol content was high and a cacident. That's where I was was not an accident. That's where I was headed. 24 Well, I think more specifically, this was not an accident. That's where I was headed. 25 O So in and of itself would have – would your opinion of suicide by cop been enough for a denial? 26 D So in and of itself would have – would your opinion of suicide by cop been enough for a denial? 27 Copperation doesn't – I was a recommendation this was not an accident. That's where I was headed. 28 MR BURR: Objection; vague, in the facts that he pointed the gun at the officer? 29 Copperation doesn't – I was a						
11 A Yes. 12 Q And the reason you believe them to be true is the opinion you formed after reviewing all of the facts as you gathered them? 14 I wouldn't say "opinion," but it's it's it's me gathering the facts. I mean, my opinion doesn't I mean, these are these are facts. These are not my opinion, these are facts. These are not my opinion, these are 19 facts. 19 Q You recommended denial, correct? 20 Q You recommended denial, correct? 21 A That is correct. 22 Q Is that an opinion? 23 A It's a recommendation. 24 Q Okay. Is it a recommendation based on an opinion? 25 opinion? 26 Q Okay. And you recommended denial because suicide by cop, alcohol content and violating the law, is that correct? 3 A Yes. 4 Q Okay. And you recommended denial because suicide by cop, alcohol content and violating the law, is that correct? 4 A Yes. 5 Q You had an opinion on all three of those factors, correct? 6 Q You had an opinion was he was committing suicide by cop, his blood alcohol content was high and he pointed the gun, would take the position, that the letter speaks for itself. 26 Q Wore you would take the position that the letter speaks for itself. 27 You had an opinion on all three of those factors, correct? 3 A Yes. 4 Yes. 5 Q Wore you aware at the time you were reviewing this file that well, you were aware of paraphrase. 5 A Yes. 6 Q You had an opinion on all three of those factors, correct? 7 Q Were you aware at the time you were reviewing this file that well, you were aware of Davis County's investigation, I assume. You were getting the documents that they were doing.  24 Yeah. I mean yeah. 25 Year and is eliter, when I made my recommendation this was not a accident. That's where I was headed.  26 Q So in and of itself would have would your opinion of suicide by cop been enough for a denial?  27 A Well, I main beginned that you would take the position that the letter speaks for itself.  28 A Yes. 9 Q Wore you aware at the time you were reviewing this file that well, you were aware of Davis County'			- ·		Δ	
12 Q And the reason you believe them to be true is 13 the opinion you formed after reviewing all of 14 the facts as you gathered them? 15 A I wouldn't say "opinion," but it's it's 16 it's me gathering the facts. I mean, my 17 opinion doesn't I mean, these are these 18 are facts. These are not my opinion, these are 18 are facts. These are not my opinion, these are 19 facts. 20 Q You recommended denial, correct? 21 A That is correct. 22 Q I stat an opinion? 23 A It's a recommendation. 24 Q Okay. Is it a recommendation based on an 25 opinion? 26 Q Oxay. And you recommended denial because 27 suicide by cop, alcohol content and violating 28 the law; is that correct? 29 Q You had an opinion on all three of those 29 Q You had an opinion on all three of those 29 Q And your opinion was he was committing suicide 20 D You, his blood alcohol content was high and 21 be pointed the gun would be that in 22 are that he pointed the gun would be that in 23 and of itself been enough for grounds for 29 denial?  MR. BURR: Objection; form, vague and 29 incomplete hypothetical. 20 Q Is Mr. Gammill) And I understand that you wrote 21 a letter and that you would take the position 22 incomplete hypothetical. 23 A Is a recommendation based on an 24 Ves. 25 Q Oxay. And you recommended denial because 26 Q Oxay. And you recommended denial because 27 Say		Δ		l		
the opinion you formed after reviewing all of the facts as you gathered them?  A I wouldn't say "opinion," but it's it's it's it's me gathering the facts. I mean, my opinion doesn't I mean, these are these are facts. These are not my opinion, these are denial?  MR. BURR: Objection; form, vague and incomplete hypothetical.  I don't know.  I don't know.  I don't know.  I Understanding that, can you tell can you explain to me why you denied Ms. Ferrand's claim?  A Yes.  Okay. And you recommended denial because suicide by cop, alcohol content and violating the law; is that correct?  A Yes.  Okay. And your recommended denial because the law; is that correct?  A Yes.  Okay. And your opinion on all three of those factors, correct?  A Yes.  Okay and your opinion was he was committing suicide by cop, his blood alcohol content was high and he pointed the gun at the officer?  A Yes.  Okay and your opinion was he was committing suicide by cop, his blood alcohol content was high and he pointed the gun at the officer?  A Were you aware at the time you were reviewing this file that well, you were aware of Davis County's investigation, I assume. You were getting the documentation that I was to get across to you, is that when I wrote the was a cident. That's where I was headed.  Okay I have					Ų	
the facts as you gathered them?  A I wouldn't say "opinion," but it's it's it's me gathering the facts. I mean, my opinion doesn't I mean, these are these are facts. These are not my opinion, these are 17 denial?  A That is correct.  A That is the important part that I when I wore this letter, when I made my recommendation this was not an accident. That's the important part that I was not an accident. That's where I was headed.  A No, not that I recall.  A No, and you've talked about the the pointing the gun, he gets shot and killed.  That's kind of the suicide by cop and the		Ų				
15 A I wouldn't say "opinion," but it's - it's - it's me gathering the facts. I mean, my opinion doesn't - I mean, these are - these are facts. These are not my opinion, these are and of itself been enough for grounds for denial?  MR. BURR: Objection; form, vague and incomplete hypothetical.  BMR. BURR: Objection; objection; form, vague and incomplete hypothetical.  BMR. BURR: Objection; vague, 157  Cap HR. BURR: Objection; vague, 157  I don't know.  BMR. BURR: Objection; form, vague and incomplete hypothetical.  BMR. BURR: Objection; form, vague and incomplete hypothetical.  BMR. BURR: Objection; form, vague and incomplete hypothetical.  BMR. BURR: Objection; objection; object on you would take the position that the letter speaks for itself.  Cap War. Gammill) And I understand that you worle a letter and that you would a letter and that you would here the verlain to me why you denied Ms. Ferrand's claim?  Cap Were yo				l		
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19 facts. 20 Q You recommended denial, correct? 21 A That is correct. 22 Q Is that an opinion? 23 A It's a recommendation. 24 Q Okay. Is it a recommendation based on an opinion? 25 opinion? 26 Q Okay. And you recommended denial because suicide by cop, alcohol content and violating the law; is that correct? 27 A Yes. 28 Q You had an opinion on all three of those factors, correct? 29 Q And your opinion was he was committing suicide by cop, his blood alcohol content was high and he pointed the gun at the officer? 20 A Well, I think more specifically, this was not an accident. Chay? You know, this was not an accident. That's the important part that I wasn to get across to you, is that when I wrote this letter, when I made my recommendation this remaining were you aware of anyone on Ms. 21 A Yes. 22 A Well, I think more specifically, this was not an accident. That's the important part that I wasn to get across to you, is that when I wrote this letter, when I made my recommendation this remaining were you aware of anyone on Ms. 25 A Yes. 26 O You had an opinion on all three of those factors, correct? 27 A Well, I think more specifically, this was not an accident. That's the important part that I wasn to get across to you, is that when I wrote this letter, when I made my recommendation this remaining were you aware of anyone on Ms. 27 A Yes. 28 A Well, I think more specifically, this was not an accident. That's the important part that I wasn to get across to you, is that when I wrote this letter, when I made my recommendation this remaining were you aware of any underlying litigation, meaning were you aware of anyone on Ms. 29 C So in and of itself would have would your belief or would your opinion of suicide by cop been enough for a denial? 20 Q So in and of itself would have would your belief or would your opinion of suicide by cop been enough for a denial? 20 Q So in and of itself would have would your opinion the denial because that the letter speaks for itself. 21 A No, not that I recall. 22 Q Okay						
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22 cop been enough for a denial? 22 Q Okay. And you've talked about the the 23 MR. BURR: Objection; vague, 24 incomplete hypothetical. 25 Q Okay. And you've talked about the the 26 pointing the gun, he gets shot and killed. 27 That's kind of the suicide by cop and the	19	_	headed.			
23 MR. BURR: Objection; vague, 23 pointing the gun, he gets shot and killed. 24 incomplete hypothetical. 24 That's kind of the suicide by cop and the	19 20	Q	headed. So in and of itself would have would your	20		right?
24 incomplete hypothetical. 24 That's kind of the suicide by cop and the	19 20 21	Q	headed. So in and of itself would have would your belief or would your opinion of suicide by	20 21		right? No, not that I recall.
	19 20 21 22	Q	headed. So in and of itself would have would your belief or would your opinion of suicide by cop been enough for a denial?	20 21 22		right? No, not that I recall. Okay. And you've talked about the the
25 A Again, if you change the facts, I you know, 25 illegal activity.	19 20 21 22 23	Q	headed. So in and of itself would have would your belief or would your opinion of suicide by cop been enough for a denial? MR. BURR: Objection; vague,	20 21 22 23		right? No, not that I recall. Okay. And you've talked about the the pointing the gun, he gets shot and killed.
	19 20 21 22 23 24		headed. So in and of itself would have would your belief or would your opinion of suicide by cop been enough for a denial? MR. BURR: Objection; vague, incomplete hypothetical.	20 21 22 23 24		right? No, not that I recall. Okay. And you've talked about the the pointing the gun, he gets shot and killed. That's kind of the suicide by cop and the

Page 89 Page 91 What -- what was your understanding 1 own conclusions, or are you going and you're 1 2 2 talking to this guy and this guy to get their of -- of what happened -- well, let me ask you this: Did you -- when you -- when you made 3 input and "Have you ever seen anything like 3 this" and "What do you think about this" or 4 your -- formed your opinion, did you realize 4 that Mr. Ferrand had been shot in the back? 5 "What do you think about that"? 5 A Back when I was examining the claim, I don't 6 Α Yeah, again, I don't recall ever speaking to 6 remember. I don't remember those facts. I 7 anybody else about this, I mean. And it's 7 8 8 usually not a practice to -- you know, you don't remember, you know, if he was shot in the 9 back or not. 9 usually have a little bit too many files to be 10 Q Okay. Do you remember whether or not he had 10 going around discussing every file with 11 been shot through a wooden fence? 11 everybody. People are busy. People got to do their work. 12 12 No, I don't. 13 Okay. And you never saw a picture of how big 13 I've been in the business a while. 14 that wooden fence was? 14 So I -- I really couldn't tell you what I 15 A I -- you know, as we speak today, I don't 15 discussed with anybody in regard to this claim remember a fence. and -- and, you know, prior to Claims 16 16 17 Okay. Do you have any -- do you write any 17 Committee, so. 0 18 notes as you're going through a case file? 18 O Is it your normal practice to do handwritten 19 A I'm -- yeah, I'm sure I have. 19 notes while you're examining files? 20 Q And what do you do with those notes? 20 A Sometimes. 21 They usually go into the claim file, if I write 21 Okay. And if you did, you would have included Α O 22 notes. 22 those? You'd tear them out and put them in the Case like this, do you remember whether you 23 0 23 case file? 24 wrote notes or not? 24 Α Should -- should have been included in the case 25 A 25 No. I -- I don't remember. file, that's correct. Page 90 Page 92 Would it surprise you one way or another? I Is there any other way to -- to make notes? Is 1 0 1 0 2 mean, you -- I know you didn't -- didn't want 2 there any sort of software where you can enter 3 to agree with me whether this was a -- a 3 your thoughts to come back to later or so 4 difficult or complicated matter. It seems me someone else can see? 4 5 it is. 5 A You know, no. The system we have is a -- is where you want to put in factual information. 6 It seems like the kind of thing that 6 7 somebody would be taking notes as they went 7 You really don't want to opinionate or, you 8 along because it seems like there's multiple 8 know, put in your beliefs that are, you know, 9 9 layers here. off the grid or something. 10 Would you be surprised if you never 10 Basically we have a system where we took any notes while you were examining this put in the facts. If you write your on 11 11 12 file? 12 personal notes, you write your own personal notes separate from that. 13 MR. BURR: Object to the form. 13 No. I mean, you know, whatever notes I might 14 O Okay. So what is it -- you've -- you don't 14 Α put into our system, whatever e-mails I might think this was an accident, or you didn't --15 15 16 have sent. I mean, you know, if you want to 16 when you wrote your denial letter, you didn't consider those notes. 17 think it was an accident? 17 (By Mr. Gammill) Well, I guess let's -- let's 18 A I don't think it met the definition of an 18 19 break it down. Would there -- would you be 19 accident -e-mailing -- would you be discussing this with 20 20 O Per AIG --anybody? Let's leave the e-mail aside for a 21 21 A -- per the policy.

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-- policy. Fair enough.

what happened was.

So tell me what your understanding of

MR. BURR: Object to the form, asked

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minute.

Would you -- would you -- are you

reviewing the thing and you're coming to your

kind of isolated in your own world. You're

Page 93 1 and answered. 2 Q (By Mr. Gammill) Kind of walk me through it. 3 Α And, again, my recollection is based upon the reports. 4 5 Mr. Ferrand got upset, had been 6 drinking. He has a history of mental health issues. Came out the house with a gun. Police 7 8 asked to drop the gun. He did not do that. 9 He walked on the property a little 10 bit and apparently pointed the gun at one of 11 the policeman, and the policeman shot him. 12 That's my understanding of the 13 14 0 Okay. If he pointed the gun at the police officer and that's why they shot him, how's he 15 16 get shot in the back through a fence? 17 MR. BURR: Object to the form; 18 assumes facts not in evidence. 19 Α I mean, I -- I can't answer that question. 20 (By Mr. Gammill) Neither can I. 21 I mean, I -- I -- you know, I don't know. Α 22 Q So --I mean, that, I -- I -- I don't know. 23 Α 24 0 Well, then --25

Page 95 1 Q Well, then --2 A That's what we made our decision on. 3 Q I didn't mean to interrupt you. 4 Then are you -- is it more based on 5 the police report's conclusions? Because --6 and let me -- I'll expand on what I mean by 7 8 The police report says "pointed a gun at an officer." Police report says, you know, 9 10 "bullet holes in a wooden fence." Police 11 report says "bullets with paint from the fence." 12 13 The autopsy report indicates entry 14 wounds in the back on either side of the spine. So these are all facts in the report that one 15 might have to wrestle with how they come 16 17 together. 18 But the conclusion that the officers 19 that were involved in the shooting, the -- that you know, "I shot him because he" -- "he 20

pointed a gun at me, "that's conclusion. And if you didn't wrestle with the facts, it sounds more like you're relying upon these conclusions to reach your opinion on what happened.

Am I wrong about that, am I unfair

Page 96

-- how do you get to he pointed a -- the police 1 2 reports indicate he was shot through the back 3 and that they -- they went through a wooden fence, and that wooden fence is about 5, 6 feet 4 5 high. 6 MR. BURR: Object to the form; 7 assumes lots of facts that are not in evidence. 8 (By Mr. Gammill) If -- if anybody had ever, you

I can't answer that question.

And so, if -- if you -- if you deny it because he pointed a gun at an officer and he got himself shot, okay. But how do you reconcile shot in the back through a fence?

MR. BURR: Object to the form; assumes facts that are not in evidence.

know, bothered to look at a photo.

16 Q (By Mr. Gammill) 'Cause you must have -- to my mind, you must you -- you must -- I mean, 17 those -- you said you reviewed these reports. 18 19 That's in those reports. How do you get there?

20 What did you -- what did you make of those 21

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22 A Again, my -- you know, my analysis is going to be based on what the police report, what the 23 autopsy report says. This is how we make our 24

analysis. That's what I made my decision on.

1 about that?

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MR. BURR: Object to the form; assumes facts not in evidence, mischaracterizes the reports which speak for themselves.

A Again, we're going to -- we're going to base our decision based on the autopsy reports, based on the police reports.

Anytime you have a shooting situation, whether it's by a policeman, whether it's by another citizen, you know, we're going to get the police report, we're going to get the autopsy report, and we're -- you know, we're going to make a conclusion and a decision based on those reports.

15 Q (By Mr. Gammill) Right.

16 But are you using the underlying 17 facts that the report offers, or are you using 18 the report's conclusions as your foundation?

19 A I ---

20 MR. BURR: Object to the form and 21

22 A I would -- I would say the whole thing. I 23 mean, we read the reports and -- but, you know, 24 based -- in this particular situation, based on 25 the report it allowed us to make a decision on

1		Page 97	1		Page 99
$\frac{1}{2}$	_	the case.	1		recommended it for denial. Whatever was in the
2	Q	(By Mr. Gammill) And the the significant	2		report, I recommended it for denial. What I
3		as I understand what you said today, the	3		thought about those specific facts that you
4		significant parts of the report is that he's	4		just mentioned, I I you know, I don't
5		pointing the gun at the officer and that then	5		recall what I said or what I thought.
6		Davis County finds it justified?	6	Q	(By Mr. Gammill) What do you think about them
7	A	Well, that's part of the report, yes.	7		now?
8	Q	Yeah.	8		MR. BURR: Objection; assumes facts
9		Well, I'm I think is that not	9		not in evidence. We're talking about facts
10		are those not the critical factors that you	10		that are not in evidence.
11		were relying upon?	11	A	I mean, I you know, I I trust the police
12		MR. BURR: Objection; vague.	12		to do their job. They did an investigation. I
13	Q	(By Mr. Gammill) I mean, it also says it was,	13		mean, that's I wasn't there, so really could
14		say, a Tuesday, but that doesn't matter, does	14		not paint a picture for you as to what my
15		it?	15		opinion was on that. I don't know.
16	A	Not necessarily, no. I mean	16	Q	-
17	Q		17	`	shot somebody, do you think do you believe
18		there's cases where the day of the week might	18		they might lie about why they shot the person?
19		matter, but this probably isn't one of them.	19		MR. BURR: Objection; incomplete
20	A	- ·	20		hypothetical.
21		police report and the autopsy report is you	21	A	• •
22		know, this is and I I'm not quite sure	22		Humans have been known to lie, so it's
23		how to explain this further, but this is what	23		possible.
24		we use to make our decision.	24	Q	•
25	Q	I understand that.	25		here today, do you believe that you did a
	_				
1		Page 98 But I I guess what I'm again,	1		Page 100 thorough investigation of Ms. Ferrand's claim?
2		what I'm I'm asking is: If if the	2	A	Yes, I do.
3		autopsy report says he's shot in the back on	3	Q	Would you agree with me that a recorded
4		either side of the spine and if the bullets	4	V	statement from an officer who witnessed the
5		have paint from the fence and the fence has	5		shooting stating that Ferrand put the gun down
6		bullet holes and how how did you in your	6		would be a significant piece of information in
7		mind reconcile what the police officer said	7		your analysis
8		happened in his report, that I'm sure you read,	8		MR. BURR: Objection; assumes
9		and what the physical evidence seemed to point	9	Q	(By Mr. Gammill) had you had it?
10		to?	10	Ų	MR. BURR: Objection; assumes facts
11		Did you find a contradiction? Did	11		not in evidence, calls for speculation.
12		you wrestle with it? Or maybe you didn't see	12	A	It would be a different set of facts than we
13			13	A	have now. I could I mean, I I will tell
14		any contradiction or didn't notice a			
15		contradiction. I mean, I'm trying to get to	14 15	$\circ$	you that much, sure.  (By Mr. Gammill) Cortainly would be different
l .		what what your analysis was.		Q	
16		MR. BURR: Objections to the form,	16		would you I mean, you point out in your
17		assumes facts not in evidence, mischaracterizes	17		in your denial letter "pointed the gun at the

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19 A

20 Q

21 A

22 Q

25 A

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officer," right?

Thank you.

It's -- it's -- because it was a

significant fact for you in your analysis?

Uh-huh.

It's a --

Yes.

Yes.

evidence and vague.

recommended it for denial.

You know, in terms of the facts that you just

mentioned about him being shot in the back

through the fence and all that stuff, I mean, I

really don't recall what I thought about that

at the time, but apparently I recommended --

And that's what I can tell you, is I

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19 A

Page 101 Page 103 If there had been a fact that indicated he 1 Q (By Mr. Gammill) Anything. 1 I'm pointing my pen at you, right? 2 didn't have the gun because he had put it down, 2 3 Α 3 wouldn't that have also been a significant fact at the time of you reviewing this file if you 4 4 0 I just put the pen down, right? 5 5 had had it? Α Okay. 6 MR. BURR: Objection; incomplete 6 0 Can I point the pen at you? hypothetical, assumes facts not in evidence, MR. BURR: Objection; vague. 7 7 8 Α improper foundation. 8 Not right now, no. 9 Α It would have been a change of -- of what we 9 Q (By Mr. Gammill) Not right now. 10 had, sure. It would have been a change. 10 You tell me that it was significant 11 We -- you know, it would have been an 11 that he pointed the gun. 12 additional piece of evidence that we would have Uh-huh. 12 Α 13 looked at. 13 But you're unwilling to say it would have been 14 O (By Mr. Gammill) Would it have been a 14 significant if some other cop said he put it 15 significant piece of evidence? 15 down? 16 MR. BURR: Same objections. 16 MR. BURR: Objection; incomplete 17 That, I can't say be---17 hypothetical, assumes facts not in evidence. Α 18 Q (By Mr. Gammill) Well, if the -- if -- if a --18 A It would have been a different fact entered 19 if a statement in a police report, that he 19 into the case. pointed the gun at an officer, is significant, 20 20 Whether the significant (sic) of it 21 why is not the answer to a recording of an 21 or -- the significance of it or not is another 22 officer saying he put it down, why is that not 22 story. I mean, that's -- to me, that's a also automatically just significant? 23 23 separate discussion. (By Mr. Gammill) That's the discussion --24 Why won't you say that that is also 24 O 25 25 A I mean, he -- I mean, he -significant? Page 102 Page 104 1 MR. BURR: Objection; vague, assumes Q -- I'd like to have. 1 2 facts not in evidence. 2 Α You know -- you know, he could have been waving 3 3 the gun and waving the gun, and maybe the --Α Because what you're saying is hypothetical, so maybe a policeman didn't see him put it down. I don't know -- I don't know if it would be 4 4 5 significant or not. 5 I don't know. That's not what the police I mean, I know he -- based on the 6 6 report says. 7 report, we know he pointed the gun at an 7 Q I --8 officer, based on the report. That's a 8 Α So -- so whether he put the gun down or not is 9 significant, I can't give you that answer. significant fact. 9 10 Now, it would be a different fact, Whether he put the gun down or not in 10 your hypothetical story, I don't know -- I sure. It would be another piece of evidence to 11 11 12 don't -- I can't categorize that as significant 12 look at, but whether -- for me to categorize it or non-significant because it really didn't 13 as significant or not is -- is another story. 13 14 happen, and there's going to be another set of So you put in your letter that he points a gun, 14 O 15 but you're telling me that the -- that a -facts behind that. 15 16 And for me to hypothesize as to 16 that another police officer saying he put it down is simply a different fact, but you cannot whether it's significant or not, I don't think 17 17 18 I can do that for you. comment on its significance? 18 19 Q (By Mr. Gammill) What do you mean, "it really 19 A Exactly. 20 MR. BURR: Again, same objections. 20 didn't happen"? 21 (By Mr. Gammill) Okay. What is your -- what is 21 Α It's not in the police report. 22 Okay. Can you point to something that you 22 your understanding between the criminal justice Q system and the civil justice system? 23 don't have? 23 24 MR. BURR: Objection; vague. 24 A From a civil standpoint, it's just like maybe 25 A You mean in regard to this story? 25 citizen to citizen versus, you know, criminal

would be illegal, you know, county, state, local municipalities charging you with a crime or something of that matter.  When decide when when a crime has been  Page 105  1 Q What would be an example of a county that would have changed your decide.  MR. BURR: Objection; call speculation.	
2 local municipalities charging you with a crime 3 that would have changed your dec 3 or something of that matter. 2 that would have changed your dec 3 MR. BURR: Objection; call	
or something of that matter.  3 MR. BURR: Objection; call	ision?
4 O when decide when when a crime has been   4 Speciliation.	
5 charged against somebody 5 A Well, I mean, you can change the	facts: I'm not
6 A Uh-huh. 6 sure we would change the decision	
7 Q are you familiar with what standard of proof 7 this is what I'm trying to I guess	
8 the government must meet to prove that person 8 what I'm trying to communicate.	
9 did what they say they did? 9 It's hard for me to anticipate	or
10 A I would say beyond reasonable doubt. 10 tell you what decisions we would	
11 Q You would be correct. 11 we changed the facts around a litt	
12 A Okay. 12 I can't answer that question.	ic oit. 1
13 Q Are you familiar with what the standard would 13 I mean, we can change the	scenarios
be for a civil plaintiff to prove in a civil  14 we can we can change it to the	
15 court of law that they are right? 15 didn't have a gun in his hand when	
16 A It's less than reasonable doubt. 16 I but I still can't tell you v	
17 Q Exactly. 17 would we still would not have of	
18 A That's all I know, yeah. 18 claim. I mean, I can't can't tell:	
19 Q Okay. If you knew that what the Davis County 19 Q (By Mr. Gammill) Well, let me a	
20 District Attorney was doing was rather than 20 Davis County didn't rule it was a	
21 deciding whether or not it was a justified 21 shooting, would that have influence	
shooting, which is one question, right, was the shooting, would that have influent 22 shooting, which is one question, right, was the shooting?	Led your
shooting justified, but instead answering a 23 MR. BURR: Objection; call	lle for
	118 101
	to say I
25 question beaning, Can I prove beyond a 25 A Again, difficult to say. Difficult	
Page 106	Page 108
reasonable doubt that that police officer 1 can't I can't make that call.	1.1 .1 1.1
murdered Mr. Ferrand and that when they decided 2 Q (By Mr. Gammill) Would you agr	
they could not prove it beyond a reasonable  3 that if Davis County didn't rule it a	
doubt not whether or not it was an okay  4 shooting well, let me scratch that	
shooting, but simply the question of can I  S  You never spoke to any with	
prove beyond a reasonable doubt that he 6 other than Ms. Ferrand; is that corn	
7 murdered him or that he committed manslaughter 7 A I mean, I I don't remember	
8 and that that was the question they answered 8 to. And if you're referring to without the state of the stat	
9 and that when they denied to prosecute, they 9 you're referring to someone who w	as actually at
were not commenting on whether it was they 10 the scene	
were not ruling justified, they were simply 11 Q Yes, yes.	
saying, we can't prove beyond a reasonable 12 A I mean, I don't recall speaking	to anybody
doubt, we will not be filing charges against 13 of that nature.	
this police officer, if you had that 14 Q And you didn't speak to any of the	ne
understanding about the reports and the 15 investigators; police officers, law	
opinions of Davis County that you were reading, 16 enforcement?	
would that have included your decision-making? 17 A That, I don't know. I don't remer	
MR. BURR: Object to the form; 18 Q The you never spoke to the Di	-
incomplete hypothetical and assumes facts not	with
20 in evidence. 20 criminal charges, correct?	_
21 A With all the facts being the same? 21 A I don't don't remember. I mean	1 .
22 Q (By Mr. Gammill) Uh-huh. 22 reason I say that is 'cause I've spo	
22 Q (By Mr. Gammill) Uh-huh. 22 reason I say that is 'cause I've spot district attorneys in the past possil	
22 Q (By Mr. Gammill) Uh-huh. 22 reason I say that is 'cause I've spo	oly, but I

		D 400			5 441
1		Page 109 the District Attorney?	1		Page 111 calls for a legal conclusion.
2	A	Returning their call, maybe. You know, they	2	A	No.
3	А	call and want some info, and you call them	3	Q	(By Mr. Gammill) Do you have a duty that any
4		back.	4	Q	ambiguity is put in favor of the insured?
5	Q	Would you ever reach out to the District	5		MR. BURR: Same objection.
6	Q	Attorney for information or to ask questions?	6	A	No, because each case is different.
7	A	Can't recall a case where I have.	7	Q	(By Mr. Gammill) Why did this after you made
8	Q	Do you remember in your review of this file the	8	Ų	your recommendation, is it a what's the
9	Ų	places where it seemed to be there were	9		term, "Committee Review Group"? What's
10		questions about the physical evidence and the	10	A	Claims Committee.
11		police officer's account and how those two	11	Q	Claims Committee.
12		would or would not contradict one another?	12	Ų	Why did it go to the Claims
13		MR. BURR: Objection; vague.	13		Committee?
14	A	Could you	14	A	
15	А	MR. BURR: Form.	15	А	However, you know, before it went to the Claims
16	$\circ$	(By Mr. Gammill) Let me ask it cleaner: Do you	16		Committee, it went to my manager, and that's
17	Q	remember in your review, do you remember	17		usually the procedure.
18		parts of this of these reports where the	18		It goes to my manager first, he gives
19		author of the report is saying that the	19		the file back to me. Either he agrees to it,
20		District Attorney, Troy Rawlings, has questions	20		says, "Go ahead, send it to the Claims
21		about how any of this makes sense I'm	21		Committee" or says, "No, we need to do
22		paraphrasing how this makes sense, so we	22		something else."
23		have to do another meeting, other another	23	Q	-
24		presentation or I have to go do this, this and	24	A	And so, in this particular situation, he agreed
25		this? Do you remember that part?	25	А	with my recommendation, and we sent it to the
		this: Do you remember that part:	23		with my recommendation, and we sent it to the
		D 440			5 110
1	Δ	Page 110	1		Page 112
1	A	No, sir, huh-uh.	1 2	0	Claims Committee.
2	A Q	No, sir, huh-uh. Okay. Do you believe you have a duty to fully	2	Q A	Claims Committee. Who was your manager at the time?
2 3		No, sir, huh-uh. Okay. Do you believe you have a duty to fully investigate a claim?	2 3	A	Claims Committee. Who was your manager at the time? Ray Sawicki.
2 3 4		No, sir, huh-uh. Okay. Do you believe you have a duty to fully investigate a claim? MR. BURR: Objection to the extent it	2 3 4	A Q	Claims Committee. Who was your manager at the time? Ray Sawicki. Ray Sawicki?
2 3 4 5	Q	No, sir, huh-uh. Okay. Do you believe you have a duty to fully investigate a claim? MR. BURR: Objection to the extent it calls for a legal conclusion.	2 3 4 5	A Q A	Claims Committee. Who was your manager at the time? Ray Sawicki. Ray Sawicki? Yeah, Ray Sawicki, uh-huh.
2 3 4 5 6		No, sir, huh-uh. Okay. Do you believe you have a duty to fully investigate a claim? MR. BURR: Objection to the extent it calls for a legal conclusion. I believe we have a duty to get as many facts	2 3 4 5 6	A Q A Q	Claims Committee. Who was your manager at the time? Ray Sawicki. Ray Sawicki? Yeah, Ray Sawicki, uh-huh. With a Z or an S?
2 3 4 5 6 7	Q	No, sir, huh-uh. Okay. Do you believe you have a duty to fully investigate a claim? MR. BURR: Objection to the extent it calls for a legal conclusion. I believe we have a duty to get as many facts as possible and then, you know, relay those	2 3 4 5 6 7	A Q A Q A	Claims Committee. Who was your manager at the time? Ray Sawicki. Ray Sawicki? Yeah, Ray Sawicki, uh-huh. With a Z or an S? S.
2 3 4 5 6 7 8	Q A	No, sir, huh-uh. Okay. Do you believe you have a duty to fully investigate a claim? MR. BURR: Objection to the extent it calls for a legal conclusion. I believe we have a duty to get as many facts as possible and then, you know, relay those facts to the policy language.	2 3 4 5 6 7 8	A Q A Q	Claims Committee. Who was your manager at the time? Ray Sawicki. Ray Sawicki? Yeah, Ray Sawicki, uh-huh. With a Z or an S? S. Okay. And is it does every claim that comes
2 3 4 5 6 7 8 9	Q	No, sir, huh-uh. Okay. Do you believe you have a duty to fully investigate a claim? MR. BURR: Objection to the extent it calls for a legal conclusion. I believe we have a duty to get as many facts as possible and then, you know, relay those facts to the policy language. (By Mr. Gammill) Do you have a duty that where	2 3 4 5 6 7 8 9	A Q A Q A	Claims Committee. Who was your manager at the time? Ray Sawicki. Ray Sawicki? Yeah, Ray Sawicki, uh-huh. With a Z or an S? S. Okay. And is it does every claim that comes through AIG pass through a man pass through
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Page 113 Page 115 1 going to go through the adjuster, the manager 1 business or maybe they live someplace else 2 2 and then the committee; is that my -- do I altogether, but the committee members from 3 3 understand that correctly? different departments -- Medical, Legal, Life 4 Α If it's a decline. 4 Insurance, Life Management, maybe Marketing, Q 5 Policy Service, what -- you know, whoever gets 5 If it's a decline. Α Right. Now if -- if it's 50,000-dollar claim 6 invited -- and you -- you -- you know, you sit 6 down and talk about the facts of the claim and and myself or maybe the manager feels that we 7 7 8 still need to go to Claims Committee, it can 8 you make a decision. 9 still go to Claims Committee. 9 Q Do you recall, whether physically or virtually, 10 Q Okay. Do you have a recollection -- so is it 10 how many people were involved in the committee 11 your recollection that this went to the Claims 11 on the day that Ms. Ferrand's file was 12 Committee because of a dollar amount or because reviewed? 12 13 you or your manager thought that it should? 13 A I don't know the exact number. 14 Α Both. 14 O Is there a range that usually ... 15 Q Okay. Why did you feel it should go to the 15 A Yeah. I mean, it will change between maybe Claims Committee? five to eight people. 16 16 Well, it's part of the procedure for a claim of Do you as the -- as the initial reviewer, do 17 17 0 18 this size. And we're going to -- I had 18 you give -- I mean, are you -- do you take 19 recommended a decline or denial, it needs to go 19 point and walk everybody through why you made to Claims Committee. That's part of the the denial recommendation and then everybody 20 20 21 21 votes it up or down? Is that kind of how it procedure. 22 O Do all denials regardless of dollar value go 22 goes? before the committee? 23 23 A Yeah. What I'll do is basically give a --24 24 summarize what -- what the facts -- what the Α No. facts are, what we have, and give a reason as 25 0 Okay. Do you have -- is there some dollar 25 Page 114 Page 116 value that you as -- in your role as senior to why we recommended that it go Claims 1 1 2 reviewer -- Senior Claims Examiner can just 2 Committee. 3 sign off on when paying a claim? Is there a 3 And is the Claims Committee vote -- does it 0 have to be unanimous, does it have to a be a 4 threshold? 4 5 A For payments, it would be \$500,000 for me. 5 majority? How -- how is that handled? Okay. So hypothetically speaking, if you had Well, everybody has input, but usually it's a 6 Q 6 7 approved this claim, it wouldn't have had to 7 Claims decision. It's a Claims decision that 8 had any other review because this -- this is a 8 will determine whether or not the claim is 9 500,000 thousand-dollar policy, it would have 9 payable.

10 had -11 A Yeah. I mean, if I -- if I had gone ahead and
12 paid it, yeah, it wouldn't have had any other
13 review.

14 Q Okay. And what is it -- what is it you provide your manager?

Do you give him the whole case file, do you just tell him what your recommendation is?

19 A The whole case file.

16

17

18

Q Okay. And then how does the review committee work? Or just walk me through in this instance your recollection of how it works. You-all get in a consistent room, or what happens?

24 A Well, you know, you have some individuals who call from home or maybe they're out of town on

10 Q Okay. But let's say -- let's use eight just as
 11 an example. You have eight people in the room.

12 A Uh-huh. Yes.

13 Q Everybody gives their input. And then do you take, like, a vote, or -- or how is it

ultimately decided?

16 A It's just a discussion. Discussion takes
 17 place. There is no vote. You know, you don't
 18 raise your hand or anything of that nature. A
 19 discussion takes place. You discuss different

20 aspects of the case, and from that, a Claims decision is made.

22 Q By who?

A Again, the Claims decision would be from theClaims Department.

25 Q Sure.

		Dog 447			Down 140
1		Page 117 But, I mean, who's who's got the	1	A	Yes.
2		I mean, who's got the final say there?	2	Q	To your recollection, did anybody raise the
3	A	That would be the Vice President of of	3		idea of getting more information?
4		Claims.	4	A	I don't recall that.
5	Q	Is he in the Claims Committee	5	Q	After it went to the Claims Committee well,
6	À	Yes.	6		after you sent your letter, your denial letter,
7	Q	discussion?	7		did you have any other involvement in this
8	A	Yes.	8		matter?
9	Q	Okay. So you make your presentation, I'll call	9	A	Not that I recall.
10		it, walk everybody through the facts as you	10	Q	Did you ever receive any additional
11		understand them?	11		information?
12	A		12	A	
13	Q		13		receive a letter from an attorney, I think. I
14		at the table gets to ask questions or whatever,	14		believe.
15		give input?	15	Q	•
16	A		16	A	Maybe. Probably your law firm, maybe.
17	Q	· · · · · · · · · · · · · · · · · · ·	17		That was sent up to our Legal
18		President makes the decision of Yes or No, and	18		Department for further review, but after that,
19		that's the end of it?	19	0	I had nothing to do with it.
20		MR. BURR: Objection;	20	Q	Okay. The so you never after your denial
21	0	mischaracterizes the testimony.	21	٨	letter, you never reexamined your conclusions?
22 23	Q		22 23	A	
24	A	anything, do say so. Yeah, yeah. No. No, the ultimate decision is	23	Q	Okay. You never got additional info got additional recordings, got additional video and
25	A	with the Claims Department.	25		decided whether or not you stood behind your
23		with the Claims Department.	25		decided whether of not you stood bennia your
		D 440			B 400
1	0	Page 118 The Vice President?	1		Page 120 initial conclusion?
1 2	Q A	The Vice President?	1 2	A	initial conclusion?
2	A	The Vice President? He's the head of the Claims Department.	2	A O	initial conclusion?  No. I don't recall doing that at all, no.
2 3		The Vice President? He's the head of the Claims Department. I mean, well, it it it sounds like you	2 3	A Q	initial conclusion?  No. I don't recall doing that at all, no.  Okay. Is there a process that you're aware of
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		B 404			D (00)
1	A	Page 121  If additional information had been presented on	1	Q	Okay. And I'm guessing that you have the same
$\frac{1}{2}$	А	this case after the denial letter, I would have	2	Ų	answer to the question of whether or not any
3		sent it to our Legal Department.	3		reserves were still held?
4	Q	The additional information?	4	A	
5	A	Right.	5	Q	·
1 .	Q	You wouldn't have reviewed it?	6	Ų	review of the file before making your
6 7	A	No.	7		recommendation, you never reviewed any Utah
8	Q	And then it becomes solely to your	8		law?
9	Ų	· · · · · · · · · · · · · · · · · · ·	9	A	
10		understanding, at least, then, solely it's the Legal Department deciding whether or not the	10	А	of reviewing, you know, that type of stuff.
11		0 1	11	Q	- 1
12	٨	new information changes your analysis?	12	Ų	Why why didn't you tell Mr. Curry to just go get everything related to this incident?
13	A	They yeah, they would handle it. They would	13		
14	$\circ$	handle the new information.	14		MR. BURR: Objection; incomplete
	Q	• • • • • • • • • • • • • • • • • • • •	1		hypothetical.
15		Department," that's not the same as outside	15		THE REPORTER: What?
16	٨	counsel; is that fair?	16		MR. BURR: Incomplete hypothetical.
17	A	No, I I would send it to inside counsel.	17	A	, , ,
18	Q		18		get every police report and an autopsy
19	A	I would send it to the company counsel.	19		report. These are the things that we use to
20	Q	Okay. What's your understanding of what the	20	_	make decisions.
21		purpose of the review committee is?	21	Q	
22 23	A		22		well, you've already said that the reason you
1		different areas of thought into making a	23		would use somebody like Curry to to retrieve
24		decision on the claim.	24		documents is his relationships, his
25		I guess the the thought process	25		sort of his experience dealing with these types
		Page 122			Page 124
1		is, is that instead of having one person make	1		of agencies and his experience makes it perhaps
2		is, is that instead of having one person make the decision, you have these different entities	2		of agencies and his experience makes it perhaps easier for him to to get the documents than
2 3		is, is that instead of having one person make the decision, you have these different entities give their you know, give their opinion so	2 3		of agencies and his experience makes it perhaps easier for him to to get the documents than it would be for somebody that has never done it
2 3 4		is, is that instead of having one person make the decision, you have these different entities give their you know, give their opinion so that we can try and make a fair claim decision,	2 3 4		of agencies and his experience makes it perhaps easier for him to to get the documents than it would be for somebody that has never done it before.
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	A Q A Q	is, is that instead of having one person make the decision, you have these different entities give their you know, give their opinion so that we can try and make a fair claim decision, a better claims decision.  Do you have an opinion as to whose benefit the review committee is? Is it to the benefit of AIG, or is it to the benefit of the insured?  Definitely to the benefit well, it's I think it's to the benefit of both. I'd say both. Definitely, definitely benefit to the insured as you get more eyes looking at it.  Again, instead of just one person making the decision, you have many people discussing it and, you know, bringing in different angels, different opinions and so on. To your knowledge, were there any reserves posted in relation to the Ferrand claim? I don't know don't know about that. Would that be outside of your scope, or you	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	Q A A	of agencies and his experience makes it perhaps easier for him to to get the documents than it would be for somebody that has never done it before.  Is that kind of what you told me? Yeah. Okay. Then would you also agree with the idea that perhaps that individual would also be insightful as far as what other pieces of evidence or documentation might exist and might be useful in the review of a file?  No, I can't say that. Because, you know, we've worked with Alan for quite some time, and I think he's on the same accord that we are.  You know, when you have a situation like this, you go out and get an autopsy report. Those are pretty standard documents in a case like this. And What do you define as "a case like this"?
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	A Q A Q A Q A	is, is that instead of having one person make the decision, you have these different entities give their you know, give their opinion so that we can try and make a fair claim decision, a better claims decision.  Do you have an opinion as to whose benefit the review committee is? Is it to the benefit of AIG, or is it to the benefit of the insured?  Definitely to the benefit well, it's I think it's to the benefit of both. I'd say both. Definitely, definitely benefit to the insured as you get more eyes looking at it.  Again, instead of just one person making the decision, you have many people discussing it and, you know, bringing in different angels, different opinions and so on.  To your knowledge, were there any reserves posted in relation to the Ferrand claim? I don't know don't know about that.  Would that be outside of your scope, or you Yes.  just don't remember? That's outside of my scope.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	Q A Q A	of agencies and his experience makes it perhaps easier for him to to get the documents than it would be for somebody that has never done it before.  Is that kind of what you told me? Yeah.  Okay. Then would you also agree with the idea that perhaps that individual would also be insightful as far as what other pieces of evidence or documentation might exist and might be useful in the review of a file?  No, I can't say that. Because, you know, we've worked with Alan for quite some time, and I think he's on the same accord that we are.  You know, when you have a situation like this, you go out and get a police report, you go out and get an autopsy report. Those are pretty standard documents in a case like this. And  What do you define as "a case like this"? When you have a death by you know, when someones is killed. Okay. When someone's killed.
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Page 125 Page 127 1 or a certain different angle of analysis when 1 hypothetical. 2 2 the person doing the killing is a police A I mean, you know, if -- obviously, if something 3 3 officer? like that happened or occurred, it would be a big part of the story, yes. 4 Α Not necessarily. I mean, it just really 4 5 depends on the case and the facts behind the 5 (By Mr. Gammill) Yes. Perfect. 6 So you've now -- give you the benefit 6 Do you still feel -- I'll represent to you 7 of the doubt on the past. Now, you know if 7 0 there's a video recording of an officer who 8 you're going to be able to ever get that type 8 9 says he put it down and ran and the officer 9 of information, you can't rely on the police 10 shot him. 10 officers to tell you about it. 11 Knowing that that recording exists --11 You got to ask for the underlying 12 not asking you to decide whether that's true or data, the recordings themselves, the audio 12 13 the officer who wrote the police report and 13 themselves, and listen to them yourself, 14 claimed he got a gun pointed at him, not -- not 14 because you might find people say things that 15 asking you to decide. 15 the police failed to mention in their police 16 Α Uh-huh. 16 report. 17 0 But just knowing that that exists, do you still 17 Knowing that, moving forward, do you still think it's best practice to just get the 18 feel like it's best practice to not recover the 18 19 recordings and videos that surround police 19 police reports and just get the autopsy report shootings moving forward? in a situation that involves a police shooting? 20 20 21 A 21 MR. BURR: Objection; assumes facts Yes. 22 that are not in evidence, improper foundation 22 MR. BURR: Objection; incomplete and incomplete hypothetical. 23 hypothetical, assumes facts that are not in 23 Well, I mean, I -- I'll answer the question 24 Α 24 evidence. this way: If something like that existed 25 A 25 My answer to that question is, yes, that's what Page 126 Page 128 during my examination, I would have looked to 1 we're going to go after. I'm not going to --1 2 have gotten an additional report, something 2 I'm not going to look for any -- any film 3 from the police in writing as to what their 3 footage. conclusion was in regard to that investigation. 4 4 You know, I'm not a forensics expert. 5 I would not have asked for video. 5 I'm not trying to take fingerprints or anything (By Mr. Gammill) But I guess to some degree, I 6 6 like that. 7 think, my question to you: Isn't that sort of 7 I want to get the facts behind the --8 the rub? 8 the event so that we can compare them to the 9 When the police officer's the one 9 policy language. That's my job. That's what I 10 doing the killing, that -- that video never 10 should be doing. That's -- that's what my job made it into any police report. Its existence 11 11 12 didn't make it into any police report. That 12 O (By Mr. Gammill) The facts as presented by the 13 statement didn't make it any in -- into any 13 police reports? 14 The facts presented by the authorities; the police report. 14 A 15 Medical Examiner, police report, death Knowing that --15 16 A Okay. 16 certificate. -- knowing that type of evidence, would you And as you sit here right now, you don't know 17 17 O where Ms. Ferrand's claim was denied for three agree with me that that type of evidence seems 18 18 19 to at least beg the question of what happened? 19 independent reasons or because of a combination Are they being -- is it -- is it --20 20 of the three reasons? did it happen the way they said it happened in 21 21 MR. BURR: Objection; vague. 22 the police reports? 22 A Her claim was denied based on the documentation 23 Would you agree with that? in this letter. 23 MR. BURR: Objection; assumes facts 24 24 Q (By Mr. Gammill) I understand that.

25 A

Okay.

25

that are not in evidence, incomplete

Page 129 Page 131 But as you sit here, you don't know whether it 1 reasons cited in your letter? 1 was three independent grounds or a totality of 2 MR. BURR: Objection; form, vague and 2 3 3 the three? asked and answered. 4 MR. BURR: Same objection. 4 Α What we've placed in the letter is -- is the Whatever we have in the letter is the reason we 5 reason for our denial. 5 Α Q (By Mr. Gammill) And that is what? Articulate 6 6 7 (By Mr. Gammill) And that's not my question. it for me. 7 I'm not asking about the letter. I'm asking as 8 8 Well, I mean, do you want the policy language, 9 you sit here today. 9 or do you want --10 The answer to was it three 10 Q I want your -- you -- ultimately, you sent this 11 independent grounds or was it a combination of 11 letter? 12 three things that in the totality equaled the Α Yes. 12 13 denial, the answer to that question is, "I 13 I want -- I don't need it read. I would just 14 don't know"? 14 like your explanation for why you denied this 15 MR. BURR: Objection; asked and 15 claim. 16 16 A Okay. All right. We didn't believe it was an answered. Yeah, I think my answer answers your question. 17 accident. It's not an accident. He had -- he 17 Α 18 My answer is, is that what we put in the denial 18 was intoxicated at the time this happened. We 19 letter is the reason why we declined or denied 19 believe he was breaking the law. The events the claim. And I think, in my opinion, that behind him breaking the law, that was another 20 20 21 21 answers your question. 22 Q (By Mr. Gammill) How does that answer my 22 Q Okay. Why didn't you think it was an accident? Again, you have to go back to the policy 23 question? 23 24 Because I'm telling you exactly why we denied 24 language, and the policy talks about an 25 the claim. accident being the, you know -- you know, like 25 Page 130 Page 132 Would you agree with me that the letter does 1 the definition of an event being unforeseen. 2

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2 not specify whether or not you're being denied 3 for three separate reasons or we're just explaining to you a totality situation of why 4 5 we denied it? MR. BURR: Objection; vague, 6 7 confusing.

8 Again, I'm having a hard -- I guess I'm having Α 9 a hard time understanding what you're trying to 10 ask me, you know.

Q (By Mr. Gammill) Let me try it again. 11

12 Α Okay.

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13 O You've already -- we all already went through 14 each factor, the three factors in the letter --

15 A Uh-huh. Yes.

16 Q -- and you told me as you sit here today, you don't know whether or not in and of itself that 17 would have been enough. 18

> I'm just asking you as a follow-up question, it's -- which seems to me to logically flow, but you can disagree, that as you sit here today, then you can't tell me whether or not the grounds for denying Ms. Ferrand's coverage was based on three independent reasons or a totality of the

Well, Mr. Ferrand came out with a gun. Police were -- told him to drop the gun. He didn't do that. He went over to another part of the yard and pointed the gun at a policeman.

Anybody, you know, who's, you know, operating knows that more than likely, you're probably going to get shot by the police. So this then becomes not unforeseen. It was probably foreseen that something was going to happen to him.

13 Q And why do you think he was intoxicated?

That's what the autopsy report said. 14 A

So based on the blood alcohol content? 15 Q

16 A Right.

Why did you feel he was -- how do you feel or 17 why do you feel -- how do you feel he was 18

19 breaking the law?

He was brandishing a weapon and was told by the 20 A

police to drop the weapon. He did not. And

22 then when he pointed the weapon at the

policeman, in my opinion and my experience, 23

24 that's breaking the law.

Okay. You'd agree with me that you cannot 25 O

		Page 133		Page 135
1		articulate the legal definition of	1	CHANGES AND SIGNATURE
2		"brandishing" in the State of Utah?	2	WITNESS NAME: DATE OF DEPOSITION
3	A	Yes, I I would say that.	3	PHILLIP L. EVANS 02/13/18
4	Q	And you can't articulate the legal definition	4	PAGE LINE CHANGE REASON
5	V	of "brandishing" in the State of Texas?	5	
6	A	I will agree with that; however, our Legal	6	
	A		7	
7	0	Department can.	8	
8	Q	Did you have a discussion with your Legal	9	
9		Department regarding that issue?	10	
10	A	No, I did not.	11	
11		MR. GAMMILL: Let's take a quick	12	
12		five. I I may be done.	13	
13		MR. BURR: Okay.	14	
14		THE VIDEOGRAPHER: 12:53; we're off	15	
15		the record.	16	
16		(Short break.)	17	
17		THE VIDEOGRAPHER: It's 1:02; we're	18	
18		back on the record.	19	
19	Q	(By Mr. Gammill) Actually, I do have one last	20	
20	V	question. Promises, promises. The the	21	I, PHILLIP L. EVANS, have read the foregoing
21		material that you reviewed in preparation for	22	deposition and hereby affix my signature that same is
$\begin{vmatrix} 21\\22\end{vmatrix}$		today, the the physical material	23	true and correct, except as noted herein.
$\begin{vmatrix} 22 \\ 23 \end{vmatrix}$	Α		24	true and correct, except as noted herein.
ı			2 4	PHILLIP L. EVANS
24	Q	was that paper or digital?	25	FILLDIF D. EVANO
25	A	Paper.	23	
		Page 134		Page 136
1	Q	Okay. Approximately I don't expect you to	1	CHANGES AND SIGNATURE
2		remember precisely, but approximately how many	2	WITNESS NAME: DATE OF DEPOSITION
3		pages of material did you review?	3	PHILLIP L. EVANS 02/13/18
4	Α	Maybe about ten.	4	PAGE LINE CHANGE REASON
5	Q	Okay. Was that ten did you select the ten	5	<del>-</del>
6		out of a pile, or were those ten documents that	6	
7		were handed to you and those are what you	7	<del></del>
8		reviewed?	8	
ı	A	Ten that were handed to me.	9	
10		MR. GAMMILL: Okay. Thank you.	10	
11		MR. BURR: I have no questions.	11	
12		Witness will read and sign.	12	
ı		THE VIDEOGRAPHER: 1:03; we're off	13	
1 1 4		the record.	14	
13		the record.	1 -	
14		(Dung and dimension also de diet 1.02 mm)	15	
14 15		(Proceedings concluded at 1:03 p.m.)	16	
14 15 16		(Proceedings concluded at 1:03 p.m.)		
14 15 16 17		(Proceedings concluded at 1:03 p.m.)	16	
14 15 16 17 18		(Proceedings concluded at 1:03 p.m.)	16 17	
14 15 16 17 18 19		(Proceedings concluded at 1:03 p.m.)	16 17 18	
14 15 16 17 18 19 20		(Proceedings concluded at 1:03 p.m.)	16 17 18 19	
14 15 16 17 18 19 20 21		(Proceedings concluded at 1:03 p.m.)	16 17 18 19 20	
14 15 16 17 18 19 20 21 22		(Proceedings concluded at 1:03 p.m.)	16 17 18 19 20 21	I, PHILLIP L. EVANS, have read the foregoing
14 15 16 17 18 19 20 21 22 23		(Proceedings concluded at 1:03 p.m.)	16 17 18 19 20 21 22	I, PHILLIP L. EVANS, have read the foregoing deposition and hereby affix my signature that same is
14 15 16 17 18 19 20 21 22 23 24		(Proceedings concluded at 1:03 p.m.)	16 17 18 19 20 21 22 23	I, PHILLIP L. EVANS, have read the foregoing deposition and hereby affix my signature that same is
14 15 16 17 18 19 20 21 22 23		(Proceedings concluded at 1:03 p.m.)	16 17 18 19 20 21 22 23	I, PHILLIP L. EVANS, have read the foregoing deposition and hereby affix my signature that same is true and correct, except as noted herein.

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Page 137
1
               IN THE UNITED STATES DISTRICT COURT
                   FOR THE DISTRICT OF UTAH
 3
    MOLLY FARRAND, an
     individual
 4
         Plaintiff.
5
                            ) CIVIL ACTION NO. 1:16-CV-00134-DB
     VS.
6
     AMERICAN GENERAL LIFE
    INSURANCE CO., a Texas
     corporation
8
         Defendant.
9
                  REPORTER'S CERTIFICATION
10
       ORAL AND VIDEOTAPED DEPOSITION OF PHILLIP L. EVANS
11
                      February 13th, 2018
12
13
14
         I, TAYE J. KRUSLESKI, Certified Shorthand Reporter
15
    in and for the Sate of Texas, hereby certify to the
16
    following:
17
         That the witness, PHILLIP L. EVANS, was duly sworn
18
    by the officer and that the transcript of the oral
    deposition is a true record of the testimony given by
19
20
    the witness:
21
        I further certify that pursuant to FRCP Rule
22
    30(f)(1) that the signature of the deponent:
23
         ___X__ was requested by the deponent or a party
24
    before the completion of the deposition and returned
    within 30 days from date of receipt of the transcript.
25
                                                        Page 138
    If returned, the attached Changes and Signature Page
1
2
    contains any changes and the reasons therefor:
3
             ____ was not requested by the deponent or a
    party before the completion of the deposition.
 4
 5
         I further certify that I am neither attorney nor
     counsel for, related to, nor employed by any of the
 6
     parties to the action in which this testimony was taken.
    Further, I am not a relative or employee of any attorney
    of record in this cause, nor am I financially or
10
     otherwise interested in the outcome of the action.
11
12
          Subscribed and sworn to on this the 22nd day
13
     of February, 2018.
14
15
16
17
                       My Commission Expires 12/31/19
18
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2.0
21
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25
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# **EXHIBIT 3**

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Page 3
              IN THE UNITED STATES DISTRICT COURT
                                                             1
                                                                                         INDEX
               FOR THE CENTRAL DISTRICT OF UTAH
                                                                                                                  PAGE
2
                                                                Appearances....
3
   MOLLY FARRAND,
                                                              3
                                                                DONALD L. CURRY
                  Plaintiff.
4
                                                                     EXAMINATION BY MR. GAMMILL.....
5
   VS.
                               ) CIVIL ACTION
                                                              5
                                                              6
   AMERICAN GENERAL LIFE
                               ) NO.: 1:16-cv-00134-DB
6
                                                              7
                                                                                     EXHIBITS
    INSURANCE CO.,
                                                                                      (NONE)
                                                              8
                 Defendant.
                                                              9
8
                                                             10
9
               ORAL AND VIDEOTAPED DEPOSITION OF
                                                             11
10
                      DONALD L. CURRY
                                                             12
11
12
                     JANUARY 12, 2018
                                                             13
13
                 _____
                                                             14
14
        ORAL AND VIDEOTAPED DEPOSITION OF DONALD L. CURRY,
                                                             15
15
   produced as a witness at the instance of the PLAINTIFF,
                                                             16
16
   and duly sworn, was taken in the above-styled and
                                                             17
   numbered cause on January 12, 2018, from 10:07 a.m. to
17
                                                             18
   10:55 a.m., before Linda York, CSR in and for the State
18
                                                             19
19
   of Texas, reported by machine shorthand, at the offices
                                                             20
20
   of Cathy Sosebee & Associates, 901 Mac Davis Lane,
                                                             21
   Lubbock, Texas, pursuant to the Federal Rules of Civil
                                                             2.2
22
   Procedure.
                                                             23
23
                                                             2.4
24
                                                             25
25
   No. 18-60028
                                                      Page 2
1
                    APPEARANCES
                                                                        THE VIDEOGRAPHER: Today is January 12th,
2
                                                             2 2018. This is the videotaped deposition of Donald Curry
   FOR THE PLAINTIFF:
3
                                                             3 in the case of Farrand versus American General Life
4
        MR. DAVID GAMMILL
        Geragos & Geragos
                                                             4 Insurance Company.
5
        644 South Figueroa Street
                                                             5
                                                                        Counsel please state their appearances for
        Los Angeles, California 90017
                                                             6 the record.
6
        213-625-3900
        david@geragos.com
                                                                        MR. GAMMILL: David Gammill on behalf of
                                                             7
7
                                                             8 plaintiff.
   FOR THE DEFENDANT AMERICAN GENERAL LIFE INSURANCE CO.
                                                             9
                                                                        MR. BURR: Kendall Burr on behalf of
8
   AND FOR DONALD L. CURRY:
9
        MR. KENDALL J. BURR
                                                             10 defendant and the witness.
        Edison, McDowell & Hetherington, LLP
                                                                         THE VIDEOGRAPHER: The time is 10:07.
10
        1001 Fannin Street
                                                             12 We're now on the record.
        Suite 2700
11
        Houston, TX 77002-6707
                                                             13
                                                                         Would the court reporter please swear in
        713-337-8875
                                                             14 the witness?
12
        kendall.burr@emhllp.com
                                                             15
                                                                            DONALD L. CURRY,
13
   VIDEOGRAPHER:
                                                             16 having been first duly sworn, testified as follows:
14
        Mr. Brad Snyder
                                                             17
                                                                              EXAMINATION
15
                                                             18 BY MR. GAMMILL:
16
                                                             19
                                                                   Q. Good morning, sir.
17
18
                                                             20
                                                                   A. Good morning.
19
                                                             21
                                                                   Q. Have you ever been deposed before?
20
                                                             22
                                                                   A. Yes.
21
22
                                                             23
                                                                   Q. Approximately how many times?
23
                                                             24
                                                                   A. 20.
24
                                                             25
                                                                   Q. How long has it been since your last
25
```

- 1 deposition?
- 2 A. I would say two years.
- 3 Q. I'll go over a couple quick admonishments with
- 4 you about being deposed, but I will make it brief since
- 5 it sounds like this is not your first go round.
- 6 A. Okay.
- 7 Q. The oath you took is just like the oath you
- 8 take in the court of law with a judge present; you
- 9 understand that, correct?
- 10 A. I do.
- 11 Q. Have the same consequences if you break that
- 12 oath as you would if you broke it in court --
- 13 A. Yes.
- 14 Q. -- you understand that? I'm entitled to your
- 15 best estimates and your general understanding.
- 16 Obviously we don't want you to guess, but you understand
- 17 you can make an estimate; correct?
- 18 A. Correct.
- 19 Q. At the end of all this at some point you will
- 20 get a copy of your deposition. You will have an
- 21 opportunity to make changes if something appears wrong
- 22 to you. However, you should understand that if you make
- 23 a drastic change, a yes to a no, something to that
- 24 effect, it could be commented by either side and affect
- 25 your credibility; do you understand that?

- 1 Q. And what was that document?
- 2 A. It was a file of all the documents in this
- 3 case.

14

19

- 4 Q. Was this stuff in addition to what you had in
- 5 your case file?
- 6 A. Some.
- 7 O. Okay. Was it all written reports or were there
- 8 recordings and video?
- 9 A. Written.
- 10 Q. And these reports, did they appear to have been
- 11 generated by --
- MR. GAMMILL: I apologize, Mr. Burr, the
- 13 name of your firm again?
  - MR. BURR: Edison, McDowell & Hetherington.
- 15 Q. (BY MR. GAMMILL) Did they appear to be
- 16 generated by Mr. Burr's firm or did they appear to be
- 17 generated by some other?
- 18 A. I believe they were American General files.
  - Q. Were these files you had ever seen before?
- A. Some of them.
- Q. Did you bring those files with you here today?
- 22 A. I did not.
- 23 Q. So other than providing Mr. Burr with your case

Page 8

- 24 file and then reviewing the files he provided to you
- 25 that appeared to be American General's files, did you

- 1 A. Yes.
- Q. I want to make clear that I understand,
- 3 Mr. Burr who is the attorney here for the defendant, is
- 4 he representing you, is he your attorney here today?
- 5 A. Yes.
- 6 Q. And when did that attorney/client relationship 7 begin?
- 8 A. I can't remember the date, but it was when I
- 9 was served with the subpoena.
- 10 Q. Okay. Prior to being served with the subpoena
- 11 for this matter, Mr. Burr or his firm was not your
- 12 attorney; is that correct?
- 13 A. That's correct.
- Q. What have you done to prepare here today?
- 15 A. I forwarded all of my documents in regard to
- 16 this file to Mr. Burr and then I met with him yesterday
- 17 for about an hour and a half.
- O. Have you reviewed, other than the documents you
- 19 provided Mr. Burr, and I will represent to you that he
- 20 has provided those to us, did you review any other
- 21 material?
- 22 A. No -- yes, I did.
- Q. What was that?
- A. Mr. Burr brought a file with him to our meeting
- 25 yesterday, and I read that document.

- 1 review any other material in preparation for today?
  - 2 A. No.
- 3 Q. So approximately -- how old are you?
- 4 A. I am 55.
- 5 Q. And what is it you do?
- 6 A. In this particular case?
- 7 Q. I guess general -- let me back up and just say
- 8 I had a difficult time -- I couldn't find a website and
- 9 I couldn't find a lot about you about who you are, what
- 10 you are. So I guess as a general question, what is it
- 11 you do?
- 12 A. I own and operate Curry & Associates. It's an
- 13 information services provider and we provide information
- 14 to insurance companies and other companies.
- 15 Q. Are you an attorney?
- 16 A. No.
- 17 Q. Do you have any attorneys on staff?
- 18 A. No.
- 19 Q. How many people work at Curry & Associates?
- A. Just one, me.
- Q. You. Okay. You are Curry & Associates?
- A. Yes, exactly. No associates. I do have a lady
- 23 that part-time that works, does clerical work for me.
- Q. And so if I saw a reference to in some of your
- 25 files as far -- and I forget her name. What is her

1 name?

2 A. Judy Abels.

Q. And how long has she been with you? 3

4

Q. Other than her, is there anybody else that 5

6 part-time or off and on again works for you?

A. I have a lady that does some translation work

Page 9

8 for me.

Q. And how long has -- how long have you been

10 doing Curry & Associates?

11 A. 2001.

Q. Would you call yourself an investigator? 12

13 A. I am -- I was a private investigator. I'm not 14 currently.

Q. Okay. So if -- you said Curry & Associates is 15

16 an information --

A. Services provider. 17

Q. Information services provider. Is that 18

19 different than being an investigation firm?

A. It just depends on, you know, my assignment at 20

21 the time.

1

22 Q. And before Curry & Associates, what did you do?

23 A. I worked for a company called International

24 Claims Specialist.

Q. When did you leave there? 25

A. When I started my company, 2001.

Q. Okay. And how long were you with that company 2

3 before leaving in '01?

A. Eight years. 4

5 Q. So that takes us to roughly 19 --

6

Q. -- 93. What did you do before? 7

8 A. Equifax. Similar company.

Q. And what did you do for Equifax? 9

10 A. Claims investigations.

Q. And how long were you with Equifax? 11

12 A. '86, seven years, six, seven years.

Q. And before Equifax, what did you do? 13

A. I worked for a department store. 14

15 Q. Which one?

16 A. Anthony's.

O. Are they still around? 17

A. I don't think so. 18

19 Q. What did you do for the department store?

20 A. Assistant manager.

21 Q. Did you do any loss prevention or anything like

22 that?

A. Tackled shoplifters. 23

24 O. Fair. Back --

25 A. I don't know if that qualifies. Page 10

21 Maybe closer to half.

22 Q. When was the first time that you were hired --

23 and I'm going to use the term American General as a

24 company.

25 A. Okay. Page 13

- O. I'll admit that I don't know how many different
- 2 iterations or other companies they have bought or
- 3 different names or subsidies they go by. So when I use
- 4 American General, I'm talking about anything under that
- 5 umbrella that you understand to be connected to American
- 6 General: is that fair?
- 7 A. I understand that.
- Q. So what was the first time that you did any 8
- 9 work for American General, not in this case, but ever?
- A. I know that we did work for them at ICS so '93. 10
- 11 And I'm pretty sure we did work for them with Equifax,
- 12 but I can't be certain of that.
- Q. After leaving and going out as Curry &
- 14 Associates, when was the first time you were hired by
- 15 American General?
- A. Immediately. 16
- 17 Q. Okay. Have you consistently done work for
- 18 American General since going out on your own in '01?
- 19 A. Up until 2016. I haven't worked for them since 20 then.
- 21 O. Okay.
- 22 A. The first part of 2016.
- Q. From 2001 to the first part of 2016, what 23
- 24 percent of your book of business would they have
- 25 represented?

Page 14

1

- 25 Q. Did they ask you to render any opinion?
- A. Significant. Probably 80 percent.
- 2 Q. Okay.

1

- 3 A. At one -- at the peak.
- O. Okay. What would have been the -- if that's, 4
- 5 if 80 percent is the peak, what's the valley?
- A. A third. 6
- 7 Q. Okay.
- 8 A. Maybe less. Initially it wasn't very much.
- 9 Probably 2008, 2010 was the peak. That would be
- 10 80 percent. And then it dropped off to where it was I
- 11 don't work any of their business currently.
- 12 O. I'm sorry?
- 13 A. I don't work any of their business currently.
- Q. So since 2010 to 2016, there was a steady 14
- 15 decline?
- 16 A. Correct.
- Q. Back in -- you were hired in on this case 17
- 18 approximately June of 2014?
- 19 A. That's correct.
- Q. And what percent of your book of business would 20
- 21 American General have accounted for back then?
- 22 A. Maybe half or less.
- Q. And then what happened in -- you said the 23
- 24 beginning or end of 2016?
- A. The beginning. 25

- Q. What happened that you no longer do any 1
- 2 business for them?
- A. They went with a single vendor to do all of
- 4 their services that I provided. And it wasn't me.
- Q. The type of work you did for American General
- 6 in our present case with Ms. Farrand and Vincent, is
- 7 that generally the type of work Curry & Associates does?
- A. Currently it's the majority of the work I do.
- Q. And I'm going to give you my sort of laymen's
- 10 interpretation of what it is, and you tell me if you
- 11 take issue with any of it or you disagree with it.
- 12 Okay?
- 13 A. That's fine.
- 14 Q. Essentially an insurance company will ask you
- 15 to weigh in on whether or not they should pay out a
- 16 policy or not?
- 17 A. Never.
- Q. Never? Okay. What is it that -- let's be 18
- 19 specific to our case. What is it that American General
- 20 asked you to do?
- 21 A. They contacted me and asked me to get a police
- 22 report and a medical examiner's report.
- Q. Did they ask you to do any analysis? 23
- 24 A. No.
  - A. No.
- Q. Did anyone at American General ever ask you 3 your opinion on the police report and the medical report
- that you recovered?
- A. No. 5
- Q. Did anyone at American General ever ask you 6
- your opinion on whether or not this claim should be
- paid?
- 9 A. No.
- 10 Q. Did anyone ever, leave aside at American
- 11 General, anyone in the universe ever ask you whether or
- 12 not this claim should be paid?
- 13
- Q. Did anyone ever ask you -- anyone in the 14
- 15 universe ever ask you for an opinion on whether or not
- 16 the shooting that took place in the report you recovered
- was a justified shooting? 17
- A. No. 18
- 19 Q. Did you ever see the Farrands insurance policy
- 20 that was at question?
- 21 A. No.
- 22 Q. Have you --
- A. The policy, right? 23
- 24 O. Yes.
- 25 A. Okay. No.

- 1 Q. Has American -- other than -- other than
- 2 obtaining the report and obtaining the medical
- 3 examiner's report, did you do anything else?
  - A. I think I reviewed an article about the
- 5 shooting and provided that in my report.
- Q. Did anyone ever --6
- A. And I also contacted Ms. Farrand to get an 8 authorization.
- Q. Did anyone ever ask you your opinion of the 10 article that you had gotten off the Internet?
- 11
- 12 Q. Did you ever speak to Ms. Farrand -- well, you
- 13 did speak to her; correct?
- A. I don't think I spoke to her. I think I
- 15 e-mailed her.
- Q. Okay. So in those emails, other than obtaining
- 17 her authorization, you did not ask her any other
- 18 questions; correct?
- 19 A. No.
- 20 Q. You never conducted an interview?
- 21
- 22 Q. You never interviewed anyone that had anything
- 23 to do with anything related to the shooting that took
- place in Utah?
- A. I did not. 25

- A. Fair. 1
- 2 Q. Nothing else?
- 3 A. Well, other than the contact with Ms. Farrand.
- 4 O. But --
- 5 A. And the Internet article.
- Q. But, again, that was just -- the contact with
- 7 Ms. Farrand was in furtherance of record retrieval:
- 8 correct?
- A. Correct.
- 10 Q. And the Internet article, I suppose, is a
- 11 record --
- 12 A. Correct.
- 13 Q. -- one might say. In your experience with
- 14 dealing with American General, is that the usual or
- 15 unusual as far as the task you're assigned?
- A. In a task of this nature, it would be usual. 16
- 17 O. What do you mean by a task of this nature?
- A. This is an accidental death claim, and I didn't 18
- 19 work a whole lot of accidental death claims for American
- 20 General. I do for a lot of other clients. But most of
- 21 the cases I worked for them were contestable death
- 22 claims.

1

- 23 Q. The other cases you work for other customers in
- 24 the accidental death, what do they have you do?
- 25 A. The same thing.

Page 18 Q. And you never interviewed anyone as it had to

- 2 do with whether or not the claim should be paid or not?
- A. I did not. 3
- O. Other than finding the Internet article, 4
- 5 obtaining the police reports, obtaining the medical
- 6 examiner's report -- since I'm off camera, people are
- going to think I just passed out. All right. Other
- 8 than finding the Internet article, obtaining the police
- 9 report, obtaining the medical examiner's report and
- 10 getting Molly Farrand's authorization, did you do
- 11 anything else in relation to this?
- 12 A. No.
- 13 O. Did you conduct any investigation?
- 14 A. No.
- 15 Q. Is it fair to say you did not investigate the
- 16 shooting at all?
- A. That would be fair. 17
- O. What would you describe -- well, let me ask you 18
- 19 this. What would -- you describe to me what the service
- you provided to American General in this instance.
- 21 A. I retrieved records from two sources and
- 22 provided those to American General.
- O. So record retrieval? 23
- 24 A. Correct.
- 25 Q. Is that fair?

- Q. They never ask you to do an investigation?
- A. It would just depend. Some of them would have

- 3 me get medical records, but again, that would be record
- 4 retrieval, but not investigate the actual event.
- Q. In the past, have you ever done any
- 6 investigation for American General?
- A. I'm not sure what you mean by that.
- 8 O. Well, we've identified that in this instance it
- 9 was record retrieval.
- 10 A. Correct.
- Q. And you're a former investigator? 11
- 12 A. Uh-huh.
- 13 O. Correct?
- 14 A. Correct.
- 15 Q. Would you agree with me that record retrieval
- 16 is perhaps a small portion of what an investigator would
- do, right, the investigator --17
- A. Correct. 18
- 19 Q. -- would need the records to conduct an
- 20 investigation; right?
- 21 A. Correct.
- 22 Q. But that would be a very small sliver of what,
- 23 quote, investigation means?
- 24 MR. BURR: Object to form.
- 25 A. Correct.

- 1 MR. BURR: Object to form.
- Q. (BY MR. GAMMILL) So I mean --
- 3 A. I would say that I have done investigative work
- 4 for American General in the past.
- 5 Q. Okay. And I guess what do you mean by
- 6 investigation?
- 7 A. Interviewing witnesses, interviewing claimants,
- 8 beneficiaries, interviewing medical examiners, doctors.
- 9 Q. Going to the scene?
- 10 A. What do you mean the scene?
- 11 Q. If an alleged incident took place at a
- 12 location, would you go to the location as part of your
- 13 investigation?
- 14 A. I have never done a scene investigation for
- 15 them -- or any other client.
- 16 Q. Have you ever done any investigations, not
- 17 record retrieval, but investigations into police
- 18 shootings?
- 19 A. No.
- Q. Have you ever been to the Salt Lake City area?
- A. I don't think so.
- Q. Have you ever been to Utah?
- A. I think I did go to Utah once. It was -- I
- 24 can't remember the name of the town, but it was right
- 25 across the Colorado border.

- Page 21 1 matter?
  - 2 A. I did not.
  - 3 Q. You never watched any video?
  - 4 A. I did not.
  - 5 Q. Never looked at any photos?
    - A. I think there may have been one. I'm not sure
  - 7 if there was one or not on the article, the newspaper 8 article.
  - 9 Q. Beyond what might have been on the newspaper, 10 the Internet article --
  - 10 the internet article
  - 11 A. Internet article.
  - 12 Q. -- you didn't look at any additional photos?
  - 13 A. No
  - 14 Q. The reports you obtained, the police reports,
  - 15 and the -- all the reports you obtained, did you read
  - 16 them?
  - 17 A. No, I did not.
  - 18 Q. I am looking at an invoice dated July 15, 2014,
  - 19 I think you provided as part of your case file. The
  - 20 total just shy of \$500. Does that sound correct that
  - 21 that's what American General paid you in this matter?
  - A. That sounds correct.
  - Q. In addition to this invoice that's \$497.27, did
  - 24 you receive any other payments from American General

Page 24

25 related to this matter?

- 1 Q. Have you ever done any research on Utah, the
- 2 state of Utah's insurance laws?
- 3 A. No, I haven't. Excuse me.
- 4 Q. Have you ever done any research on the Utah
- 5 criminal statutes?
- 6 A. No.
- 7 Q. Is it fair to say that you have no opinion as
- 8 to whether or not American General should have paid out
- 9 the insurance claim or not?
- 10 A. It -- I have no opinion, yeah.
- 11 Q. Would it be fair to say that you believe you're
- 12 not qualified to render such an opinion?
- 13 A. That's correct.
- Q. I didn't see any written analysis of anything
- 15 in the file that was provided to me. Is that fair to
- 16 say because it doesn't exist?
- 17 A. It does not exist.
- MR. BURR: Just for the record, clarify,
- 19 you mean written analysis by him?
- 20 MR. GAMMILL: Correct.
- Q. (BY MR. GAMMILL) And I didn't see any opinions
- 22 from you in any of those documents and that's because
- 23 the written opinions, they don't exist?
- A. That's correct.
- Q. You never listened to any recordings in this

- 1 A. No.
- Q. It has a breakout where it says phone, slash,
- 3 fax quantity 79, rate 40 cents, total 31.60. I assume
- 4 those are 79 minutes or pages?
- 5 A. Minutes -- either/or.
- 6 Q. Either/or. In this matter, do you recall which
- 7 they were?
- 8 A. No, I do not.
- 9 Q. 79 minutes would be an hour and 19 minutes;
- 10 right?
- 11 A. Probably.
- 12 Q. Who would you speak to at American General for
- 13 -- I assume -- well, let me back up. Are these phone
- 14 calls to American General?
- 15 A. No.
- Q. Okay. These are in efforts to retrieve files?
- 17 A. Correct.
- 18 O. None of these minutes reflect a conversation
- 19 with anyone at American General; is that correct?
- A. I believe I did have one phone conversation
- 21 with Phil Evans on this case.
- Q. And do you have any idea approximately when in
- 23 time regarding your assignment that would have been,
- 24 beginning, middle, end?
- A. I don't. I think he called me to get a status

Page 25 Page 27 1 1 on the case. Q. (BY MR. GAMMILL) That's it? 2 A. But they didn't specify anything beyond that. O. And status on the case, he would have wanted to Q. Has anybody ever -- have you ever seen a copy 3 know how getting the records was coming along and what 3 4 of the complaint in this lawsuit that you're being 4 was outstanding and when did you get it? 5 deposed for? 5 A. Correct. 6 Q. Never asked you any opinions? A. No. A. No. But that wouldn't be reflected in that Q. Has anyone ever discussed the complaint with 7 8 79 minutes because I believe he called me. 8 you? Q. In this matter, you are not American General's 9 A. Mr. Burr told me that there was a civil suit, 10 investigator; correct? 10 but he didn't specify anything. 11 A. Correct. 11 O. When did he tell you there was a civil suit? 12 A. Yesterday. 12 Q. You sent -- in an effort to obtain records, you 13 sent letters to the Clearfield Police Report -- or 13 Q. Yesterday? 14 Police Department; do you recall that? 14 MR. BURR: Caution the witness not to 15 discuss more details about -- any details about what we 15 A. Yes. 16 Q. And you asked for specifically investigative 16 discussed. 17 report, would you agree with that, or would you like to 17 THE WITNESS: Okay. 18 see your letter? 18 MR. BURR: Thank you. 19 A. I would like to see it if that's possible. 19 Q. (BY MR. GAMMILL) Going to before you received a 20 subpoena for this deposition, okay, so prior in time to 20 Q. I'll represent that that is Bates stamped as 21 that. 21 Page 450 of the production by Mr. Curry, the --22 Mr. Burr's firm. It's a photo, if you would like the 22 A. Okay. Q. Is it fair to say you had no knowledge that 23 whole thing. 23 24 A. This is fine. Yes. Complete copy of the 24 there was litigation surrounding the Vincent Farrand 25 investigative report. 25 death? Page 26 Page 28 1 Q. Is there a reason that you narrowed your 1 A. I had no knowledge. 2 request to investigative report instead of entire case Q. Are you aware of anyone associated with 3 file? 3 American General or with American General that conducted 4 A. No. 4 an investigation regarding the reports you retrieved? 5 Q. Is there a reason you didn't ask for any 5 A. No. 6 recordings, video, audio, photographs? Q. Since we have been speaking for we'll call it A. I was asked to get the police report. an hour, is there any answer that your memory has been 8 Q. So the reason you asked for just the report 8 jogged that would like to change? 9 because that was what you were instructed to do? 9 A. No. A. Correct. 10 10 Q. If you later discover that you have not MR. GAMMILL: I think we're about done. I 11 provided your entire file to Mr. Burr, would you be 11 would like to take a break and make a phone call. You 12 willing to reach out to him and make sure he has any 13 mind if we go off the record? 13 additional documents? 14 MR. BURR: Okay. 14 A. Yes. 15 15 THE VIDEOGRAPHER: Going off the record at MR. GAMMILL: That's all I have. 16 10:38. 16 Mr. Burr, any questions? 17 (Break taken from 10:38 a.m. to 10:52 a.m.) 17 MR. BURR: None from me. THE VIDEOGRAPHER: Going back on the record 18 MR. GAMMILL: You can go back to bed, get 18 19 at 10:52. 19 well. Q. (BY MR. GAMMILL) Did anyone ever tell you --20 THE WITNESS: I wish I could. 20 21 from American General, why they were requesting these 21 THE VIDEOGRAPHER: Going off the record, 22 files? 22 end of tape number one at 10:55. MR. BURR: Object to form. 23 23 (Signature of the witness required.) A. It was -- they told me it was an accidental 24 24

25

25 death claim.

	Page 29	)		Page 31
1	CHANGES AND SIGNATURE	1	IN THE UNITED STATE	
2	DEPOSITION OF: DONALD L. CURRY		FOR THE CENTRAL DI	STRICT OF UTAH
		2		
3	CASE: FARRAND V. AMERICAN GENERAL LIFE INSURANCE	3	)	
4	DATE: JANUARY 12, 2018		MOLLY FARRAND,	
_		4	,	
5		1 1	,	
6	PAGE LINE CHANGE REASON	5	D]-::EE )	CIVIL ACREON
-		5	Plaintiff, )	CIVIL ACTION
7			)	
8		6	•	NO.: 1:16-cv-00134-DB
9			VS.	
,		7	)	
10			)	
11		8	AMERICAN GENERAL LIFE )	
			INSURANCE CO.,	
12		9	)	
13		_	Defendant. )	
		10	Derendane.	
14		1 1	/	
15		11		
16		12		
10		13	REPORTER'S CER	TIFICATION
17		14	DEPOSITION OF DO	NALD L. CURRY
18		15	JANUARY 12	, 2018
10		16		
19		17		
20		18	I. Linda York. RPR and Ce	rtified Shorthand Reporter
		19	in and for the State of Texas,	<del>-</del>
21		20	following:	nereby ceretry to the
22		1 1	TOTTOWING.	
0.2		21		
23		22	That the witness, DONALD	
24		23	by the officer and that the tra	<del>-</del>
25		24	deposition is a true record of	the testimony given by
23		25	the witness;	
	D 20			D 00
1	Page 30			Page 32
1	· ·	1	Most the Januarities town	· ·
2	I, DONALD L. CURRY, have read the foregoing	1 2	That the deposition trans	cript was submitted on
2	I, DONALD L. CURRY, have read the foregoing deposition and hereby affix my signature that same is	1 2 3		cript was submitted on to the
2 3 4	I, DONALD L. CURRY, have read the foregoing	1 2 3	attorney for the witness for e	cript was submitted on to the witness or to the xamination, signature and
2	I, DONALD L. CURRY, have read the foregoing deposition and hereby affix my signature that same is	1 2 3		cript was submitted on to the witness or to the xamination, signature and
2 3 4	I, DONALD L. CURRY, have read the foregoing deposition and hereby affix my signature that same is	1 2 3 4	attorney for the witness for e	cript was submitted on to the witness or to the xamination, signature and
2 3 4 5	I, DONALD L. CURRY, have read the foregoing deposition and hereby affix my signature that same is	1 2 3 4 5	attorney for the witness for e	cript was submitted on to the witness or to the xamination, signature and, 2018;
2 3 4 5 6	I, DONALD L. CURRY, have read the foregoing deposition and hereby affix my signature that same is	1 2 3 4 5 6 7	attorney for the witness for extreme to me by  That the amount of time u	cript was submitted on to the witness or to the xamination, signature and, 2018;
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2	I further certify that I am neither counsel for,	
	related to, nor employed by any of the parties or attorneys in the action in which this proceeding was	
1	taken, and further that I am not financially or	
1	otherwise interested in the outcome of the action.	
7		
8		
9	Certified to by me this 17th day of January, 2018.	
10		
11		
12		
13	Linda york	
14	Lindagolle	
15	Linda York, RPR, CSR	
16	Texas CSR No. 4899	
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# **EXHIBIT 4**





# **EXHIBIT 5**

# DAVIS COUNTY SHERIFF'S OFFICE FORENSIC SERVICES UNIT

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Section 2 Sergeant Bardall Report
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Section 5 Firearms Examiner Report
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Section 7 Evidence Marker/ Evidence item list
Section 8 Evidence Receipt #E1400223 (Items Officer Read at CPD)
Section 9 Evidence Receipt #E1400224 (Items from interior of residence)
Section 10 Evidence Receipt #E1400225 (Items from exterior of residence)
Section 11 Evidence Receipt #E1400257 (Items received from ME Office)
Section 12 Medical Examiner Evidence Release Sheet
Section 13 Evidence Release Forms
Section 14 Evidence Item List from 550 South (Marley)
Section 15 Evidence Item List from Centerville PD (Marley)
Section 16 Field Sketch and Measurements (Bardall)
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#### **CASE SYNOPSIS:**

On 04-13-14 at approximately 1634 hours the Davis County Sheriff's Office Forensic Services Unit was called to respond to an Officer Involved Shooting detail at 550 South 300 East Centerville, Utah.

According to DCSO Dispatch logs a woman (Molly Farrand) called Bountiful Dispatch and was quickly transferred to DCSO Dispatch at 1538 hours on 04-13-14 and reported that she and her husband (Vince Farrand) had been fighting because a mutual friend of the couple had come onto her. She also reported that her husband had left the residence in his white pickup truck and was possibly on his way to the home of the mutual friend with a gun and he was suicidal. At 1531 hours the woman reported that her husband (Vince Farrand) was back inside the house. She then reported that he put the gun back into the safe. When he found out that police were responding he allegedly picked up two other guns and the woman stated she thought he wanted suicide by cop.

According to Davis County Attorney Detective Craig Webb multiple officers responded to 550 South 300 East in Centerville. The situation escalated when Mr. Farrand would not put down his gun and shots were fired at Mr. Farrand. Medical Personnel arrived and treated Mr. Farrand. Mr. Farrand was pronounced dead and was still in the ambulance upon my arrival. Detective Webb also informed me that preliminary investigation indicated that Officer Read had fired and that the decedent (Vincent Farrand) had not fired.

### **WARRANT:**

A search warrant (No. 1265855) was obtained by Detective Sgt. Troy Killian of Bountiful Police

Department. I reviewed and photographed the warrant at approximately 1933 hours on 4-13-14. The

warrant included the following: premises known as 550 South 300 East, Centerville, Utah 84014, person

of Vincent John Farrand, White Chevrolet Silverado Crew Cab license plate

#### **ASSIGNMENTS:**

I made the following assignments prior to documentation of the scene:

**Detective Nicholls (Reporting CSI):** 

Overseeing Scene Processing, Identifying Evidence, and Photographic Documentation of exterior portion of the residence.

Page 1 of 18

#### Sergeant Bardall:

Identifying Evidence, Obtaining Measurements and Scene Sketch of Exterior Scene, Construction of Searching Grid and Trajectory Analysis on gate.

#### **Detective Christensen:**

Identifying Evidence, Scene Processing of Interior of Residence, and Trajectory Analysis on gate.

#### **Detective Marley:**

Video Documentation, Identifying Evidence, Collection of Evidence on Exterior of Residence, Trajectory Analysis on gate and Transportation of Evidence from Scene to Crime Laboratory at DCSO.

# SUBJECT(S):

Vincent John Farrand

Molly Marie Farrand

Logan Farrand (Son of Decedent and Molly Farrand)

(Deceased)

Centerville Officer Jason Read (Responding Officer)

Centerville Officer Gary Thomas (Responding Officer)

Centerville Officer C. Heslop (Responding Officer)

#### **SATELLITE SCENES:**

### **Centerville Police Department**

Detective Marley was tasked with documenting and collecting evidence from Centerville Officer Jason Read at the Centerville Police Department. For further details please refer to the supplemental report written by Detective Marley.

### Ambulance parked on the street in front of 550 S. 300 E. Centerville

Upon my arrival to the scene I was informed that the ambulance was locked and secured. The keys to the ambulance were given to Detective Marley. After retrieving the keys from Detective Marley I began documentation of Ambulance 83 at 2334 hours on 04-13-2014 under the observation of Medical Examiner Representative Kenny Payne. The ambulance was locked and secured upon documentation. The ambulance was marked as South Davis Metro Fire Ambulance 83.

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The subject was strapped to a stretcher in the patient compartment of the ambulance in the supine position. The subject had been strapped with spider straps to a backboard and placed on a gurney. An IO device with an attached IV bag was documented on the bottom portion of the subject's legs. A folded blanket was lying on top of the subject's left leg. A bag valve mask was lying between the knees of the subject. There was a wrap and some dressing around the bicep area on the right arm. The wrap was blood stained. Multiple blood stains were documented on the decedent. Electrodes were attached to either side of the chest near the collar bone and either side of the abdomen near the naval. Fast patches were visible above the right breast and on the lower portion of the left rib cage. A disposable laryngoscope was resting on top of the spider straps and the subject had been intubated and a tube was put into place. Bilateral nasopharyngeal airways were in place and the back of the head was resting on a cervical immobilization collar. Blood stained items and blood stained medical debris were lying on the floor of the patient compartment of the ambulance.

As the corpse of the subject was rolled onto the left side by Medical Examiner Personnel, I documented lividity on the posterior portion of the subject's body. Dark red blood spilled out of several wounds on the upper-middle back portion of the subject. The ovular void shapes within the lividity on the shoulder and buttock area of the subject were consistent with the voids in the backboard that was secured to the subject.

After the corpse had been removed I documented the backboard, gurney and patient compartment of the ambulance. All of the aforementioned areas contained blood accumulation and blood saturation stains. Documentation of the ambulance and body concluded at 1212 hours on 04-14-2014.

According to DCSO Deputy Rael the ambulance had been staged in a nearby parking lot awaiting helicopter transport. Ambulance personnel continued performing lifesaving procedures on Mr. Farrand up to the time medical control advised EMS to discontinue their efforts. South Davis Metro Fire Personnel then returned to the street in front of 550 South 300 East Centerville where the ambulance was locked and secured.

Page 3 of 18

### **DCSO CRIME LAB:**

During the week of 04-13-14 to 04-19-14 Officer Heslop of Farmington PD and Officers Thomas and Casey from Centerville PD reported to the DCSO Crime Lab to be photo documented. Sgt. Bardall photographed and documented the officers at the request of The Protocol Team. For details please refer to the supplemental report written by Sgt. Bardall.

#### **SCENE OBSERVATIONS:**

Prior to documentation of the scene Davis County Investigator Craig Webb and Bountiful Detective Sgt. Killian entered the scene. The two investigators walked from the driveway to the front door of the residence. Sgt. Killian took video on his cell phone as the two walked. They exited the scene and Mr. Webb reentered the scene with Logan Farrand (the son of the deceased). Logan retrieved a dog from the north side of the garage and all three of them exited the scene.

This report will address the documentation of the scene on the exterior portion of the residence. The interior of the residence was assigned to Detective Christensen please see his supplemental report for details. The exterior of the residence was in good repair. The numbers on the mailbox in the southeast corner of the yard were 550. Two vehicles were parked in the driveway. The driveway was a two car driveway with an RV pad extension. The vehicle on the north side of the driveway was a white double cab Chevrolet Silverado 2500 Truck License Plate Number. The vehicle on the south side of the driveway was a silver Acura TL Sedan License Plate Number. Both vehicles were facing west towards the double garage.

All vehicles doors were unlocked upon documentation. I conducted a cursory search of both vehicles. No probative evidence was documented or collected from either vehicle. I photo documented the interior and exterior of each vehicle. There was also a trailer parked on the RV pad of the driveway near the sidewalk. There were four tires on the trailer. Some large pieces of metal were also documented on the trailer.

At the request of The Protocol Team I documented a Centerville K-9 vehicle parked near the scene. The vehicle was parked on the west side of 300 East very close to the curb just north of the driveway of residence number 540. The vehicle had a Centerville Police logo and K-9 markings. IT was labeled 11-17

License Plate Number The vehicle was a four door Ford Expedition Flex Fuel Hybrid. The vehicle was facing south.

The backyard of the residence at 550 S. 300 E. was fenced in. A brick double garage was separate and located south of the residence at the end of the driveway. A dark brown wooden gate was located just off of the north side of the double garage. A "No Trespassing" sign was bolted to the exterior of the gate. There was a cement from the driveway to the gate door. There was a viewing slat near the bottom of the gate. There was a black metal handle on the right hand side of the exterior of the gate. From the bottom of the gate to the cement there was a gap.

A silver colored Taser cartridge door was documented near the southwest corner of the driveway of the residence. The cartridge door and associated plastic pieces were marked with "Evidence Placard #1."

Prior to my arrival four orange traffic cones had been placed in front of the residence. The cones were located near the exterior portion of the wooden gate. The Protocol Team informed me that the cones were protecting evidence items. The cone nearest the road was on the cement near the northwest corner of the driveway and near the southwest corner of the front yard. Half of the base of the cone was on the driveway and the other half was on the lawn. When the cone was removed an expended casing was revealed. The casing was marked with "Evidence Placard #2." Another expended casing was located and marked north of "Evidence Placard #2" on the front lawn between the flower patch and the ivy at the front of the residence. The casing had not been previously marked with an orange cone. The second expended casing was marked with "Evidence Placard #3." The next two orange cones were just several feet west of the previous cone. The base of the first cone was placed on the cement at the northwest edge of the driveway and next to the patch of dirt in front of the ivy. When the cone was removed a third expended shell casing was revealed. The third expended shell casing was marked with "Evidence Placard #4." Northwest of "Evidence Placard #4" was a third orange cone. When the cone was removed a fourth expended shell casing was revealed. The fourth casing was marked with "Evidence Placard #5." West of "Evidence Placard #5" was a fourth orange cone. The cone was located at the base of the wooden gate near the center. When the cone was removed a metallic object was revealed. The metallic object was marked with "Evidence Placard #6."

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Upon detailed examination of the east facing side of the gate between the garage and the residence four circular defects consistent with bullet strikes were documented. All four defects were located on the upper right hand quadrant of the gate in between the "NO TRESSPASSING" sign and the latch side of the gate. Two of the defects were at the same level as the sign and two of the defects were higher than the sign. The defect closest to the sign was labeled with "Evidence Sticker #7". The edge of the sign next to the defect was chipped and broken. The other defect near the same height as "Evidence Sticker #7" was in between the sign and the latch side of the gate. It was labeled "Evidence Sticker #8."

The top defect nearest the sign was marked with "Evidence Sticker #9." The top defect above "Evidence Sticker #9" and further from the sign was labeled "Evidence Sticker #10." The defects marked by Stickers #7 and #8 had acute entry angles while #9 and #10 were more consistent with ninety degree entrance angles. The letter "F" was written on the stickers on the east facing or front side of the gate. The letter "B" was written on the west facing or back side of the gate. For further details on the angles of the defects please refer to the supplemental report written by Sgt. Bardall.

The following measurements were taken from the concrete at the base of the exterior portion of the gate:

Concrete to bottom of gate = 3 inches

Concrete to top of gate = 5 feet 4 inches

Concrete to center of defect #7 = 4 feet 1 inch

Concrete to center of defect #8 = 4 feet 1 inch

Concrete to center of defect #9 =4 feet 8 inches

Concrete to center of defect #10 = 4 feet 10 inches

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From the east the gate was hinged left and opening inward. The interior portion of the gate (west facing side) was also documented. Trajectory rods were ran from the defects on the east facing side to the west facing side of the gate to determine whether the defects penetrated or perforated the gate. For defects which perforated the gate the same Evidence Sticker # was given to the corresponding defect on the opposite side of the gate. The defects marked as evidence sticker numbers 7, 9 and 10 were determined to be perforating defects. The defect marked as "Evidence Sticker #8" was determined to be a penetrating defect.

The following measurements were taken during the autopsy. At my request Dr. Leis placed a measuring tape along the length of the decedent's posterior to measure the height of the two holes near the center of the decedent's upper back area. The measurements are approximations converted from centimeters to inches:

Heel of decedent to center of penetrating injury "1" = 4 feet 11 inches

Heel of decedent to center of penetrating injury "2" = 4 feet 10 inches

For a description of the impact angles on the east facing side of the gate please refer to Sgt. Bardall's supplemental report.

For a description of the impact angles in the decedent please refer to the Medical Examiner's report and the photographs taken at the Utah State Office of the Medical Examiner (ME Office Photos).

On the opposite side (west facing side) of the gate there was a concrete patio area that ran along the south side of the residence. There was a raised portion of concrete (step) next to the door on the south facing side of the residence. Just west of the raised portion of concrete there was a large wood pile stacked neatly against the side of the house under a south facing window. East of the raised concrete was a patch of dirt containing plants. The fence between the backyard and front yard of the residence bordered the patch of dirt on the east side.

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A pair of sandals were documented on the concrete near the southeast corner of the dirt patch. One sandal was right side up facing south and the other was upside down and facing southwest. The pair of sandals was marked with "Evidence Placard #11." The following measurements were taken from the sandals:

Tread of sandal to foot bed = 11/16 inch

A pair of jeans were lying partially on the southwest corner of the raised portion of concrete next to the side door and partially on the nearby concrete of the patio near the side door. The jeans contained some red stains and had been cut near the inseam on both legs. There was a belt looped through the guides at the top of the jeans. Upon further examination of the jeans a wallet was documented in the right back pocket and various rifle cartridges were documented in the left front pocket. The jeans were marked with "Evidence Placard #12." Just west of the jeans in front of the raised concrete step a stained dark colored t-shirt was documented on top of a large red stain. The dark red stained was marked with "Evidence Placard #13" and the stained t-shirt was marked with "Evidence Placard #14." Two partial footwear impressions just west of the stain were marked with Evidence Placard #15." The impressions were red. The impressions shared similar class characteristics with a "Danner" make of boot. Danner is a brand commonly worn by first responders. All of the red stains mentioned were consistent with blood.

A fitted baseball cap was lying on the concrete near the center of the base of the wood pile just south of the pile. The brim of the cap was positioned toward the northwest. A red stain was easily visible on the brim of the cap. The cap was marked with "Evidence Placard #16." West of "Evidence Placard #16" a fifth and final orange traffic cone was documented. The cone was on the concrete near the western end of the base of the wood pile. When the cone was removed a black pistol was revealed. The barrel of the pistol was pointed northwest towards the end of the wood pile and the handle portion of the pistol was pointing in the southwest direction.

The front door of the residence faced east. From the front door there was a concrete sidewalk that looped south and connected to the driveway. Above the door knob and next to the door panel there was a red stain consistent with blood. The stain was documented and marked with "Evidence Sticker

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#24." Evidence markers #17-23 were used on the interior of the residence. For a description of evidence markers #17-23 please see Detective Christensen's supplemental report.

# **SCENE OBSERVATIONS & ACTIVITIES 04/14/2014:**

On 04/14/2014 I returned to the scene at 550 South 300 East Centerville. I was accompanied by Sgt. Bardall and Detectives Christensen and Marley. Sgt. Bardall informed me that he had gained a verbal consent from Molly Farrand to search the outside of the residence near the gate for a possible fifth casing. The Protocol Team informed me that five shots were heard on the dash board camera of one the initial officers at the scene.

Documentation of the search area began at 1045 hours. I assisted Sgt. Bardall in construction of the grid system. We determined that a fifth casing may have been located in the front yard of the residence due to the fact that the other four casings had been located in the area.

Sgt. Bardall pounded several stakes into the ground on opposite ends of the front yard. The stakes were placed in a line approximately two feet apart from one another. Six stakes were placed at the east end and six stakes were placed on the west end of the southwest corner of the front lawn area. We ran orange string around the stakes so that five designated search zones were visible. A sixth zone was added on the south end in order to search a corner of the lawn between the search lanes and the driveway.

The zones were labeled in ascending order from south to north. Evidence Marker cones one through six were used to represent each separate zone or lane. During the search a casing was discovered near the tip of lane one which was against the edge of the pavement on the driveway just east of the area where "Evidence Placard #2" had been placed. The new casing was marked with "Evidence Placard # 25." The casing was sealed upon collection and booked into the DCSO Crime Lab.

The exterior of the residence was also searched for bullet fragments. No bullet fragments were documented. A neighborhood west of the residence was also searched for potential bullet defects and fragments. No fragments or defects were documented in the neighborhood.

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#### **AUTOPSY:**

On 04/14/2014 at 0803 hours the autopsy of Vincent John Farrand was conducted by Doctor Leis at the Utah State Office of the Medical Examiner. I attended the autopsy along with several members of the Protocol Team. I brought a Black T-Shirt (Evidence Marker #14) collected from the scene at 550 South 300 East Centerville to the autopsy. While on scene on 04/13/2014 Medical Examiner Representative Kenny Payne requested that I bring the T-Shirt to the autopsy. I gave the sealed item to Doctor Leis for documentation. Doctor Leis documented the item and then released the item back into my custody. I collected and sealed the item and transported it to the DCSO Crime Lab. The height of the holes in the upper back of the decedent were measured per my request please refer to measurements given in the SCENE OBSERVATIONS section of this report.

Various items from the Office of the Medical Examiner, along with release sheets, were released to me at the autopsy and then transported to the DCSO Crime Lab. Please refer to the items listed in connection with case D14-02354 for a detailed list of the items from the Medical Examiner's Office.

#### **ACTIONS TAKEN:**

# **Scene Video**

CSI Detective Marley was assigned to video document the interior and exterior portions of the main scene at 550 S 300 E Centerville. Exterior and interior video documentation were performed by Detective Marley after reviewing the warrant.

Video documentation of the interior and exterior were performed prior to CSI Scene Processing. For a more detailed description please refer to Detective Marley's supplemental report.

#### Scene Photography

Exterior of 550 S 300 E Centerville

Reporting CSI Detective took on the assignment of photo documentation of the exterior portion of the residence. Documentation included general photography of: the surrounding area, the front and south side exterior, separate two car garage, driveway and front yard of residence. Documentation also included detailed photographs of: the vehicles parked in the driveway, evidence items east of the gate,

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and evidence items west of the gate.(Note Camera's internal clock was set at one hour back from true time.)

Interior of Residence at 550 S 300 E Centerville

Detective Christensen was assigned to photo document the interior of the residence. Documentation included general photographs of the interior of the residence and detailed photographs of the evidence items contained therein. For a more detailed description please refer to Detective Christensen's supplemental report.

Ambulance Parked in Street in front of Residence

Reporting CSI Detective took on the assignment of photo documentation of the ambulance and the decedent inside the ambulance. For a more detailed description please refer to the SCENE OBSERVATIONS portion of this report.

Officer Read Documentation at Centerville PD

CSI Detective Marley was assigned the task of photo documenting Officer Read. Detective Marley was also assigned to identify, collect and submit evidence obtained from Officer Read. The Protocol Team informed me that Officer read had fired at the subject. For further details of the actions at Centerville Police Department please refer to Detective Marley's supplemental report.

Documentation of Other Responding Officers at DCSO Crime Lab

Sgt. Bardall was assigned the task of photo documenting the other responding officers. He was also tasked with identification and collection of potential evidence from the officers. It is important to note that documentation of the other responding officers took place several days after the incident. For a more detailed description please refer to Sgt. Bardall's supplemental report.

# Scene Diagram

Sgt. Bardall was assigned with obtaining scene measurements and completing a scene sketch of the evidence items on the exterior of 550 S 300 E. Sgt. Bardall took measurements on the exterior of the residence and produced a sketch. Using the information from the sketch a complete diagram was later completed by Detective Marley. For further details please refer to Sgt. Bardall's supplemental report and the aforementioned sketch and diagram.

# Identification, Collection and Submission of Evidence from 550 S 300 E Centerville

All four CSI Detectives were assigned to assist in identifying evidence. Detective Marley was assigned the task of collecting and submitting all evidence. He was assisted by Detective Christensen.

During the processing of the scene at 550 South 300 East Centerville twenty five evidence placards/ stickers were used and eighteen evidence items were collected. Below is an account of the marked items that were collected:

- The evidence items marked by the following placards were collected from the exterior of the residence: Placards # 1 -6, 11, 12, 14, 16, 17 and 25 (accidently used for a second time to mark casing on lawn on 04/14/2014.)
- Placards # 7-10 marked the defects in the gate, but the gate was not collected per Protocol
   Team decision.
- Placards # 13 and 15 marked blood stains on the back patio that were photographed, but not collected.
- Placard #24 marked a stain on the door. The stain was swabbed, but not collected.
- The evidence items marked by the following placards were collected from the interior of the residence: Placards # 18-20, 22 and 23.
- Placard #21 marked scope covers that were photographed, but not collected.
- Placard #25 (First use in upstairs master bedroom on 04/13/2014) marked a duffel bag packed with clothes that was documented, but not collected.

The following evidence items were separated from original items collected from the scene:

Four rifle cartridges from the Black rifle from kitchen counter (Placard #18).

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- 10 .662 rounds of rifle ammunition from blue jeans on porch (Placard #12).
- One bi-fold wallet from the blue jeans on the porch (Placard #12).
  - 1. \$10 in US currency from bi-fold wallet.
  - 2. UT DL from bi-fold wallet.
  - 3. Home Depot and Chase credit cards from bi-fold wallet.
  - 4. 4 miscellaneous papers from bi-fold wallet.

CSI Detective Marley collected ten items at Centerville Police Department. He also photo documented the ten items and did a post scene analysis on the items. For details please refer to Detective Marley's supplemental report.

After the autopsy at the State Medical Examiner's Office Dr. Leis transferred seven items into my custody and the aforementioned black shirt that I had taken to the autopsy. For details please refer to the Office of the Medical Examiner Evidence Release Sheet and the report from the Medical Examiner Case # 14-0737.

#### Trajectory and Measurements of Defects in Gate

CSI Detective Marley and Reporting CSI were assigned the task of measuring the gate and the defects in the gate. For a detailed description please refer to the SCENE OBSERVATIONS section of this report and Detective Marley's supplemental report.

CSI Detectives Bardall and Christensen were assigned the task of documenting the trajectory of the defects. Trajectory rods were used and angular measurements were recorded. For a detailed description please refer to the supplemental reports written by Sgt. Bardall and Detective Christensen.

#### **Examination and Documentation of Rifle on Kitchen Counter**

CSI Detective Christensen was assigned the task of examining/ inspecting the rifle on the kitchen counter. He was also assigned to document the evidence item. For details please refer to Detective Christensen's supplemental report.

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# Additional documentation on 04/14/2014

Sgt. Bardall was assigned the task of making a search grid. Reporting CSI Detective assumed the task of photo documenting the search grid, exterior of residence and additional evidence. CSI Detectives Bardall, Christensen and Marley were assigned the task of searching for a possible fifth expended casing.

### Post Scene Lab Analysis and Documentation

Reporting CSI Detective assumed the task of photo documenting some of the collected evidence items in the laboratory. Reporting CSI also assumed the task of examination and analysis of the collected items and photographs in the laboratory. For a detailed explanation please refer to the LAB ANALYSIS section of this report.

#### LAB ANALYSIS:

Evidence Placard # 22 was entered as E1400224 #5. The White Samsung Galaxy S3 was photographed along with the open faced black plastic case attached to the back of the phone. The phone appeared to be in working condition.

Evidence Placard item #1 was entered under E1400225 as item #1. The square gray object was photographed. The object was consistent with a Taser Blast Door from a twenty one foot Taser Cartridge. Additional plastic pieces may have been part of the blast door.

Evidence Placard item #2 was entered under E1400225 as item #2. One expended Federal .40 Caliber Smith and Wesson shell casing was photographed. According to CSI Detective Christensen the mark on the primer of the casing is consistent with a Glock firing pin impingement mark.

Evidence Placard item #3 was entered under E1400225 as item #3. One expended Federal .40 caliber Smith and Wesson shell casing was photographed. According to CSI Detective Christensen the mark on the primer of the casing was consistent with a Glock firing pin impingement mark.

Evidence Placard item #4 was entered under E1400225 as item #4. One expended Federal .40 caliber Smith and Wesson shell casing was photographed. According to CSI Detective Christensen the mark on the primer of the casing was consistent with a Glock firing pin impingement mark.

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Evidence Placard item #5 was entered under E1400225 as item #5. One expended Federal .40 caliber Smith and Wesson shell casing was photographed. According to CSI Detective Christensen the mark on the primer of the casing was consistent with a Glock firing pin impingement mark. Dirt was documented on the outside of the casing.

Evidence Placard item #6 was entered under E1400225 as item #6. One metallic object with ballistic markings was photographed. The tip of the projectile appeared to be clogged with wood material. According to Detective Christensen the appearance of the projectile was consistent with an expended round that had been plugged with wood at the tip. Detective Christensen explained that experiments have been done using hollow point type ammunition. In the experiments the hollow point ammunition was shot through wood. When the hollow point rounds passed through the wood they would plug up with wood causing them to act as full metal jacket rounds.

Evidence Stickers #7-10 were not collected due to the fact that the gate was not collected.

Evidence Placard item #11 was entered under E1400225 as item #7. Two brown "Teva" flip flop sandals. Signs of wear were documented on the foot bed and sole portions. The height of the foot bed was measured at 11/16 of an inch.

Evidence Placard item #12 was entered under E1400225 as item #8. One pair of light blue size 36x34 "Levis" straight leg jeans were photographed. Both pant legs had been cut near the inseam. Red stains consistent with blood were present in the following areas: back right pocket, crotch area on right hand side, inner portion of left leg, belt loops on the back portion and inside the jeans on the waist area. A black belt was looped through the belt loops of the jeans. The belt appeared to have been cut near the buckle which was fastened. Red stains consistent with blood were documented on the backside of the belt buckle.

A wallet was documented in the right back pocket. It was entered under E1400225 as item #14. The wallet was a dark colored bi-fold style men's wallet. Signs of wear were documented on the interior and exterior of the wallet.

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The following items were documented inside the wallet: 1 chase bank receipt, 2 Altius insurance cards, 1 Colorado Fishing License, 1 Utah Driver License, 1 Ten Dollar Bill, 4 One Dollar Bills, 1 Chase Bank Visa Debit Card and 1 Home Depot Credit Card. The ten dollar bill was entered under E1400225 as item #15. The UT Driver License that bore the name of the decedent was entered under E1400225 as item #16. The Home Depot and Chase cards bearing the name of the decedent were entered under E1400225 as item #17. The Fishing License, Insurance cards and receipt were entered under E1400225 as item #18.

Ten rifle cartridges were documented in the left front pocket of the blue jeans. They were entered under E1400225 item #13. The head stamp on the cartridges read "nny 6.5 x 55."

Evidence Placard item #25(Exterior) was entered under E1400225 as item #12. One expended Federal .40 caliber Smith and Wesson shell casing was photographed. According to CSI Detective Christensen the mark on the primer of the casing was consistent with a Glock firing pin impingement mark.

Evidence Placard item #16 was entered under E1400225 as item #10. One "DC" brand "flex fit" baseball cap was photographed. There was a red saturation stain documented on the brim of the cap. The red stain was consistent with blood. There was also a red saturation stain consistent with blood on the right side of the exterior portion. The cap was a size L-XL. The color on the exterior of the cap appeared faded.

Evidence Placard item #18 was entered under E1400224 as item #2. One black Bolt Action Rifle with scope was photographed. The serial number on the bolt of the rifle was 214631. The scope mounted on the rifle was a "Leupold" scope. The numbers 631 were etched into the bolt and the metal portion of the rifle near the trigger guard. A sling was attached to the rifle. Upon documentation the bolt of the rifle was in the backward or fully open position. The four rounds from the rifle were also photographed.

Evidence Placard item #19 was entered under E1400224 as item #3. One green "Case-Card" box was photographed along with the contents of the box. The box had a black handle on the top. Inside the box there were one hundred circular guide holes. There were forty four expended rifle casings inserted into some of the circular guide holes. There were twenty six rifle cartridges inserted into the circular guides.

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1 cartridge was resting horizontally on top of other cartridges. There were thirty empty guide holes. On the inside lid of the box caliber and bullet information had been handwritten on a sticker.

Evidence Placard item #20 was entered as E1400224 #4. One black "Browning" .22 caliber pistol box was photographed. The box contained a red lock and a smaller box containing Winchester .22 caliber ammunition. The box was labeled "Winchester" Wildcat 22 long rifle 40 grain lead rounds. One of the casings was lodged in the top portion of the box. The head stamp on the cartridge was X super. All of the other cartridges bore a similar head stamp. Thirty nine rounds were documented in the aforementioned box.

#### **Photo Log**

The photographs taken by Reporting CSI Detective were organized into various folders for convenience. The following is an explanation of the various folders and the pictures that they contain. Please refer to the supplemental reports for a description of any folders not described below:

The folder labeled **Ambulance** contains photo documentation of the South Davis Metro Fire Ambulance and the corpse of John Vincent Farrand. The ambulance was parked on the street in front of 550 South 300 East Centerville. The photo documentation began at 2334 hours on 04/13/2014 and was completed at 0013 hours on 04/14/2014 (IMG\_0255 – 0302).

The folder labeled Exterior Gate contains photo documentation of the exterior gate between the garage and home at 550 South 300 East in Centerville. The photographs contain documentation of the defects on both sides of the gate, evidence stickers placed near the defects, trajectory rods ran through the defects, the rulers used to document the height of the gate and the positioning of the defects. The photo documentation occurred between 1908 hours on 04/13/14 and 0104 hours on 04/14/14 (IMG\_0055, 57, 58, 92, 93, 144-180, 208-221, 313, and 314).

The folder labeled Exterior of Residence contains photo documentation of the exterior portion of the residence located at 550 South 300 East in Centerville. The folder contains documentation of the evidence items on the exterior with and without evidence markers. The evidence items on the gate are in the Exterior Gate folder. The folder also contains the following; overall documentation of residence,

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garage, search warrant, immediate surrounding area, vehicles parked in the driveway, photographs taken from on top of the command center, photographs during daylight and after dark etc. The photo documentation occurred between 1908 hours on 04/13/14 and 0104 hours on 04/14/14 (IMG\_001-54, 56, 59-91, 94-143, 181-207, 222-254, and 303-316).

The folder labeled Exterior on April 15. The folder contains photo documentation of the search grid we constructed to search for a possible fifth expended shell casing. Photo documentation of a row of houses west of the residence was also performed while searching the area for possible firearm projectile and defects. The photo documentation began at 1047 hours on 04/15/2014 and concluded at approximately 1230 hours on 04/15/2014 (IMG\_0317-356).

The folder labeled **ME Office Photos** contains documentation conducted by the Doctor Leis at the autopsy of John Vincent Farrand. The folder contains two x-ray photographs and photographs of the the decedent during the autopsy (IMG 201400737 01-289, xray1 and xray2).

The folder labeled Lab Evidence Photos contains photographs taken at the DCSO Crime Lab during post scene evidence examination. The folder includes photo documentation of all evidence items collected from the exterior of the residence at 550 South 300 East Centerville. It also contains documentation of the following items from the interior of the residence: rifle on kitchen counter, cell phone in sun room, green ammunition box from bed in upstairs master bedroom and a black box from the upstairs master bedroom. Documentation began on 04/15/14 at 1452 hours and was completed at 1651 hours on 04/15/14 (IMG\_0357-493).

CSI Detective C. Nicholls

**END OF REPORT** 

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# EXHIBIT 6 Office Heslop's Body Car Manually Filed with the Court

#### GERAGOS & GERAGOS

A PROFESSIONAL CORPORATION LAWYERS 644 SOUTH FIGUEROA STREET LOS ANGELES, CALIFORNIA 90017-3411 TELEPHONE (213) 625-3900 FACSIMILE (213) 625-1600

November 23, 2014

Via Mail

Philip L. Evans Jr.
American General Insurance
P.O. Box 2808
Amarillo, TX 79105

**Re:** Demand for Life Insurance Benefits

Insured: Vincent Farrand Policy No.: YMC0171575 DOL: April 13, 2014

Dear Mr. Evans:

Geragos & Geragos, APC, has been retained by the heirs of Vincent Farrand in connection with the illegal excessive force used to kill Mr. Farrand by Centerville City Police Department on April 13, 2014. Our office also represents Molly Farrand in connection with the wrongful denial of death benefits owed to her by American General Life Insurance Company under Mr. Farrand's life insurance policy.

We are in receipt of your misguided coverage letter of August 18, 2014, denying Ms. Farrand's benefits owed under the policy. Your denial of benefits letter states that you conducted a review of the facts surrounding the incident and are denying benefits on the basis that Mr. Farrand's death was, apparently, caused by his own design and intent to have a "suicide by cop" and, therefore, outside the scope of the policy. Your review of this matter is anything but thorough and in fact may be actionable itself.

As the insurer, you have the obligation to conduct a good faith and thorough investigation before making any determination denying benefits without proper cause. It is our understanding that your office is in possession of the same documents, pictures, and videos that were obtained by our office. If that is true, you have failed in your obligation to thoroughly investigate this matter. The evidence is abundantly clear that Mr. Farrand did not commit any so called "suicide by cop." Your determination flies in the face of the facts, as is your denial of Mr. Farrand's benefits.

Page 2 Phillip L. Evans Jr. November 23, 2014

GERAGOS & GERAGOS

APROFESSIONAL CORPORATION
LAWYEPS

The most glaring example of your incomplete and inadequate review is your failure to address Officer Preston Casey's recorded statement. According to Officer Casey, he witnessed Mr. Farrand **put the gun down** on the ground before passing a fence and being shot and killed by Officer Read. This statement in and of itself makes clear that Mr. Farrand did not draw or attempt to draw his weapon upon any officers since it was not in his possession, but on the ground. Also, a review of other facts surrounding the incident makes clear that Mr. Farrand was shot in the back by Officer Read.

According to your denial letter, your determination to deny the claim seems to be made solely on the questionable statements of Officer Read who, at the very best, committed a fatal mistake by shooting Mr. Farrand or, at the very worst, committed an intentional and criminal act by shooting Mr. Farrand in the back. Officer Read's statement that he feared for his life as Mr. Farrand was drawing his weapon is a bold faced lie since Mr. Farrand had dropped the gun on the ground and was shot in the back on the other side of the nontransparent fence.

Moreover, Officer Stricker's report makes it clear that Mr. Farrand was shot while walking through the fence and while Officer Read's view was obstructed. This conclusion is based on the placement of Mr. Farrand's body, which was on the other side of the nontransparent fence, and that Officer Read's shots made impact as follows: (1) the first shot fired struck no objects and passed the opening of the fence as Mr. Farrand was walking through it; (2) the second and third shots hit the fence as it was closed shut, passing through the fence and missing Mr. Farrand; and (3) the fourth and fifth shots hit the fence as it was closed shut, passing through the fence and hitting Mr. Farrand directly the center of his spine as his back was turned from Officer Read.

In light of the foregoing facts, we demand immediate payment of \$500,000.00 as required under the policy. If payment is not received by this office within seven (7) days, we are authorized to take any and all legal actions to preserve our client's rights and hold American General accountable.

Mark J. Geragos GERAGOS & GERAGOS

#### DAVIS COUNTY ATTORNEY'S OFFICE



# DAVIS COUNTY CRITICAL INCIDENT INVESTIGATION INVESTIGATIVE SUMMARY

#### OFFICER INVOLVED SHOOTING

Officer Jason Read Centerville Police Department 9 years

LOCATION OF OCCURANCE: 550 SOUTH 300 EAST, CENTERVILLE, UTAH 84014.

DATE OF OCCURANCE: Sunday, April 13, 2014.

TIME OF OCCURANCE: Initial call received at 1528 hrs. Shots fired at 1539 hrs.

WEATHER: From NOAA.COM. April 13, 2014, at 1528 hrs. Partly Cloudy with a temperature at 53.0 F.

SUSPECT: VINCENT JOHN FARRAND

**ADDRESS:** 

#### **AGENCY CASE NUMBERS:**

Bountiful Police Department Case #2014-001253

Centerville Police Department (Related I.A. Case #2014-000475)

Clearfield Police Department Case #14-04241

Davis County Sheriff's Office & Crime Lab Case #D14-02354

Farmington Police Department Case #2014-000516

Layton Police Department Case #14-05553

North Salt Lake Police Department Case #2014-000906

South Davis Metro Fire Department Case #14-0001662

Utah Attorney General's Office Case #2014-0317

Utah Highway Patrol Case #14-4241

Utah State Office of the Medical Examiner Case #2014-0737

Woods Cross Police Department Case #2014-000364

#### OFFICERS ASSIGNED TO THE INTIAL CALL:

Officer Jason Read
Officer Gary Thomas
Officer Preston Casey
Officer Mike Sheldon



Centerville Police Department Centerville Police Department Centerville Police Department Bountiful Police Department

#### OTHER ASSISTING OFFICERS:

Officer Name Agency PT=Protocol Team

**Mathew Combs Bountiful Police Department Dave Edwards Bountiful Police Department PT Carl Hadley Bountiful Police Department PT** Troy Killian **Bountiful Police Department PT Brett Schoffield Bountiful Police Department** Alan Akerson Centerville Police Department Jake Alexander Centerville Police Department Jason Dingman Centerville Police Department Zane Robison Centerville Police Department Von Steenblik Centerville Police Department **Neil Worsley** Centerville Police Department Scott Manookin **Clearfield Police Department Devin Rogers** Clearfield Police Department PT

Carey Stricker Clearfield Police Department (Lead Investigator)

Cannon Heslop Farmington Police Department
Eric Johnsen Farmington Police Department PT

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John Herndon Davis Co. Attorney's Office (Operations Section Chief)

Craig Webb Davis Co. Attorney's Office PT
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#### IN THE UNITED STATES DISTRICT COURT

#### FOR THE DISTRICT OF UTAH, CENTRAL DIVISION

MOLLY FARRAND, an individual,

Plaintiff,

VS.

AMERICAN GENERAL LIFE INSURANCE CO., a Texas corporation,

Defendant.

DECLARATION OF TROY RAWLINGS IN SUPPORT OF PLAINTIFF'S OPPOSITION TO DEFENDANT'S MOTION FOR SUMMARY JUDGMENT

Case No. 1:16-cv-00134-DB-PMW

Judge Dee Benson

Magistrate Paul Warner

- I, Troy Rawlings, hereby depose and state as follows:
- 1) I make this declaration based upon first-hand knowledge, unless otherwise noted, and could testify to the matters asserted herein if called to do so.
- 2) I am an attorney licensed in the state of Utah and can practice before all the courts of this state.
  - 3) I received my Juris Doctor degree in 1994 from the University of Alabama.
  - 4) From 1994 to 2000, I was in private practice specializing in criminal defense and

family law.

- 5) I joined the Davis County Attorney's Office as a prosecutor in January of 2000.
- 6) Prior to my election in 2007 to be the Davis County/District Attorney, I was the Section Chief of the Special Prosecution Unit in the Davis County Attorney's Office assigned to the most serious cases pending in the office.
- 7) As both a prosecutor and defense attorney, I have handled thousands of cases, including hundreds of jury and bench trials, including murder, sex offenses, white collar fraud, violent crimes against children and women, along with all other types of felonies and misdemeanors.
- 8) I have received numerous awards during my career, including honored multiple times as one of Utah's Legal Elites and Top Internet Crimes Against Children task force office in the state of Utah.
- 9) It is my understanding that the Defendant in this lawsuit, American General Life Insurance Company, denied benefits under an Accidental Death & Dismemberment policy for Plaintiff, Molly Farrand, based in large part on my office's investigation of the use of deadly force investigation into the shooting death of Vincent Farrand by Officer Jason Read of the Centerville Police Department.
- 10) I have been asked by Plaintiff's counsel to provide this declaration to provide my thoughts and insights into using my office's investigation into the use of deadly force by Officer Read as a basis for denying insurance benefits.
- 11) I am familiar with the facts surrounding the investigation into the shooting death of Vincent Farrand.
  - 12) In reviewing this declaration, I reviewed my files related to that investigation.
- 13) During the investigation, I had serious concerns regarding the use of deadly force against Vincent Farrand.
- 14) When investigating an officer's use of deadly force, the general protocol is to ascertain if the prosecutor could prove some level of homicide. From that perspective (screening as a possible criminal case), the investigation then analyzes and reviews the facts to determine whether the officer would have a colorable chance at proving the affirmative defense of lawful use of deadly force pursuant to Utah Code Ann. § 76-2-404, along with justification as a defense, Utah Code Ann. § 76-2-401, and force in defense of person, Utah Code Ann. § 76-2-402. The critical determination is whether or not there is a reasonable probability of convicting the

officer of a homicide. That means is there enough evidence a unanimous jury will find guilt and convict beyond a reasonable doubt.

- 15) My office reviews police officers' use of deadly force pursuant to the D.A.'s Office's authority as a public prosecutor as set forth in the Utah Constitution, Article VIII, Section 16 and Utah Code Ann. § 17-18a-203, among other legal authority.
- 16) Pursuant to procedures established for the review of an officer's use of deadly force, my office was assigned the responsibility of reviewing Officer Read's use of deadly force.
- 17) While my office ultimately decided to not file charges against Officer Read, that decision needs to be considered with several caveats. The simple yet accurate explanation is that we were not convinced a unanimous jury would find guilt using a reasonable doubt standard.
- As for the concerns: First, I had serious questions and issues to grapple with from a crime paradigm concerning Officer Read's use of deadly force including the circumstances that led to the officer being in a position where he discharging his weapon to begin with. While I had certain reservations, my office ultimately decided to not file charges based upon certain conclusions reached by the Medical Examiner ("ME") in charge of conducting the autopsy of Vincent Farrand. Specifically, the ME reached the conclusion that based upon the trajectory of bullets vis-à-vis location in Vincent Farrand's body, it was the ME's conclusion that Mr. Farrand's arm was being lifted towards Officer Read.
- 19) Second, the conclusion that my office reached was solely the conclusion that Officer Read would not be charged with a degree of homicide. There was no other outcome reached by my office, and any such conclusion must be read narrowly with this in mind.
- Third, my office never found that Officer Read's shooting of Vincent Farrand was "justified" from a civil perspective. While other prosecutors' offices in Utah may use this parlance in a broader context / meaning, my position as to the review of officer involved shootings is that such a review is simply to determine whether homicide charges will be filed. Whether an officer's use of force is "justified" statutorily is the quintessential determination for a jury to make; my office does not usurp that important decision from a fact-finder. We simply apply it in the context of defenses to a potential criminal charge. We singularly decide whether to pursue charges against the officer, the same decision that we make any every case that my office files (or does not file).
  - 21) After my office decided to not pursue charges against Officer Read, I met with

Molly Farrand and her counsel, Jon Williams. During that conversation, I told them that I would reconsider my office's determination to not file charges if any additional evidence came forward that could or would challenge the ME's conclusion to the degree we could satisfy a beyond a reasonable doubt standard.

- 22) To date, I am unaware of anyone at American General Life Insurance Co. contacting me to discuss my office's investigation of Officer Read's use of deadly force against Vincent Farrand.
- 23) To date, I have never had the opportunity to discuss my concerns, or our decision in the vacuum of a criminal case context, of the shooting of Vincent Farrand with any representative of American General Life Insurance Co.
- 24) Based upon my review of the case file, including all dash-cam and body-cam footage, had Mr. Farrand survived the shooting, it is reasonable to assume my office would not have filed criminal charges against Vincent Farrand.
- 25) Based upon my review of the case file, including all dash-cam and body-cam footage, it was my opinion that Vincent Farrand had not committed any crime over which our office has jurisdiction prior to being shot.
- 26) At no point have I ever intended that my office's determination as to whether to file charges against an officer for the deadly use of force to be used for any purpose whatsoever other than in criminal context.
- 27) Such a determination is simply my office's determination as to whether we believe that we could prevail at trial before a jury, including overcoming any of the defenses listed above.
- 28) If American General Life Insurance Co. would have contacted me, I would have explained all of this to them, including that my office's findings should be used for no other purpose, including the denial of insurance benefits. We did not, at any point, think about this or consider the ramifications of this at all as that is not our role and would be improper.

Pursuant to 28 U.S. § 1746, I declare under the penalty of perjury under the laws of the United States of American that the foregoing is true and correct to the best of my knowledge.

Dated this 27th day of July, 2018

Troy Rawlings

#### **CERTIFICATE OF SERVICE**

I hereby certify that on July 27, 2018, I caused to be filed the foregoing document, which caused to be served via the Court's ECF system the same upon the following:

Jason A. Richardson
David T. McDowell
Kendall J. Burr
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THE SALT LAKE LAWYERS

/s/ Robert B. Cummings
Robert B. Cummings
Attorneys for Plaintiff

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